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OFFICE FOR OFFICIAL PUBLICATIONS OF THE EUROPEAN COMMUNITIES

TWENTY-NINTH ANNUAL MANAGEMENT REPORT

1997

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1997

A great deal of additional information on the European Union is available on the Internet. It can be accessed through the Europa server (http://europa.eu.int).

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Introduction

The Publications Office is an interinstitutional body governed by a Management Committee consisting of the secretaries-general of the institutions. It is responsible for all the editorial work required to enable the institutions and other bodies of the European Union to meet their publication obligations.

This Management Report, drawn up by the Management Committee pursuant to Article 4 of the decision establishing the Office for Official Publications of the European Communities, provides the institutions with an account of the Office's activities during the year under review.

- Mr J. Priestley, Secretary-General of the European Parliament;
- Mr J. Trumpf, Secretary-General of the Council;
- until 31 July 1997:
 Mr D. F. Williamson, Secretary-General of the Commission;
- as from 1 August 1997: Mr C. Trojan, Secretary-General of the Commission and Chairman of the Management Committee;
- Mr S. Smidt, Director-General for Personnel and Administration of the Commission;
- Mr R. Grass, Registrar of the Court of Justice;
- Mr E. Ruppert, Secretary-General of the Court of Auditors;
- Mr A. Graziosi, Secretary-General of the Economic and Social Committee;
- Mr D. Pause, Secretary General of the Committee of the Regions.

The Management Committee met on 27 June (full members) and on 11 February, 18 March and 14 October (alternate members). In addition, 17 written procedures were submitted to the Management Committee in 1997.

In view of the tight budget situation, the Management Committee proposed to the budget authority a very low growth preliminary draft budget for 1998 geared to redeploying resources and converting items with a view to bringing them more into line with conceptual and administrative requirements and to strengthening the Office's management structures.

One of the Management Committee's main concerns was to establish a new information dissemination strategy for the institutions in view of the new requirements of transparency and accessibility set out in the Amsterdam Treaty and the technological developments in the field of dissemination of information — particularly the Internet. A strategy of this kind should aim for consistency between the different products drawn from the same source. The different products should complement each other in terms of their value added, which should be specific to the target populations. In the interests of rationality and economy, advantage should be taken of synergies between different production and dissemination processes whenever possible. Following various activities, including a seminar attended by those responsible for information and publication in all the institutions, several meetings of the interinstitutional working party on the contents and structure of the Official Journal and a survey of subscribers to the Official Journal, a number of guidelines emerged, the principal one being that information involving obligations on the part of the citizen should be free of charge, although access to it would be subject to an appropriate fee depending on the choice of medium.

In the light of this and in order to take account of the general trend towards free access to legal information on the Internet, the Management Committee instructed the Office to set up a service for the general public as soon as possible, under the provisional title of 'free EU law service', in all the official languages.

This service should eventually cover:

- the L and C series of the Official Journal for 20 days following the publication date;
- the Directory of Community legislation in force, including full texts;
- the selected instruments from the EU Treaties;
- recent judgments by the Court of Justice of the European Communities;
- COM documents and other preparatory documents.

The Management Committee stressed that this system should be as userfriendly as possible and offer genuine services to the public at large.

Another step in this direction was the search for ways of replacing paper publications by electronic versions wherever possible. An example was the CD-ROM version of the S series of the Official Journal, which was very popular with subscribers, and the development of a quarterly CD-ROM for archiving the L and C series.

Another main concern in the work of the Management Committee was interinstitutional cooperation on publishing via the Internet. The Management Committee made a very clear distinction between the concepts of 'content' and 'container' and thought that the Office had an important part to play in editorial matters, the priorities being to establish and operate an interinstitutional 'Internet-container editorial committee', and to draw up a vade-mecum on electronic publishing and to conclude a contract with an outside body to work on behalf of the institutions. The Management Committee also examined the potential uses of the EUDOR optical and electronic archive, the availability of which on the Internet, together with CELEX, is an important new addition to the efforts being made by the institutions to ensure that information is accessible. One of the main topics of discussion in this area was the question of making COM documents available to the public in the EUDOR system, as soon as possible after the Commission had sent them to the Parliament and the Council.

Another major preoccupation was establishing interinstitutional cooperation with a view to developing an electronic file exchange format and setting up a system for structured collection of data for publishing legal text. The members of the Committee noted that things were somewhat behind schedule and undertook to encourage a constructive outlook in their respective institutions.

The Committee was pleased to note the developments which had taken place in cooperation with the private and public sectors in some Member States in connection with the Publishers' Forum and the increase in the number of publishing licences granted in this connection. The members of the Committee undertook to draw the attention of their institutions to this new way of providing access to documentation produced by their departments.

The Management Committee kept a very close eye on the simultaneous publication on paper and on the Internet of the Treaty of Amsterdam and a consolidated version of the Treaties, which was produced only a few weeks after the official signing.

The Committee also took due note of the observations of the Court of Auditors concerning the Office and was pleased that an initial measure following this report was already in preparation in the form of a new way of presenting data on the implementation of the budget in the Office's Annual Management Report.

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1997 — Main trends

• 1997 was the year in which the Office really started to use the Internet, although traditional activities also continued to expand.

While the volume of legal and obligatory publications grew at a normal rate of 4.9 %, other publications grew substantially in terms of both the number of issues (+ 21 %) and the number of pages (+ 0.9 %), although the rates differed from one institution to another. The information campaigns aimed at bringing the institutions closer to the citizens of the EU, which were based on paper publications, brought the number of copies dispatched to more than 87 million — 36.7 % up on 1996.

 Thus the advent of the Internet has not so far led to a reduction in traditional publications. Indeed quite the reverse is true: in the electronic age, the public expects publications also to be available on the Internet on the day they appear — as in the case of the Amsterdam Treaty. The means of production must therefore be highly efficient and the document must be kept in a publishable form even during the drafting stage. Editorial work, i.e. proof-reading and formatting, nowadays takes place further upstream, whereas it used to be carried out mainly towards the end of the process.

This will mean further constraints and new ways of organising work at the Office — which will be increasingly involved in the production of the manuscript, in that it will have to supervise and assist the author so as to have a publishable document at its disposal at all times.

 The Internet is making its presence felt where sales are concerned. Revenue was down by 3 % and subscriptions to paper versions of publications by around 10 % on average, while sales of CD-ROM products other than the new S Series of the Official Journal were slightly down and revenue from on-line services for end-users plummeted by 61.5 %.

Invoicing of intermediaries (gateways and licensees) on the other hand has increased by 25 and 20 % respectively; customers appear to appreciate the added value these provide. The uncertainties as to whether or not certain information is free appear to have inhibited licensees, the number of whom fell slightly (- 4 %).

• 1997 saw the establishment of the 'Electronic products and Internet dissemination' Unit, which was very much in demand right from the outset and whose main task is to set up the EU law site (provisional title) as specified by the Management Committee at its meeting in October. Other units saw to it that the Office was actively present on the Web and the interinstitutional Intranet, in the form of CELEX and EUDOR, during the year under review.

Although at present providing electronic data derived from routine production on CD-ROMs or posting them on the Web appear to be the only practicable ways of producing rapid results, users do not find this sufficient.

The creation of publications which have been specifically designed for the Web, will continue in parallel with the emergence of a Web culture and the development of skills in this field. Furthermore, all other things being equal, publishing in electronic form or on the Web would appear to be at least as expensive as conventional publishing. The innovative nature of publishing on the Web, the complex and sometimes unreliable technical infrastructure and the lack of readily available skills all add considerably to the costs.

• All these trends are putting the Office under unusual pressure and may make excessive demands on its production capacities. Although the Office was well prepared for the Internet phenomenon, thanks to a strategy geared primarily to electronic products ever since the 1980s, the volume of demand reveals the inadequacy of the Office's resources, as also stressed by the Court of Auditors in its report. Redeployment of resources can no longer provide an answer, as heavy demands are being made on all sectors.

The various priorities and steps to be taken must be examined without delay. This process may result in a new division of work between the Office, the institutions and the private sector, which could either provide subcontractors or could perform specific functions on the basis of clearly defined subsidiarity. This reallocation of functions could result in substantial reorganisation.

12 Main indicators of Publications Office activity, 1992-97

	1992	1993	1994	1995	1996	1997	Change 1996-97 (%)	Growth 1992-97 (%)
Publication								
	1 023 312	1 148 861	1 439 413	1 778 632	1 916 808	2 022 988	5.54	97.69
Number of pages produced Number of publications produced	4 992	5 127	5 633	6 566	8 028	9 544	18.88	91.19
Services invoiced (ECU) (¹) (²)	99 493 330	106 584 968	117 517 566	127 710 666	151 395 557	139 043 264	- 8.16	39.75
Sales/distribution								
Number of paying subsribers	60 517	61 758	67 370	67 458	60 987	55 391	- 9.18	- 8.47
Invoiced sales (ECU) (1)	14 651 675	15 700 943	19 829 781	20 559 426	22 891 125	22 217 383	- 2.94	51.64
Number of orders processed	37 776	35 770	39 179	37 477	36 948	40 588	9.85	7.44
Number of copies sent	57 400 949	44 736 221	56 870 522	49 314 033	63 717 149	87 086 781	36.68	51.72
Operation								
Budgetary expenditure (ECU) (1) (3)	39 643 878	42 279 005	43 905 400	52 446 281	53 044 454	54 086 680	1.96	36.43
Staff	428	463 (4)	465	525	525	525	0.00	22.66

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The amounts in ecus are nominal values, with no adjustment for inflation and/or exchange rate.
 Services invoiced concern publications handled on behalf of the institutions.
 The budgetary expenditure represents the out-turn of the Publication Office's own budget.
 The year in which the CELEX and Eurobases teams were transferred to the Publications Office (27 persons).

1. Publications and other Publications Office products

- 1.1. Official Journal
- 1.2. Other publications
- **1.3. Databases and CELEX**
- 1.4. Electronic publishing and the Internet

1.1.1. General

1.1. Official Journal

(a) Interinstitutional coordination

- In accordance with the instructions received by the Management Committee, the Office continued to act as secretariat for the working party on the contents and structure of the Official Journal and to chair the working party on interinstitutional Eurolook.
- The first working party submitted to the Management Committee the results of a vast survey of readers aimed at pinpointing their expectations more accurately. Since the principles governing the publication of the Official Journal had been formulated in 1996, this made it possible to set out the terms and procedures for providing documents by electronic means as a supplement or alternative to publication in the Official Journal.
- Contrary to what might have been hoped, the project for the interinstitutional exchange of legislative texts — the Interinstitutional Eurolook working party — made no progress in 1997. In particular, it failed to finalise the specifications for future developments.

(b) Specific developments and new products

- The Office continued to invest a great deal in drawing up the project for computerised management of the Official Journal. The introduction of a computerised system for processing manuscripts would make it possible to cope with the new developments mentioned above.
- Work continued on the CD-ROM version of the Official Bulletin of the Office for Harmonisation in the Internal Market (OHIM), which should appear in 1998.
- On 3 January 1997, the Office launched the CD-ROM version of the S series of the Official Journal. This product, which was steadily improved over the course of the year, has been an undoubted success and nearly 5 000 copies are now produced.

1.1.2. Production

1.1.2.1. Official Journal

(a) OJ L and C

The workload stabilised with the annual volume up by 2 % (L series) and down by 1 % (C series).

Exceptional products in 1997 included the publication of the Treaty of Amsterdam and consolidated versions of the Treaty on European Union and the EC Treaty, very shortly after they were signed.

(b) S series

As a result of the new publication formula introduced in 1996, the number of pages increased by only around 6 % over 1996, in spite of a 10 % increase in the number of notices. The fact that notices were no longer published in both the C and the S series permitted savings of around ECU 1.7 million and the CD-ROM version made a positive contribution of more than ECU 500 000 in its first year.

The Office continued to collaborate with the Commission's DG XV on the SIMAP project (public procurement contracts information system) for the receipt of notices in electronic form.

		1996		1997						
Series	Issues	Pages	Pages/ issue/ language	lssues	Pages	Pages/ issue/ language				
OJ L	345	215 688	57	357	220 012	56				
OT C	395	246 996	57	395	244 190	56				
OJS	252	703 395	254	253	748 704	269				
OHMI: — OJ — Bulletin	11	1 900		12 38	1 475 12 190	123 321				
CPVO	6	388		6	497	83				
Total	1 009	1 168 367	105	1 061	1 229 878	110 (¹)				
(') OJ EC.			·							

Table 1 — Trend in the number of pages per series of the Official Journal, 1989-97 (all languages together)

Series (1)	1989	1990	1991	1992	1993	1994	1995	1996	1997
OJ L	183 348	173 664	189 792	198 252	194 796	240 896	198 736	215 688	220 012
OJ C	104 058	141 704	127 392	155 400	151 652	189 216	152 120	246 996	244 190
OJ S	170 136	157 248	163 992	215 928	291 336	437 000	749 802	703 395	748 704
ОНІМ	_	—	—		_	_	680	1 900	13 665
CPVO	_	i —	_			_	244	388	497
Total	457 542	472 616	481 176	569 580	637 784	867 112	1 101 582	1 168 367	1 229 878

(1) As in previous years, these figures take account of issues of the Official Journal belonging to the year in question which did not actually appear until the first quarter of the following year.

Table 2 —	Trend in the number of documents published in the
	S series of the Official Journal, 1989-97

Year	Number of documents
1989	31 385
1990	34 233
1991	36 578
1992	52 693
1993	67 192
1994	96 340
1995	127 770
1996	140 576
1997	155 186

1.1.2.2. Budget documents

The Office published the preliminary draft and draft budgets, which amounted to 20 174 and 15 400 pages respectively, taking all 11 language versions together.

1.1.2.3. Decentralised bodies

In 1997, 11 633 trade marks were published in the Official Bulletin of the Office for Harmonisation in the Internal Market.

Table 3 — Breakdown by country of notices of contracts published in 1997

	В	DK	D	EL	E	F	IRL	1	L	NL	Α	Р	FIN	s	UK	EU	EEA	US	JP	Other	Total
Community institutions European Parliament Council of the European Union European Commission Court of Justice of the European Communities European Court of Auditors Economic and Social Committee of the European Communities	18 11 767 2	13	39	1	11	16 14	6	73	109 219 6 1	16	3	1		1	9	144 11 1 176 6 1	1	2	2	22	144 11 1 203 6 1 2
EEIG	39		12	1	11	5	1	10	5	23	1	1			31	140					140
EDF	202														1	203				137	340
PHARE, TACIS, CEECs	107	2	7	1	1	7		5		5					10	145				205	350
EIB		-				1	-		14							15				184	199
EBRD				1											68	69			6	185	260
EMI			23													23					23
European Community Works																					
prior information open procedures restricted procedures accelerated restricted	55 134 50	25 31 40	1 689 8 407 462	8 150 7	69 535 12	265 1 123 548	77 85 49	42 187 216	27 62 7	47 73 90	120 981 20	9 154 1	16 3 41	15 80 39	237 6 619	2 701 12 011 2 201	29 193 19			1	2 731 12 204 2 220
procedures negotiated procedures accelerated negotiated	3 2	4	254 22		7	13 94	6 1	126	1 2	4 2	2 1	2 1	7	12 4	113 62	554 191	3 1			į	557 192
procedures — notices of concessions to be awarded — notices of concessions	3		13 3	17		17		37		4	1 4	2		1	9 6	24 89	1				25 89
awarded — contracts awarded — general information	39	40	5 048 8	37	405	998	45	4 288 14	70	68	653	61	42	58	325 1	5 8 117 23	129				5 8 306 23
Total, works	286	140	15 906	219	1 028	3 058	263	914	169	285	1 782	230	109	209	1 378	25 976	375				26 352
Supplies — prior information — open procedures — restricted procedures — accelerated restricted	46 485 68	32 158 253	55 1 532 331	52 768 177	122 1 945 4	102 5 298 1 183	61 231 25	120 1 114 1 228	5 23 2	21 246 175	20 448 4	7 734 3	31 471 28	66 1 065 41	274 1 881 2 630	1 014 16 399 6 152	14 521 47	8 778	7 202 191	75 19	1 028 32 975 6 409
procedures — negotiated procedures — accelerated negotiated	27 6	22 3	249 45	36 1	22	15 422	9 3	1 043 9	1	21	10 4	7	15 1	19 25	315 29	1 810 549	7 12				1 817 561
procedures — contracts awarded — general information — preselection notices	191	329	48 1 131	40 1	1 1 288	3 553	1 147	2 1 875 2	27	295	3 321	67	3 373	3 801	8 2 790 1	69 13 228 4	7 251	2 698 1	9 501 1 785	122	76 25 800 4 1 786
Total, supplies	823	797	3 391	1 075	3 382	10 573	477	5 393	58	758	810	818	922	2 020	7 928	39 225	859	11 477	18 679	216	70 456

.

Table 3 (cont.) — Breakdown by country of notices of contracts published in 1997

	в	DK	D	EL	E	F	IRL	1	L	NL	Α	Р	FIN	s	UK	EU	EEA	US	JP	Other	Total
Services:																					
 competition notices 	19	22	106	1	10	460	2	77	1	2	28	54	6	4	22	814	12				826
 — competition results 	4	3	34	6	7	98		24	3	1	6	14		1	5	206	10				216
 prior information 	37	15	143	1	67	70	44	63	1	39	27	6	21	37	995	1 566	15				1 581
 open procedures 	191	156	516	191	1 249	2 954	58	1 054	5	144	162	210	88	612	359	7 949	189				8 138
 restricted procedures 	104	305	249	25	33	1 666	50	1 062	1	278	10	10	19	109	3 167	7 088	46				7 134
 accelerated restricted 													-		005	4 700					4 700
procedures	36	15	96	2	19	48	3	1 070	10	13	8	4	5	6	395	1 720	13				1 733
 negociated procedures 	33	10	355	2	22	318	43	19	13	79	62	2	23	73	679	1 733	12				1 745
 accelerated negotiated 			000		-	_			<u>_</u>		20			4	44	348	, n				350
procedures	112	297	236 613	10	1 027	6 1 988	4 54	14 1 343	2 14	391	168	31	74	579	2 445	9 146	147				9 2 9 3
 contracts awarded 	112	297	10	10	1027	1 900	54	1 343	14	391	100	31	/4	5/5	2 445	35	147				3 2 3 S 3 S
— general information						7 000					100			1 405	0.110		140				
Total, services	545	823	2 358	238	2 4 4 1	7 608	258	4 745	40	949	492	331	236	1 425	8 116	30 605	446		• • • • •		31 051
Water, energy, transport				1									1								
and telecommunications																					
 qualification system 	40	33	248		12	64	16	254		26	43	2	11	30	335	1 1 1 1 4	47				1 161
 competition notices 	1		6			11		5				1		1		24					24
 competition results 			1			8		2			100		_	00	004	11	01				11
 periodic notices 	128	88	493	100	4	445	41	192	21 8	29	109 182	20	6	26 67	264 23	1 847 1 969	31 38				1 878 2 007
 open procedures 	106	28	668	139	124 2	242	24	236 495	8	44	182	33	45 20	10	23	1 796					1 815
 restricted procedures 	35	45	327	18	2	391 554	28 123	495	4	120 113	258	'	20 64	240	669	4 175	189				4 364
 negotiated procedures 	145 208	222 303	1 365 1 804	14	38	554 1 921	123	1 737	15	122	238	8	78	182	1 139	7 978	462				8 4 4 0
 — contracts awarded — general information 	208	303	1 004	14	30	1 921	121	1737	10	12	200	1	10	102	1135	15	402	10			25
5				470	4.05	0.007	050	0.000	40		004	45	224	550	2 723	18 929	786	10			19 725
Total, WETT	663	719	4 913	173	185	3 637	353	3 333	48	466	891	45	224	556	2 123		100	10			
Information and various notices	2		5					2							2	11		3		7	21
Additional information													_	100	-	4.067				_	4 000
and corrigenda	268	112	709	324	284	821	46	813	1	168	150	186	/	186	752	4 827	69		1	5	4 902
Total 1997	3 733	2 606	27 363	2 037	7 343	25 740	1 404	15 288	670	2 670	4 129	1 612	1 498	4 397		121 508	2 536	11 492	18 688	961	155 186
Total 1996	2 829	2 632	24 342	1 714	6 779	20 736	1 242	14 477	540	2 422	3 777	1 538	1 539	4 433	20 125	109 125	2 7 4 3	13 097	14 820	791	140 576
Increase 1997/1996 (%)	31.95	- 0.99	12.41	18.84	8.32	24.13	13.04	5.60	24.07	10.24	9.32	4.81	- 2.66	- 0.81	4.44	11.35	- 7.55	- 12.25	26.10	21.49	10.39

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	1.2. Other publicatio	ns									
1.2.1. General	It was possible to increase pro ticularly thanks to:	ductivity subst	antially in the	se areas, par-							
	 the training activities started cation techniques and the us 										
	 the development of a compu- copy, which speeds matter improvement in quality and Since the results obtained i encouraging, use of this soft languages; 	ers up appre major savings n English, Fre	ciably while on invoicing f nch and Gern	permitting an or corrections. nan were very							
	 improvement of the computer equipment in the graphics department which had to cope with an ever-increasing workload in a wide range areas (design of publications, homepages, posters, etc.); 										
	 optimisation of computer procedures in connection with the production of certain publications such as the Bulletin of the European Union and the Interinstitutional directory. 										
	As part of the work on standardisation, the new French version of the <i>Interinstitutional style guide</i> was published and distributed at the end of the year. The document was so well received that it had to be reprinted shortly after it was first distributed. For the other languages, agreement was reached on all the conventions, which entered into force on 1 January 1998. Inter institutional concertation was finalised for a number of language versions and production started at the end of the year. The other language versions should follow shortly. Work on making the French version available on the Intranet began in December.										
1.2.2. Production	In 1997, demand for rapid production stabilised.										
	Publications which called for pa	ticular efforts i	ncluded:								
	— Agenda 2000,										
	— Citizens first,										
	- Amsterdam Treaty,										
	— A new Treaty for Europe,										
	 new publications for the age 	ncies,									
	— Interinstitutional directory.										
	As the following table shows, th tially up on 1996, with a conside pages (+ 9 %).		•								
	Output	1996	1997	% change							
		1	<u>+</u>	·							

Output	1996	1997	% change
Number of publications	7 017	8 483	+ 21
Number of proof-read pages	296 809	324 863	+ 9
Number of non-proof-read pages	357 878	401 249	+ 12

1.2.3. Analysis of output

Table 4 — Output per institution

Institutions	Pro	of-read pag	ges	Non-proof-read pages		ages
Institutions	1996	1997	%	1996	1997	%
European Parliament	1 233	1 686	+ 37	38 134	30 682	- 30
Council	8 584	9 452	+ 10	7 095	12 247	+ 73
Commission (1)	141 130	150 312	+ 7	252 310	299 580	+ 19
Court of Justice	135 852	152 565	+ 12	53 070	50 968	- 4
Court of Auditors	5 164	7 052	+ 37	347	708	+ 104
Economic and Social Committee/ Committee of the Regions	2 726	1 769	- 35	851	88	- 90
EIB	100	143	+ 43	0	253	_
Cedefop	1 157	671	- 42	5 573	2 586	- 54
Decentralised agencies	863	1 213	+ 41	498	4 137	+ 730
Total	296 809	324 863	+ 9	357 878	401 249	+ 12

(1) These figures include 1 211 proof-read pages and 4 174 non-proof-read pages for the European Foundation in Dublin, plus 613 proof-read pages and 718 non-proof-read pages for the European University Institute in Florence.

Total	296 587 (¹)	324 037 (²)	+ 9
SV	14 645	24 595	+ 68
FI	15 054	22 311	+ 48
PT	27 271	25 911	- 5
NL	24 531	30 761	+ 25
IT	27 924	26 955	-3
GA	5	556	<u></u>
FR	29 279	30 447	+ 4
EN	42 605	43 698	+ 3
EL	30 350	27 970	-8
DE	33 113	35 186	+ 6
DA	28 347	29 095	+ 3
ES	23 463	26 552	+ 13
	1996	1997	% change

Table 5 — Number of proof-read pages per language

Excluding 222 pages in Hungarian, Norwegian, Polish, Romanian, Russian, Czech, etc.
 Excluding 826 pages in 20 languages other than the 11 official languages.

1.2.4. Official documents

The publication of official documents (COM final, EP reports, ESC opinions, COR opinions) gives the general public access to the various stages in the drafting of official texts. The EP reports are available only on microfiche.

The number of official documents published per language increased slightly, with 1 441 in 1997 compared with 1 367 in 1996.

	1.3. Databases ar	nd CELEX	
1.3.1. CELEX	A detailed account of CELE	X activities can be found	in Annex I to this report.
	Since 1 August 1997, a available in four language v		
	Sector 5 (preparatory acts 1 January 1995.) was loaded with docu	uments published since
	The texts of written question	ons (sector 9) are now a	vailable.
	The language coverage of language versions and 44 °		-
1.3.2. IDEA	As in the previous year, the once in a paper version in a IDEA (Interinstitutional dir increased substantially in month, placing it among th At the time of writing, it was and Portuguese will be add the management software in IDEA database twice a mo	all 11 languages. Use of ectory of European ad 1997, with around 30 e Commission's 20 mos available in eight langu led at the beginning of 1 has made it possible for	the on-line version, the Iministration) database, 0000 consultations per st popular Internet sites. ages, and Greek, Dutch 998. The stabilisation of
1.3.3. Documentary publications	1.3.3.1. Tables, directories	s and catalogues	
publications	The rate of production of the <i>Alphabetical indexes and Methodological tables</i> was the same as for the previous year, i.e. 11 monthly editions and one annual edition.		
	In 1997, the 28th and 29th editions of the <i>Directory of Community legislation in force</i> were issued, in 9 and 11 languages respectively.		
	A cumulative edition (in 11 languages) of the <i>Catalogue of publications</i> was published.		
	The catalogue of documents appeared in the form of 11 monthly lists and an annual edition (July 1996 to June 1997).		
	The catalogues and tables are produced from the records stored in the Crenot database.		
	Contents of the Crenot da	atabase:	
		Cumulative as at 31 December 1997	Notices processed in 1997
	OJ Notices (CREJO)	667 024	121 732
	Publications notices (Crepub)	56 100	6 328
	Notices for other documents (Credoc)	152 867	15 976

The catalogue of consolidated texts was published 11 times.

•

Volume published (pages)

Publication	1996	1997
Alphabetical indexes:		
- monthly (November to October)	7 875	9 351
annual	4 700	5 621
Methodological tables:		
— monthly	4 147	4 780
- annual	3 200	3 266
Directory:		
- 26th and 27th editions	23 832	
 28th and 29th editions 		29 360
Catalogue of publications:		
— cumulative	2 643	3 329
Catalogue of documents:		
— monthly lists	1 406	1 331
annual edition	2 857	2 786

1.3.3.2. Mini-catalogue

In 1997, the Mini-catalogue was published in five language versions with an average of 192 pages per language.

1.3.3.3. Eurovoc Thesaurus

The electronic version of the *Eurovoc Thesaurus* is now available on CD-ROM (nine languages).

1.3.3.4. Consolidation of Community legislation

In 1997, the computerised system for consolidating legislative texts (Consleg) permitted the processing of 74 families for documentary consolidation, including those in connection with legislative consolidation. This represented a total of 445 acts, comprising 74 basic acts and 371 amending acts, or 2 028 pages input and 1 881 pages output for each language version.

1.3.3.5. Electronic archives (EUDOR)

With the input of documents dating back as far as 1952 and documents published by the European Parliament, the number of pages in the archives has considerably increased.

The inclusion of documents published by the European Parliament has increased the number of collections.

The situation at the end of 1997 was as follows:

	Number of pages loaded		
	Cumulative as at 31 December 1997	1996	1997
OJ L	3 242 920	215 918	1 096 962
OlC	1 616 572	238 883	608 111
OJ P (1)	139 877	1 826	138 051
ECSC	9 660	—	9 660
COM documents	1 361 570	207 660	263 570
Secondary legislation	160 205	594	72 830
Consleg	56 861	38 931	17 930
MTF	3 865	1 315	2 550
Eurostat	102 254	41 916	60 338
EP documents (A4)	267 865		267 865
Total	6 961 649	746 043	2 538 867
Number of orders		42 733	19 633
Number of pages delivered		442 290	358 295

1.4. Electronic publishing and the Internet

1.4.1. A new multimedia unit at the Publications Office

Because of the rapidly expanding role of the Internet as an information medium and the widespread use of CD-ROMs for multimedia products, the Office had to establish a new unit to deal with such matters — OP/5, 'Electronic publishing and the Internet'.

Since June 1997, OP/5 has managed the new contracts which enable the demands of the various departments of the institutions to be met. Other invitations to tender are being prepared with a view to improving our response to the new needs which are emerging just as rapidly as the technology is developing.

1.4.2. Distribution of products
by client institutionIn its six months of existence, OP/5 has dealt with over 120 projects. Around
30 % of these were preliminary studies (with production of an estimate).
The figures below show the number of publication requests submitted by
originating departments.

The budgetary amounts shown in the tables by institution are those formally committed under the 1997 budget. OP/5 processed a total of 95 publication requests in 1997 (including 89 which turned into actual orders) for a total of ECU 3 167 958.

1.4.2.1. European Parliament

Apart from cooperating with the Office on making the Official Journal available on the Internet under the EU law project, the European Parliament submitted a variety of projects.

Internet sites		4
CD-ROMs		1
	Total	ECU 121 651

1.4.2.2. Council

The Council — the first institution to make use of the Office's new Internet contracts — invested in projects for the creation of Web interfaces for dissemination of its internal databases via the Internet.

The success (in terms of consultation) of the Amsterdam Treaty on the Internet was the result of close cooperation between the Council and the Office.

On the very day it was signed, the Amsterdam Treaty became available via the Web, complete with the initials of the ministers.

Finally, the draft Treaty was also disseminated via the Web in June, together with the consolidated texts — all in several formats (HTML, PDF and Word).

Internet sites	8
CD-ROMs	3
Total	ECU 172 237

1.4.2.3. Commission

The Commission is very much in evidence on the Internet. In addition to the increasing number of new publications sent to the Office for dissemination via the Internet, there is the need to maintain sites and ensure that the links and references are consistent.

The swift establishment of the information site on the euro demonstrated the flexibility of Internet products for meeting global information requirements without delay.

CD-ROMs are a growing success. This medium is constantly increasing in popularity and is becoming vital for publications containing large volumes of data and for essentially multimedia products. Eurostat is a customer for CD-ROMs as a medium for structured statistics (most of which are also available on paper). DG X has made a major investment in the design of multimedia CD-ROMs for wide distribution, showing the various activities of the EU.

Client Directorate-General	Internet sites	CD-ROMs
SG	7	
DG III	1	4
DG V	2	
DG VIII		5
DG X	10	8
DG XI		1
DG XII		3
DG XIII		2
DG XIV		1
DG XV	1	
DG XVI		1
DG XVII		1
DG XXI	11	
DG XXIII		1
Eurostat	3	16
Total	ECU 2	515 560

1.4.2.4. Court of Justice

So far the Court of Justice's requirements have been limited to storing the reports of cases before the Court on CD-ROM.

Internet sites		0
CD-ROMs		1
	Total	ECU 59 970

1.4.2.5. Agencies etc.

The agencies have asked the Office to take on the entire task of producing CD-ROMs from their electronic archives and setting up their Internet sites.

Agency	Internet sites	CD-ROMs
EMCDDA		1
OHIM	1	
Cedefop		1
Total	ECU 4	11 990

1.4.2.6. Publications Office

The Office's work on the Internet has concentrated on the various phases of the EU law project (¹) which has been in operation since spring 1998 and which will contain in due course:

- Official Journal L and C series (for 20 days after their publication);
- the Treaties of the European Union;
- the Directory of Community legislation in force;
- the consolidated texts of Community legislation;
- -- recent judgments of the Court of Justice;
- preparatory legislative acts adopted by the European Commission.

The production of CD-ROMs presenting off-line products and the publication of Formex technical specifications and the *Eurovoc Thesaurus* are the major projects which the Office has undertaken in this field.

Internet sites	3
CD-ROMs	4
Total	ECU 256 550

^{(&}lt;sup>1</sup>) Provisional title.

2. Sales policy and the results obtained

- 2.1. General organisation
- 2.2. Sales promotion
- 2.3. Information campaigns
- 2.4. Customer support
- 2.5. Sales results

2.1. General organisation

2.1.1. Sales networks

2.1.1.1. Conventional publications

In 1997, the sales network for conventional publications saw the establishment of sales offices in Estonia, India, Malaysia, Thailand and the Philippines.

On 31 December 1997, the network comprised:

- 47 official agents worldwide (33 in Europe, including 19 in the European Union);
- 60 Euro-booksellers on Community territory;
- 7 agents specialising in document delivery;
- 11 Eurostat datashops.

The annual meeting of sales offices was held in Brussels on 20 and 21 May 1997. The main points discussed were:

- sales trends;
- the development of the role of the Office and the sales offices;
- the Internet;
- the development of the EUDOR project;
- stocks and speed of supply;
- terms of payment;
- the Publishers' Forum;
- bad payers.

Recent developments in products and markets call for new sales structures, as the contents of publications are now far more important than the medium used. In the future, the Office must be able to rely on a hard core of agents who are able to offer customers the entire range of products on sale and the information they require in all the various forms.

2.1.1.2. Electronic publications

As at 31 December 1997, on-line database dissemination was via 18 gateways. The second plenary gateways meeting was held in Luxembourg on 4 and 5 December 1997. The Italian gateway shut down at the end of the year. The viability of this network of gateways is increasingly being called into question because of the tendency of authors to make their databases available free on the Internet.

The Office continued its work on licence contracts, which numbered 74 at the end of 1997 (including 57 for TED and CELEX alone), plus 15 sublicences for Euro Info Centres (cf. point 2.5.2.1).

The sales network for off-line products comprised seven agents and 50 distributors.

2.1.1.3. Document delivery

The Office is setting up a network of centres for disseminating documents with a view to optimising the transmission of information to a professional clientele which is prepared to pay extra for this advantage rather than simply buying reference publications.

Following the revamping of the network of document delivery agents (brokers) announced in the 1996 annual report, a call for applications was drawn up, together with a new contract for document delivery agents.

The supply of customised information on various media, geared to users both outside and inside the institutions, is organised by a special section recently established at the Office.

2.1.1.4. Publishers' Forum

Cooperation with publishers continued in the Publishers' Forum.

At the end of 1997, the forum comprised 365 full members (publishers from EU and other European countries) and 66 invited members from businesses involved in the dissemination of information on Community matters.

The forum meets twice a year — in spring in Luxembourg and in autumn on the occasion of the Frankfurt Book Fair. The meetings were held on 25 April 1997 and 16 October 1997 and resulted in the adoption of a model licensing contract and price structures. The Dublin Foundation and the Commission's DG XI and DG III presented their publishing projects at the Frankfurt meeting.

Two issues of *PUB-News* (the forum newsletter drawn up by the Office) were distributed to the members. A forum catalogue, listing the many works produced by private publishers on subjects concerning Europe, was presented for the first time at the Frankfurt Fair, with the collaboration of 17 publishers.

- **2.1.2. Invoicing**The total number of invoices sent out in 1997 was 14 574 (17 % down on
1996) for a total of ECU 22 217 383 (2.9 % down on 1996). Electronic
products accounted for around 18 % of the total.
- 2.1.3. Stock management, orders Depending on the purpose of the information and the content of the publications, and with a view to minimising production and storage costs, originating departments' services are increasingly asking for reproduction on demand. In addition to the scientific and technical reports, there are now Eurostat's statistical documents and certain older Official Journals for which there is still public demand. This category included 1 505 products in 1997.

The number of copies reproduced using this mechanism doubled in 1997 compared with 1996.

2.1.4. Distribution to relay centres

At the end of 1997, numbers of the various relay centres served by the Office were as follows:

- Full documentation centres: 285 (+ 3) (¹);
- Specialised documentation centres: 191 (+ 1) (¹);
- Info-Points Europe: 62 (+ 5);
- Depository libraries: 92 (+ 1);
- Reduced depository libraries: 14 (- 2);
- European reference centres: 178 (-7);
- Rural development forums: 93 (+ 4);
- Euro Info Centres (Euroguichets): 231 (- 1).

⁽¹⁾ These figures no longer include Info-Points Europe, which will be served separately in future.

The changes appear to be minor, but both DG X and DG XXIII, the sponsors of these relay centres, are currently radically reorganising their networks, shutting down some centres and setting up others, which means extra work for the Office if it is to keep track of them.

The year 1997 saw the establishment of:

- the local urban initiative centres (LUICs): 18;
- the European Parliament's Epicor network: 77.

The numbers of public libraries now served in four countries of the European Union are:

- Denmark: 25;
- Spain: 39;
- Sweden: 282;
- United Kingdom: 174 (+ 17 education centres).

The number of publications disseminated increased by 10 % in 1997.

2.2. Sales promotion

2.2.1. Fairs and exhibitions

The Office was represented at 33 events.

2.2.1.1. Direct participation

Event	Venue	Date
Data 97	Brussels	5 to 7 February
MILIA	Cannes	9 to 12 February
London International Book Fair	London	16 to 18 March
International Children's Book Fair	Bologna	10 to 13 April
Infobase 97	Frankfurt	14 to 16 May
Salone del libro	Turin	22 to 27 May
Foire du printemps	Luxembourg	24 May to 1 June
IDT	Paris	3 to 5 June
IFLA	Copenhagen	31 August to 4 September
SMAU	Milan	2 to 6 October
Foire internationale d'automne	Luxembourg	4 to 12 October
Buchmesse	Frankfurt	15 to 20 October
Foire du livre de l'enfance et de la jeunesse	Luxembourg	7 to 15 November
Salon de l'avocat	Paris	5 to 6 December
Information On-line	London	9 to 11 December

	140000	D-4-	Deserves to be
Event	Venue	Date	Represented by
Cairo International Book Fair	Cairo	1 to 10 January	Middle East Observer
Tokyo International Book Fair	Tokyo	23 to 26 January	PSI-Japan
Expolangues	Paris	29 January to 2 February	Official Journal
Salon du livre	Paris	12 to 17 March	Official Journal
Database 97	Zürich	19 to 21 March	OSEC
Leipziger Buchmesse	Leipzig	20 to 23 March	Bundesanzeiger
Hannover Messe	Hanover	14 to 19 April	Bundesanzeiger
International Book Festival	Budapest	25 to 27 April	Euro Info Service
Salon du livre et de la presse	Geneva	30 April to 4 May	OSEC
Svet Knihy/Book World	Prague	8 to 11 May	NIS
Warsaw International Book Fair	Warsaw	15 to 19 May	Ars Polona
Multimedia International Market	Montreal	21 to 23 May	Euroline
Cyprus International Trade Fair	Cyprus	22 May to 1 June	—
Feria del libro	Madrid	30 May to 15 June	Mundi Prensa
Finex	Banská Bystrica	16 to 19 September	Slovak Centre
Liber 97	Madrid	7 to 12 October	Mundi Prensa
Expolingua	Lisbon	23 to 25 October	INCM
Biblioteka	Bratislava	6 to 9 November	Slovak Centre

2.2.1.2. Representation via a third party

2.2.2. Promotional activities

The Office distributed several types of catalogue:

- publications: 319 000 copies, including the cumulative catalogue (53 300 copies), the Mini-catalogue (202 000 copies), the Eurostat catalogue (7 500 copies) and the list of publications of Cedefop in Thessaloniki (37 000 copies);
- documents: 10 000 copies per month;
- other catalogues, i.e. the catalogue of consolidated texts (2 700 copies per month), the video catalogue (7 500 copies) and the database directory (1 800 copies).

It is intended to make the catalogues available on the Internet in 1998.

In 1997, 39 publicity leaflets were distributed to an average of 96 600 recipients.

Breakdown of subscriptions to catalogues

Publication	1996	1997	Notes
Eurostat catalogue	53 300	7 500	Limited SO production
Mini-catalogue	197 000	197 800	Annual
Publications catalogue	53 300	53 300	Quarterly
Documents catalogue	12 550	10 000	Monthly + one annual (cumulative)
Video catalogue	7 500	7 900	Annual
Cedefop	53 300	37 000	Certain languages missing
Publications (SCAD)	3 950	_	Discontinued
Consieg catalogue	3 360	3 900	Monthly
Database directory	1 250	1 600	Annual
Total	385 510	319 000	

Titles	Language versions
Bulletin of Community trade marks	11
CELEX	11
CELEX, Web version	EN
TED and OJ S on CD-ROM	EN
EUDOR	EN
Off-line/On-line	EN
Research programmes	DE, EN, FR
Research and technology (fourth framework programme)	DE, EN, FR
Technology management and public policy	EN '
EU database directory	EN
Law in humanitarian crises	EN
Environment	DE, FR
Guide to archives	NL, PT
Labour law lexicon	NL
Maps of the Union	DE, EN, FR
Panorama of industry	DE, EN, FR
Proceedings of the European competition forum	EN
The single market and tomorrow's Europe	EN
Euroscientia forum	EN
ECICS	9
Directory of interest groups	DE, EN, FR
Libraries in the info society	DE, EN
Panorama of Europe	11
Agriculture	11
Social affairs	11
Social enterprises	11
Education	11
Environment	11
Monetary union	11
Tourism	11
Community law	11
Research/development	11
The competitiveness of European industry	DE, EN, FR

In addition to an increasing number of advertisements produced by our sales offices at our request, the Office produced the following advertisements after receiving the necessary material:

- 5 advertisements to inform the public about our participation at various exhibitions, and intended for the reviews/catalogues produced by the organisers;
- 5 advertisements for the Official Journal in the various language versions;
- 135 advertisements in the 11 official languages concerning a variety of subjects were placed in periodicals in the 15 Member States.

Texts and graphics were also produced and sent to the various sales offices so that they could run advertisements in their own newsletters and/or external periodicals. 2.2.3. Marketing operations Marketing studies were conducted for *EUR-OP News* (drafting of questionnaires, selection of target groups, dissemination, collection and drafting of conclusions) and the Cedefop publications (drafting of questionnaires and selection of target groups only).

2.2.4. EUR-OP News 2.2.4.1. Distribution

In 1997, the total print run for *EUR-OP News* stabilised at 307 000 copies. The number of language versions increased from 9 to 11 with the introduction of the Finnish and Swedish versions.

The three main large-scale distribution channels for *EUR-OP News* continued to be subscriptions, bulk consignments to the sales offices, and distribution at book fairs or other events at which the Office was represented.

At the end of 1996, the number of copies sent out was 241 781. This figure rose to 260 872 in 1997. This increase was due to an increase in the number of individual subscriptions from 167 184 in 1997 to 177 873 in 1997.

2.2.4.2. The Publications Office on the Internet

The information made available by the Office on the Internet continued to be a great success with almost four million hits in 1997. The information was updated every week.

EUR-OP News is now available on the Internet in three languages.

2.3. Information campaigns

In 1997, the Publications Office organised 19 information events on its own premises (compared with 26 in 1996) involving 432 participants (compared with 599 in 1996).

Table 6 — Visits to EUR-OP in 1997

Type and number of visitors (1)	Country
School and university teachers (46)	Germany
	Hungary
Officials (72)	Czech Republic
	Sweden
	Various
Students (48)	Belgium
Journalists (22)	Poland
	United Kingdom
Librarians/documentalists (28)	Eastern Europe Sweden
Industrialists/trade unionists (36)	Germany
	Hungary
Entrepreneurs (30)	Germany
Information officers (19)	Finland
Groups of women (30)	Germany
Economists(30)	Germany

Table 7 —	External presentations in 1997
	(including electronic products)

Audience	Location
Librarians/documentalists	Brussels
Sales agents	Brussels (x 5) Berlin
New officials	Luxembourg
Database users	Milan Brussels Luxembourg London
Information specialists	London
Lobbyists	Luxembourg (x 2)
Public administrators	Uruguay
Students, teachers, local officials	Luxembourg (x 6)
National civil servants	Maastricht Brussels
Commission officials	Brussels Madrid Copenhagen (x 2) Luxembourg
Members of Parliament	Luxembourg (x 2)

2.4. Customer support

2.4.1. Training courses and help desk

The table below shows the turnover and invoicing on training courses for database users.

Training in the use of databases (other than TED)

Base		per of rses		ber of ations		icing CU)
	1996	1997	1996	1997	1996	1997
ABEL	2	2	11	3	1 155	315
APC	3	2	10	4	1 650	660
CELEX EN	6	2	34	6	11 220	1 980
CELEX FR	2	2	7	7	2 310	2 310
ECLAS	2	0	11	0	1 815	0
RAPID	4	0	16	0	1 680	0
SCAD/INFO 92	4	2	16	3	2 640	495
Access to European law:						
— EN	0	4	0	16	0	2 640
— FR	0	2	0	12	0	1 980
Total	23	16	105	51	22 470	10 380

A new formula was introduced in September 1997. The traditional courses were discontinued and replaced by a day's course giving a general overview of European law (access to European law).

The numbers of help desk calls and interventions were as follows in 1997:

	Calls	Interventions	Interventions per call
On-line	1 544	1 825	1.18
Off-line	1 456	1 647	1.13
EUDOR/CATEL	580	602	1.04
Total	3 580	4 074	1.14

The number of calls received in 1996 (starting in April) was 1 341, i.e. an increase of 166%.

2.5. Sales results

2.5.1. Non-electronic publications

2.5.1.1. Periodicals

Table 8 shows the general trends in subscriptions to the Official Journal, other periodicals and documents.

Table 8 — General trend in subscriptions

Publication	1996	1997	Change (%)
Official Journal:			
— L + C series (paper) (1)	15 330	14 524	- 5.26
- S series (paper) (²)	12 418	9 467 (³)	- 23.76
- L + C series (microfiches)	1 275	1 216	- 4.63
- C series (competitions)	6 059	6 274	+ 3.55
Publications other than the OJ	21 302	21 104	- 0.93
Documents	4 603	2 806 (4)	- 39.04
Total	60 987	55 391	- 9.18

(1) Plus 12 subscriptions for the sales offices in 1997 and 103 in 1996.

(2) Plus one subscription for a sales office in 1996 and 1997.

(3) In order to compare 1997 and 1996, account must also be taken of the 2 743 subscriptions to the CD-ROM version of the S series, which bring the total number of subscriptions in 1997 to 12 210 (- 1.67%).

(4) Down as a result of the discontinuation of the thematic subscriptions to ESC documents.

(a) Official Journal

Table 9 shows the trends in subscriptions to the various series of the Official Journal by language version.

Table 9 — Trends in subscriptions to the Official Journal

Languages		series per	S series paper			series fiches
	1996	1997	1996	1997	1996	1997
ES	1 988	1 894	236	233	169	166
DA	505	457	636	348	42	43
DE	2 231	2 140	2 922	2 316	204	198
EL	318	288	38	31	3	2
EN	2 832	2 633	4 286	3 062	303	276
FR	2 951	2 759	2 074	1 712	350	336
IT	2 359	2 305	1 008	888	93	92
NL	1 025	974	1 013	746	92	87
РТ	615	598	100	71	15	12
FI	245	237	11	9	2	2
sv	261	239	94	51	2	2
Total	15 330	14 524	12 418	9 467	1 275	1 216

L + C and S series (paper) L + C series (microfiches)

The downward trend in subscriptions was particularly noticeable in 1997, for a combination of reasons: preference for 'value added' alternatives, reduced budgets for the acquisition of publications, provision of the same information free of charge on the Internet and substantial reductions in the prices of the alternative electronic products.

The classic case was the new subscription to the CD-ROM version of the S series, which virtually put an end to the markedly downward trend in subscriptions to this series which had been apparent for many years.

(b) Other publications

Table 10 shows the trends in subscriptions to periodicals other than the Official Journal.

Table 10	Trends in subscriptions to	periodicals other than the Official Journal

Title	1996	1997	Change (%)
Parliament			
Debates (paper version)	292	255	- 12.67
Debates (microfiche version)	49	48	- 2.04
Total	341	303	- 11.14
Commission			
(a) General publications:			
 Bulletin of the European Union plus all supplements 	3 675	3 505	- 4.63
 Agricultural markets: prices 	124	114	- 8.06
 Recent publications of the European Communities received by the library 	81	66	- 18.52
— Energy in Europe (1)	793	832	+ 4.92
 European Economy + Supplements A and B 	2 405	2 511	+ 4.41
— Euroabstracts	339	350	+ 3.24
- SCAD Bulletin	69	60	- 13.04
 Social Europe (three issues) + supplements 	1 530	1 104	- 27.84
 Results of the business survey 	162	153	- 5.56
— Euroscientia Forum (new in 1997)		105	
Total general publications	9 178	8 800	- 4.19

Title	1996	1997	Change (%)
(b) Eurostat publications:			
— Rapid reports (1)	163	44	+ 171.17
- ECU-EMS information	313	301	- 3.83
— Eurostatistics	1 044	960	- 8.05
— Consumer price index	279	334	+ 19.71
 — Quarterly national accounts ESA 	155	135	- 12.90
 Money and finance: quarterly data 	224	208	- 7.14
 Iron and steel: monthly statistics 	205	199	- 2.93
— Services	60	69	+ 15.00
External trade: monthly statistics	354	324	- 8.47 [°]
 Agricultural prices: selected series from the Cronos data bank 	225	197	- 12.44
Industrial trends	234	_	
Energy: monthly statistics	387	365	- 5.68
— Agricultural production	504	465	- 7.74
- Unemployment (monthly bulletin)	287	297	+ 3.48
— Panorama of industry	156	188	+ 20.51
— Ecustat	34	47	+ 38.24
 Balance of payments 	74	64	- 13.51
 Economic data pocket book (²) 	82	149	+ 81.71
— EU indicator (²)	5	8	+ 60.00
— Key figures (²)	16	36	+ 125.00
— Short term employment (discontinued in 1997)	6	_	
— Asylum-seekers	-	14	
Total Eurostat publications	4 807	4 802	- 0.10
Total Commission publications	14 326	13 602	- 5.05
Cedefop			
Vocational training	2 811	2 401	- 14.59
Court of Justice			
Reports of European Community Staff Cases	304 (³)	319 (4)	+ 4.93
Reports of Cases before the Court + Reports of European Community	001()	010()	1 1.00
Staff Cases	502	492	- 1.99
Reports of Cases before the Court	1 715	1714	- 0.06
Total	2 521	2 525	+ 0.16
New agencies			
•	(00		0.05
Official Gazette of the Community Plant Variety Office	469	480	+ 2.35
Official Journal of the Office for Harmonisation in the Internal Market	1 453	1 466	+ 0.89
OHIM Bulletin		630	
Grand total	21 580	21 104	- 2.21

Table 10 (cont.) - Trends in subscriptions to periodicals other than the Official Journal

Includes one complete series (all themes) and the five series by theme.
 New subscriptions in 1997.
 Includes 278 subscriptions via a specialist distributor.
 Includes 491 subscriptions via a specialist distributor.

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Title	1996	1997	Change (%)
Parliament (1)			
Reports — microfiche subscriptions	127	120	- 5.51
Commission (1)			
COM documents:			
 full subscriptions 	297	291	- 2.02
 selective subscriptions 	2 380	1 985	- 16.60
 microfiche subscriptions 	192	181	- 5.73
Total	2 996	2 577	- 13.99
Economic and Social Committee (1)			
Opinions:			
 full subscriptions 	132	108	- 18.18
 selective subscriptions 	1 222	—	-
 microfiche subscriptions 	125	118	- 5.60
Total	1 479	226	- 84.72
Committee of the Regions (1)			
Opinions:			
- full subscriptions	1	3	+ 200.00
Grand total	4 603	2 806	- 39.04
(1) These figures include interinstitutional subsc	riptions.		

Table 11 — Trends in document subscriptions

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2.5.1.2. Monographs

First-time entries in the publications catalogue in 1997 (excluding periodicals)

A total of 1 491 new titles were added to the catalogue during 1997, a reduction of 13 % compared with 1996.

Table 12 — Number of new titles in the catalogue in 1997
(by institution)

Institution	Number
Parliament	24
Council	20
Commission:	1 236
— Eurostat	105
- Secretariat-General	60
— DGI	9
— DG II	3
— DG III	27
— DG IV	4
— DG V	66
— DG VI	6
— DG VII	17
— DG VIII	12
— DG IX	7
— DG X	44
— DG XI	51
— DG XII	497
— DG XIII	51
— DG XIV	2
— DG XV	58
— DG XVI	58
— DG XVI (ERDF)	3
— DG XVII	45
— DG XIX	3
— DG XXI	1
— DG XXII	42
— DG XXIII	9
— DG XXIV	15
 Informatics Directorate 	8
 JRC (Ispra, Geel, Karlsruhe, Petten) 	21
— ECHO	2
Press and information offices	10
EIB	5
European Ombudsman	1
Florence University Institute	6
Economic and Social Committee	2
Cedefop	31
Court of Auditors	5
Court of Justice	16
European Foundation, Dublin	36 19
Publications Office	21
European Training Foundation	3
OHIM	3
Agency for the Evaluation of Medicinal Products	1
Translation Centre for Bodies of the European Union CPVO	1
	41
European Environment Agency European Monitoring Centre for Drugs and Drug Addiction	7
European Monitoring Centre for Drugs and Drug Addiction	2
Agency for Safety and Health at Work	4
All institutions	7
Total	1 491

Tables 13 and 14 list the best-selling titles according to number of copies sold and sales value respectively.

Table 13 — The 15 best-selling publications by copies sold in 1997

Ranking	Title	Quantity	Amount (ECU)
1	Europe in figures — fourth edition (1)	7 347	41 905.50
2	Basic EU statistics — 33rd edition — 1996	7 126	35 200.36
3	Interinstitutional directory — European Union — March 1997 edition	5 304	60 523.20
4	European Union — Treaty of Amsterdam	4 955	18 835.40
5	Community scale for the classification of carcasses of adult bovine animals	4 616	1 497.04
6	General Report on the Activities of the European Union 1996 edition	4 395	55 113.30
7	European Union — Consolidated Treaties	3 723	17 012.88
8	Eurostat — Yearbook 1996	3 715	55 068.78
9	Supplément No 5 to the Bulletin of the European Union — Agenda 2000	2 670	7 102.20
10	Radiation Protection No 81	2 542	6 761.72
11	XXVIth Report on Competition Policy — 1996	2 400	20 064.00
12	EUR 16729 — Community research programmes	2 336	17 796.80
13	Panorama of EU industry — 1996/97	2 259	111 636.20
14	Map of the EU (large format, plastic-coated)	2 188	12 476.40
15	Map of the EU (large format, folding)	2 039	7 748.20

Table 14 — The 15 best-selling publications by net sales value

Ranking	Title	Quantity	Amount (ECU)
1	Panorama of EU industry — 1996/97	2 259	111 636.20
2	Interinstitutional directory — European Union — March 1997 edition	5 304	60 523.20
3	General Report on the Activities of the European Union	4 395	55 113.30
4	Eurostat — Yearbook 1996	3 715	55 068.78
5	Europroms — production and market statistics — first edition, 1997 (CD-ROM)	39	43 510.00
6	Europe in figures — fourth edition	7 347	41 905.50
7	EU extemal trade — 1988-95 (Combined Nomenclature — Supplement 2/1996), CD-ROM	42	36 097.10
8	Basic EU statistics — 33rd edition — 1996	7 126	35 200.36
9	OJ L 312/1997 (Combined Nomenclature)	670	30 806.60
10	European Union — Selected instruments taken from the Treaties — Book I, Vol. 1 (1995 edition)	1 973	30 700.00
11	OJ L 238/1996 (Combined Nomenclature)	616	28 870.56
12	EU external trade — 1988-96 (Combined Nomenclature — Supplement 2/1997), CD-ROM	32	27 262.30
13	Regiomap CD — joint publicat(ion	38	24 477.00
14	European customs inventory of chemical substances (ECICS) — diskette	175	24 258.33
15	Directory of Community legislation in force - 28th edition	516	21 568.80

2.5.2. Electronic publications

2.5.2.1. Customer trends

The situation as regards commercial databases was as follows as at 31 December 1997:

(a) Number of databases distributed: seven TED (ECHO server) CELEX EUDOR APC OIL Sesame ECLAS

- (b) Number which became free of charge or were merged with others: five
 - RAPID (1.1.1997)
 - Eurocron (1.2.1997)
 - SCAD (1.5.1997)
 - INFO 92 (1.5.1997)
 - ABEL (1.9.1997)

If this trend continues in 1998, it will call into question the entire system of on-line dissemination of information with a commercial value.

1. Direct customers

Table 15 shows the trends in the number of contracts managed directly by the Office.

Table 15 — Trei	nds in the	number of	contracts
-----------------	------------	-----------	-----------

	288	372
	185	184
	64	
	19	18
Total	556	574
	25	55
	44	59
	23	41
	5 9	65
	5	4
	263	314
	183	183
		19
	-	11
	16	17
	34	39
		18
	55	19
Total	759	844
l total	1 315	1 418 (¹)
	Total I total	19 Total 556 25 44 23 59 5 263 183 23 10 16 34 19 55 55 Total 759

2. Licences

Invoicing of licences for databases totalled ECU 1 454 310 (compared with ECU 1 210 430 in 1996), an increase of 20 %. The number of licences in force for each database is (1996 figures in parentheses):

— TED:	35 (42)
	00 (42)
— CELEX:	22 (19)
- SCAD:	5 (5)
— INFO 92:	1 (1)
— OJ:	2 (1)
— Sesame:	1 (1)
- REGIO:	2 (—)
- Cronos:	4 ()
- Comext:	1 (—)
- RTC:	1 (—)
Total:	74 (69)

Invoicing of licences	1996 (ECU)	1997 (ECU)	Change (%)
1. CELEX	255 075.90	321 234.70	+ 25.9
2. SCAD (¹)	30 352.70	26 070.50	- 14.1
3. INFO 92 (¹) (²)	5 910.80	- 771.00	
4. Sesame	4 125.00	4 125.00	0
5. TED	832 544.92	920 178.30	+ 10.5
6. OJ (³)	7 224.00	54 556.50	
Subtotal EUR-OP	1 135 233.32	1 325 394.00	+ 16.8
7. REGIO	860.00	860.00	0
8. Cronos (⁴)	7 353.00	45 128.00	— ,
9. Comext	46 100.00	46 100.00	0
10. Eurostat royalties	20 883.50	33 827.97	+ 62.0
Subtotal Eurostat	75 196.50	125 915.97	+ 67.4
11. RTC (DG XXI)		3 000.00	
Total	1 210 429.82	1 454 309.97	+ 20.1

(1) SCAD and INFO 92: commercial licences expired on 30 April 1997.

(2) INFO 92: negative figure because of reimbursement.

(3) Regular provision of OJ data (L and C series) in Formex V.2.

(4) Dissemination of New Cronos database started in 1997.

2.5.2.2. Invoicing of on-line products

Table 16 gives details, for all the commercial databases, of direct invoicing of customers by the Office and invoicing of gateways by the Office for consumption by their customers.

It should be noted that:

- invoicing of gateways includes a commission of between 25 and 40 % depending on the sales value. This component, which obviously did not exist with the direct invoicing system, reduces the net amount. Furthermore, since gateways are invoiced at the end of the contract period, the figure does not necessarily correspond to consumption per calendar year;
- the downward trend in consultation of CELEX on-line has continued, despite the Web version having been available to the public since 1 August 1997. This interface has met with considerable approval and some customers have consequently changed over to it. However, the use they make of CELEX has not yet increased by very much;
- use of the 'flagship' databases was also disturbed towards the end of 1997 with the announcement of the EU law project and the uncertainty surrounding the commercial future of TED. Use of these databases continued to be affected by competition from derived products marketed by licence holders, or even some of the Office's off-line products, such as the CD-ROM version of the S series of the Official Journal.

Table 16 --- Invoicing of on-line electronic products

.

		1996	1997	Change
Database		(ECU)	(ECU)	(%)
CELEX				
- direct		157 902.67	39 322.93	- 75.10
— gateway	Ļ	210 590.68	187 772.90	- 10.84
	Total	368 493.35	227 095.83	- 38.37
SCAD — direct		6 108.38	781.56	- 87.21
— gateway		10 004.85	5 102.70	- 49.00
	Total	16 113.23	5 884.26	- 63.48
Sesame	l l			
— direct		395.75	66.58	- 83.18
— gateway		1 172.91	1 134.57	- 3.27
	Total	1 568.66	1 201.15	- 23.43
ECLAS — direct		1 014.70	439.90	- 56.65
- gateway		2 519.75	1 775.85	- 29.52
	Total	3 534.45	2 215.75	- 37.31
Eurocron	, otal	0001.10		
— direct		769.54	22.27	- 97.11
— gateway		1 082.85	344.70	- 68.17
	Total	1 852.39	366.97	- 80.19
INFO 92 — direct		1 435.95	238.38	- 83.40
— gateway		1 679.82	1 645.58	- 2.04
	Total	3 115.77	1 883.96	- 39.53
OIL	l l			
— direct		124.36 545.27	114.73 460.77	- 7.74 - 15.50
— gateway	-			
RAPID	Total	669.63	575.50	- 14.06
— direct		91 962.16	1 091.72	- 98.81
— gateway		58 918.38	23 566.06	- 60.00
	Total	150 880.54	24 657.78	- 83.66
ABEL				
— direct — gateway	-	4 174.80 8 153.40	308.12 5 985.20	- 92.62 - 26.59
galonay	Tatal			
ABEL — document delivery	Total	12 328.20	6 293.32	- 48.95
— direct		538.42	13.37	- 97.52
— gateway		544.57	1 209.06	122.02
	Total	1 082.99	1 222.43	12.88
APC — direct		2 852.98	240.44	- 91.57
— gateway		2 575.05	4 149.55	- 91.57 61.14
	Total	5 428.03	4 389.99	- 19.12
EUDOR — document delivery	, otar	0 +20.00		
- direct		0.00	7 338.36	0.00
— gateway		0.00	1 117.87	0.00
	Total	0.00	8 456.23	0.00
TED MIN (minutes of consultation) — direct		275 972.96	70 992.15	- 74.28
— gateway		15 195.75	138 308.23	810.18
-	Total	291 168.71	209 300.38	- 28.12
		201 100.71	200 000.00	

Table 16 (cont.) — Invoicing of on-line electronic products

Database	1996 (ECU)	1997 (ECU)	Change (%)
TED DOC FORMAT 'ALL' (documents retrieved) — direct — gateway	98 874.77 148 333.63	117 179.20 238 994.08	18.51 61.12
Total	247 208.40	356 173.28	44.08
TED DOC FORMAT 'EXTRA' (documents retrieved in 'extra' format)			
— direct — gateway	51 548.75 64 904.71	28 956.10 47 061.33	- 43.83 - 27.49
Total	116 453.46	76 017.43	- 34.72
Total direct	693 676.19	267 105.81	- 61.49
Total gateway	526 221.62	658 628.45	25.16
Grand total	1 219 897.81	925 734.26	- 24.11

2.5.2.3. Off-line products

Table 17 gives details of invoicing for off-line products.

Table 17 - Invoicing of off-line products

Products	1996 (ECU)	1997 (ECU)	Change (%)
OJ S series on CD-ROM (1)	_	946 815.00	—
Europroms CD-ROM (1)		43 510.00	
Comext CD	494 606.90	496 839.91	+ 0.45
Eurostat CD (²)	31 784.30		
OJ in electronic form (³)	4 951.00		—
Listings: Business consumers and survey results — DG II (4)	33 934.00	-	
CORDIS CD-ROM	47 191.00	23 857.00	- 49.45
Panorama of EU Industry CD (1994, 1995/96 editions — VALUE and PRO versions and 1997 edition — VALUE version)	20 094.00	28 977.80	+ 44.21
Eurofarm CD — 1993 edition	3 938.00	1 314.50	- 66.62
Eurovoc Thesaurus on magnetic tape (⁴)	4 270.00	_	
Eurovoc on CD-ROM (1)	_	536.00	_
Regiomap CD (joint publication — sold by EUR-OP)	22 835.25	24 477.00	+ 7.19
Statistical yearbook CD — 1995 edition			
(1996 edition has not yet been published)	11 127.60	7 517.40	- 32.44
BTI CD-ROM	1 1 085.00	15 879.00	+ 43.25
Other CD-ROMs (1)	—	7 112.60	
Combined products	5 459.10	13 642.67	+ 149.91
ECICS on diskette (4)	416.07	24 258.33	+ 5 730.34
Total	691 692.22	1 634 737.21	+ 136.30

(1) New product in 1997.
(2) Eurostat CD-ROM has not been published since 1995.
(3) Invoicing for 1995 and 1996 carried out in 1996. Product included under 'document delivery' in 1997.

(4) Product included under 'document delivery' in 1997.

At the end of 1997, the distribution network comprised 57 disseminators, mainly distributors.

3. Joint publishing and copyright

- 3.1. Introduction
- 3.2. Joint publishing
- 3.3. Copyright
- 3.4. Fixed payments and royalties

3.1. Introduction

The joint publishing and copyright activity of the Office increased fourfold in certain areas during 1997.

Following the negotiations concluded in 1996, 1997 saw the realisation of an ambitious project with the publication of a series of works on the internal market (the 11-language Monti report and *The Single Market Review*, a series of 39 studies). Sales of these publications were highly successful. Other publications on subjects as varied as industrial relations, working hours, commercial strategy and statistical techniques were also issued. The joint publishing of these documents enabled the Office to work with a large number of private publishers and to take advantage of their detailed knowledge of the markets concerned.

3.2. Joint publishing

In 1997, 51 joint publications appeared, compared with 11 in 1996, 17 joint publishing contracts were signed (11 in 1996), and at 31 December seven were at the negotiation stage.

Licences granted	1992	1993	1994	1995	1996	1997
Reproduction in full						
— maps	14	8	10	9	2	7
- logos etc.			6	2	5	3
- photos/videos	—	—	8	9	14	14
 publications 	31	46	51	42	96	75
Translation rights	21	13	16	16	27	31
Subtotal 1	66	67	91	78	144	129
Partial reproduction	153	207	148	148	132	176
Subtotal 2	219	274	239	226	276	305
Opinions/informations	67	144	165	180	232	269
Grand total	286	418	404	406	508	574

3.3. Copyright

3.4. Fixed payments and royalties

In 1997, invoices were issued for fixed payments and royalties totalling ECU 120 826 (ECU 113 825 in 1996).

4. Activities of the accounts office

- 4.1. Budget accounting
- 4.2. Commercial accounting

4.1. Budget accounting

Total budget expenditure in 1997 was ECU 54 086 680.25. Overall expenditure amounted to 99.51 % of the budget available (ECU 54 355 000) and broke down as follows:

- 91.48 % (ECU 49 722 804.30) in payment appropriations;
- 8.03 % (ECU 4 363 875.95) in appropriations carried forward from 1997 to 1998.

The rate of utilisation of appropriations varies from one title to another, as shown in the table below:

		1997 expenditure								
	Appropriations available	Expenditure on 31.12.1997	%	Appropriations carried forward	%	Total	%			
Title 1	32 355 000	31 448 762.40	97.20	647 863.15	2.00	32 096 625.55	99.20			
Title 2	20 660 000	17 326 262.48	83.86	3 324 224.16	16.09	20 650 486.64	99.95			
Title 3	1 340 000	947 779.42	70.73	391 788.64	29.24	1 339 568.06	99.97			
Total	54 355 000	49 722 804.30	91.48	4 363 875.95	8.03	54 086 680.25	99.51			

With only 8.03 % of appropriations carried forward (to cover expenditure contracted in 1997 but not yet cleared for payment by the end of the accounting year), the Publications Office came close to the limit of its budget, having spent 99.51 % of the available funds.

Indeed, had it not been for the increase of 1.6 % in the rate of exchange of the ecu against the Luxembourg franc during the year, it would have been difficult for the Office to meet its 1997 expenses.

When the Office disseminated publications free of charge on behalf of the institutions and subsequently re-invoiced them, several times it found itself at the limit of its financial resources. These cash problems were due to the delay between the payment of the contractor by the Office and the actual reimbursement by the institutions of the amounts advanced on their behalf.

Eight appropriation transfers, most of them technicalities (particularly items linked to staff costs), were made in connection with the 1997 budget. The modernisation of the printing shops was able to continue as a result of the reinforcement of item AO 2200 (new purchases of equipment), mainly from item AO 2202 (hire of equipment).

Table 18 recapitulates the Office's expenditure for 1996 and gives details of the utilisation of the 1997 budget appropriations.

Table 19 gives a breakdown of Publications Office expenditure in 1997 by department.

Table 20 shows the amounts invoiced pro forma for services rendered to the institutions by the various departments of the Publications Office.

Table 18 — Budget out-turn in 1997

	· · · · · · · · · · · · · · · · · · ·	1997 appropriations			1997 expenditure			(200)
ltem	Heading						-	1997
item		Initial appropriations	Transfers	Final appropriations	Expenditure at 31.12.1997	Appropriations carried forward	Total expenditure	expenditure
1100	Basic salaries	22 279 000	- 938 500	21 340 500	21 296 014.96	0.00	21 296 014.96	20 776 196.56
1101	Family allowances	2 290 100	20 000	2 310 100	2 307 543.17	0.00	2 307 543.17	2 255 801.05
1102	Expatriation allowances etc.	2 950 000	- 52 000	2 898 000	2 893 595.95	0.00	2 893 595.95	2 784 191.03
1103	Secretariat allowances	190 000	- 4 000	186 000	185 194.16	0.00	185 194.16	190 078.57
	Total Article 110	27 709 100	- 974 500	26 734 600	26 682 348.24	0.00	26 682 348.24	26 006 267.21
1110	Auxiliary staff	306 000	180 000	486 000	480 320.17	0.00	480 320.17	446 325.79
1120	Further training for staff	90 000	4 000	94 000	68 850.04	25 149.96	94 000.00	137 096.94
1130	Sickness insurance	753 000	- 19 000	734 000	732 575.82	0.00	732 575.82	713 017.50
1131	Accident insurance	152 000	14 500	166 500	165 975.31	0.00	165 975.31	161 479.53
1132	Unemployment insurance	15 000	- 8 000	7 000	6 612.18	0.00	6 612.18	14 446.87
	Total Article 113	920 000	- 12 500	907 500	905 163.31	0.00	905 163.31	888 943.90
1140	Birth/death grants	500	0	500	0.00	0.00	0.00	205.86
1141	Annual leave travel expenses	363 500	40 000	403 500	403 344.32	0.00	403 344.32	391 446.49
1147	Shift work/standby allowances	20 500	39 000	59 500	58 947.26	0.00	58 947.26	26 506.36
	Total Article 114	384 500	79 000	463 500	462 291.58	0.00	462 291.58	418 158.71
1150	Overtime	55 000	0	55 000	51 732.22	0.00	51 732.22	53 738.17
	Total Article 115	55 000	0	55 000	51 732.22	0.00	51 732.22	53 738.17
1174	Freelance proof-readers	1 200 000	550 000	1 750 000	1 514 123.80	235 876.20	1 750 000.00	1 710 000.00
1175	Other work sent out	73 000	95 000	168 000	138 884.86	29 115.14	168 000.00	100 000.00
	Total Article 117	1 273 000	645 000	1 918 000	1 653 008.66	264 991.34	1 918 000.00	1 810 000.00
1181	Travel expenses	35 000	- 8 000	27 000	8 857.23	18 142.77	27 000.00	40 000.00
1182	Installation allowances	60 000	115 000	175 000	173 062.96	1 937.04	175 000.00	160 000.00
1183	Removal expenses	134 000	- 20 000	114 000	61 415.52	52 584.48	114 000.00	140 000.00
1184	Temporary subsistence allowance	148 000	40 000	188 000	174 800.10	13 199.90	188 000.00	437 000.00
	Total Article 118	377 000	127 000	504 000	418 135.81	· 85 864.19	504 000.00	777 000.00

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1190	Weightings	123 000	112 000	235 000	233 270.03	0.00	233 270.03	138 680.64
1191	Provisional appropriations	306 000	- 160 000	146 000	0.00	0.00	0.00	0.00
	Total Article 119	429 000	- 48 000	381 000	233 270.03	0.00	233 270.03	138 680.64
	Total Chapter 11	31 543 600	0	31 543 600	30 955 120.06	376 005.49	31 331 125.55	30 676 211.36
1300	Mission expenses	320 000	0	320 000	207 407.62	112 592.38	320 000.00	310 000.00
	Total Chapter 13	320 000	0	320 000	207 407.62	112 592.38	320 000.00	310 000.00
1400	Restaurant/canteen running costs	10 000	- 6 000	4 000	2 317.18	1 682.82	4 000.00	6 000.00
1401	Canteen alterations	5 000	18 000	23 000	6 408.92	16 591.08	23 000.00	15 000.00
	Total Chapter 14	15 000	12 000	27 000	8 726.10	18 273.90	27 000.00	21 000.00
1520	Seconded national officials	40 000	0	40 000	0.00	0.00	0.00	97 200.00
	Total Chapter 15	40 000	0	40 000	0.00	0.00	0.00	97 200.00
1610	Staff social contacts	26 500	0	26 500	19 071.13	7 428.87	26 500.00	23 200.00
1620	Other welfare expenditure	10 500	0	10 500	2 596.78	2 003.22	4 600.00	2 400.00
1630	Early Childhood Centre	395 000	- 12 000	383 000	252 141.53	130 858.47	383 000.00	330 000.00
	Total Chapter 16	432 000	- 12 000	420 000	273 809.44	140 290.56	414 100.00	355 600.00
1701	Entertainment/representation expenses	4 400	0	4 400	3 699.18	700.82	4 400.00	4 200.00
	Total Chapter 17	4 400	0	4 400	3 699.18	700.82	4 400.00	4 200.00
	Total Title 1	32 355 000	0	32 355 000	31 448 762.40	647 863.15	32 096 625.55	31 464 211.36
2000	Rent	4 110 000	- 85 000	4 025 000	4 023 943.19	816.58	4 024 759.77	4 079 773.49
2010	Insurance	12 700	- 8 900	3 800	2 451.75	1 298.25	3 750.00	5 700.00
2020	Water, gas, etc.	590 000	39 000	629 000	511 504.14	117 495.86	629 000.00	554 000.00
2030	Cleaning/maintenance	670 000	46 000	716 000	494 110.40	221 889.60	716 000.00	635 000.00
2040	Fitting-out of premises	140 000	36 000	176 000	113 387.55	62 612.45	176 000.00	279 999.30
2050	Building security/surveillance	765 500	5 000	770 500	617 161.39	153 338.61	770 500.00	798 000.00
2090	Other expenditure on buildings	145 200	- 12 100	133 100	91 490.27	41 609.07	133 099.34	145 000.00
	Total Chapter 20	6 433 400	20 000	6 453 400	5 854 048.69	599 060.42	6 453 109.11	6 497 472.79

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Stable 18 (cont.) — Budget out-turn in 1997

Image: constraint of the system appropriations Itransfers appropriations at 31.12.1997 carried forward expenditure 2100 Computer centre operation 2 065 000 0 2 065 000 1 651 193.13 413 806.46 2 064 999.59 2 2120 Staff costs for computer operations 2 285 000 0 2 285 000 856 084.68 1 428 914.50 2 284 999.18 2 2120 Staff costs for computer operations 2 285 000 0 4 350 000 2 507 277.81 1 842 720.96 4 349 998.77 4 2200 New purchases of technical equipment 188 000 150 000 338 000 22 959.33 315 040.67 338 000.00 2202 Hire of equipment/technical installations 687 000 -120 000 567 000 481 224.87 85 775.13 567 000.00 2203 Maintenance of installations 300 000 -55 000 245 000 142 288.01 102 640.89 244 928.90 2204 Office consumables 4 000 -1 500 2 500 1 744.62 755.38 2 500.00 </th <th>1996 expenditure 2 229 999.40 2 069 999.22 4 299 998.62 625 800.00 343 907.04 254 665.01 3 000.00</th>	1996 expenditure 2 229 999.40 2 069 999.22 4 299 998.62 625 800.00 343 907.04 254 665.01 3 000.00
Initial appropriations Transfers Transfers Transfers Appropriations at 31.12.1997 Appropriations carried forward Total expenditure 2100 Computer centre operation 2 065 000 0 2 065 000 1 651 193.13 413 806.46 2 064 999.59 2 2120 Staff costs for computer operations 2 285 000 0 2 285 000 856 084.68 1 428 914.50 2 284 999.18 2 2200 New purchases of technical equipment 188 000 150 000 338 000 22 959.33 315 040.67 338 000.00 2202 Hire of equipment/technical installations 687 000 -120 000 567 000 481 224.87 85 775.13 567 000.00 2203 Maintenance of installations 300 000 -55 000 245 000 142 288.01 102 640.89 244 928.90 2204 Office consumables 4 000 -1 500 2 500 1 744.62 755.38 2 500.00	expenditure 2 229 999.40 2 069 999.22 4 299 998.62 625 800.00 343 907.04 254 665.01 3 000.00
2120 Staff costs for computer operations 2 285 000 0 2 285 000 856 084.68 1 428 914.50 2 284 999.18 2 Image: Construct operation Total Chapter 21 4 350 000 0 4 350 000 2 507 277.81 1 842 720.96 4 349 998.77 4 2200 New purchases of technical equipment 188 000 150 000 338 000 22 959.33 315 040.67 338 000.00 2202 Hire of equipment/technical installations 687 000 - 120 000 567 000 481 224.87 85 775.13 567 000.00 2203 Maintenance of installations 300 000 - 55 000 245 000 142 288.01 102 640.89 244 928.90 2204 Office consumables 4 000 - 1 500 2 500 1 744.62 755.38 2 500.00	2 069 999.22 4 299 998.62 625 800.00 343 907.04 254 665.01 3 000.00
Encode Total Chapter 21 4 350 000 0 4 350 000 2 507 277.81 1 842 720.96 4 349 998.77 4 2200 New purchases of technical equipment 188 000 150 000 338 000 22 959.33 315 040.67 338 000.00 2202 Hire of equipment/technical installations 687 000 - 120 000 567 000 481 224.87 85 775.13 567 000.00 2203 Maintenance of installations 300 000 - 55 000 245 000 142 288.01 102 640.89 244 928.90 2204 Office consumables 4 000 - 1 500 2 500 1 744.62 755.38 2 500.00	4 299 998.62 625 800.00 343 907.04 254 665.01 3 000.00
2200 New purchases of technical equipment 188 000 150 000 338 000 22 959.33 315 040.67 338 000.00 2202 Hire of equipment/technical installations 687 000 - 120 000 567 000 481 224.87 85 775.13 567 000.00 2203 Maintenance of installations 300 000 - 55 000 245 000 142 288.01 102 640.89 244 928.90 2204 Office consumables 4 000 - 1 500 2 500 1 744.62 755.38 2 500.00	625 800.00 343 907.04 254 665.01 3 000.00
2202 Hire of equipment/technical installations 687 000 - 120 000 567 000 481 224.87 85 775.13 567 000.00 2203 Maintenance of installations 300 000 - 55 000 245 000 142 288.01 102 640.89 244 928.90 2204 Office consumables 4 000 - 1 500 2 500 1 744.62 755.38 2 500.00	343 907.04 254 665.01 3 000.00
2203 Maintenance of installations 300 000 - 55 000 245 000 142 288.01 102 640.89 244 928.90 2204 Office consumables 4 000 - 1 500 2 500 1 744.62 755.38 2 500.00	254 665.01 3 000.00
2204 Office consumables 4 000 -1 500 2 500 1 744.62 755.38 2 500.00	3 000.00
	·
Total Article 220 1 179 000 - 26 500 1 152 500 648 216.83 504 212.07 1 152 428.90	
	1 227 372.05
2210 New purchases of furniture 61 000 23 000 84 000 26 698.05 57 301.95 84 000.00	68 000.00
2213 Maintenance/repair of furniture 2 000 - 1 500 500 0.00 500.00 500.00	1 983.00
Total Article 221 63 000 21 500 84 500 26 698.05 57 801.95 84 500.00	69 983.00
2230 New purchases of vehicles 28 500 - 11 000 17 500 0.00 16 560.00 16 560.00	17 384.00
2232 Hire of vehicles 35 000 0 35 000 28 583.43 6 122.77 34 706.20	36 327.80
2233 Maintenance of vehicles 27 000 - 4 000 23 000 16 747.78 6 252.22 23 000.00	27 023.20
Total Article 223 90 500 - 15 000 75 500 45 331.21 28 934.99 74 266.20	80 735.00
2250 Library/books 9200 0 9200 4 156.82 5 043.18 9 200.00	9 200.00
2251 Library/documentation equipment 1 500 400 1 900 1 536.00 364.00 1 900.00	1 431.40
2252 Subscriptions to newspapers/periodicals 4 600 0 4 600 3 569.09 1 030.91 4 600.00	4 500.00
2253 News agency subscriptions 1 500 0 1 500 1 219.42 105.58 1 325.00	1 232.99
2254 Binding/upkeep of books 6 500 0 6 500 0.00 6 492.50 6 492.50	9 375.00
2255 Subscriptions to viewdata service 400 -400 0 0.00	0.00
Total Article 225 23 700 0 23 700 10 481.33 13 036.17 23 517.50	25 739.39
Total Chapter 22 1 356 200 - 20 000 1 336 200 730 727.42 603 985.18 1 334 712.60	1 403 829.44

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2300	Stationery office supplies	900 000	13 000	913 000	733 464.32	179.535.67	912 999.99	900 000.00
2330	Legal fees	1 000	0	1 000	0.00	0.00	0.00	0.00
2350	Insurance	3 500	о	3 500	0.00	0.00	0.00	0.00
2351	Uniforms/working clothes	18 000	- 1 500	16 500	3 771.78	12 728.22	16 500.00	18 000.00
2352	Expenditure on internal meetings	3 400	500	3 900	3 542.65	357.35	3 900.00	3 300.00
2353	Removals/handling	17 000	33 000	50 000	44 030.15	5 969.85	50 0 00.00	22 492.15
2359	Other operating expenditure	500	0	500	0.00	500.00	500.00	300.00
	Total Article 235	42 400	32 000	74 400	51 344.58	19 555.42	70 900.00	44 092.15
	Total Chapter 23	943 400	45 000	988 400	784 808.90	199 091.09	983 899.99	944 092.15
2400	Postage etc.	7 117 000	- 45 000	7 072 000	7 042 108.40	29 891.60	7 072 000.00	6 300 000.00
2410	Telephone, telex, etc., costs	400 000	0	400 000	365 915.95	34 084.05	400 000.00	399 994.83
	Total Chapter 24	7 517 000	- 45 000	7 472 000	7 408 024.35	63 975.65	7 472 000.00	6 699 994.83
2500	Meetings in general	60 000	0	60 000	41 375.31	15 390.86	56 766.17	41 265.93
	Total Chapter 25	60 000	0	60 000	41 375.31	15 390.86	56 766.17	41 265.93
	Total Title 2	20 660 000	0	20 660 000	17 326 262.48	3 324 224.16	20 650 486.64	19 886 653.76
3410	General publications	10 000	0	10 000	1 698.17	8 300.00	9 998.17	9 999.92
3412	Publicity/promotion	220 000	0	220 000	138 590.38	81 408.90	219 999.28	205 999.99
	Total Article 341	230 000	0	230 000	140 288.55	89 708.90	229 997.45	215 999.91
3430	Database dissemination	10 000	0	10 000	9 899.22	100.00	9 999.22	49 294.46
3431	CELEX database dissemination	1 000 000	о	1 000 000	762 499.00	237 466.39	999 965.39	1 328 846.90
3432	Database production	100 000	0	100 000	35 092.65	64 513.35	99 606.00	99 447.50
	Total Article 343	1 110 000	0	1 110 000	807 490.87	302 079.74	1 109 570.61	1 477 588.86
	Total Chapter 34	1 340 000	0	1 340 000	947 779.42	391 788.64	1 339 568.06	1 693 588.77
	Total Title 3	1 340 000	0	1 340 000	947 779.42	391 788.64	1 339 568.06	1 693 588.77
	Grand total	54 355 000	0	54 355 000	49 722 804.30	4 363 875.95	54 086 680.25	53 044 453.89

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Table 19 — Breakdown of Publications Office expenditure in 1997

				OF	P/1		OP/2				
		Management			-71						
ltem	Heading	Management/ Secretariat	Staff	Contract management	Planning	General services	Staff	Manufacture	Proof- reading	Developmen and methods	
1100	Basic salaries	613 325	342 866	1 560 998	238 515	1 056 282	249 163	1 233 039	2 227 563	136 29	
101	Family allowances	66 457	37 151	169 143	25 844	114 454	26 998	133 607	241 369	14 76	
102	Expatriation allowances etc.	83 336	46 587	212 101	32 408	143 522	33 855	167 539	302 670	18 51	
103	Secretariat allowances	5 648	2 222	20 371	5 130	5 130	2 222	4 537	1 704	1 11	
	Total Article 110	768 766	428 827	1 962 613	301 898	1 319 389	312 239	1 538 722	2 773 306	170 69	
1110	Auxiliary staff	9 654		41 644		50 193		25 265	4 755	-	
	Total Article 111	+								<u> </u>	
		9 654		41 644		50 193		25 265	4 755	+	
1120	Further training for staff	5 123	498	865		874		13 706	6 618	360	
	Total Article 112	5 123	498	865		874		13 706	6 618	360	
1130	Sickness insurance	21 098	11 794	53 698	8 205	36 336	8 571	42 416	76 627	4 68	
1131	Accident insurance	4 780	2 672	12 166	1 859	8 232	1 942	9 610	17 361	1.06	
1132	Unemployment insurance (temporary agents)			629					2 205		
	Total Anide 113	25 878	14 467	66 493	10 064	44 568	10 513	52 026	96 193	5 7	
1140	Birth/death grants	11.010	C 404	20.555	4 5 4 7	20.000	4 740	00.054	40.400	0.0	
141	Annual leave travel expenses	11 616	6 494	29 565	4 517	20 006	4 719	23 354	42 190	25	
1144	Fixed travel allowances					06 150					
1147	Shiftwork/standby allowances					36 152					
	Total Article 114	11 616	6 494	29 565	4 517	56 158	4 719	23 354	42 190	2 5	
1150	Overtime					34 940					
	Total Article 115					34 940					
1174	Freelance proof-readers							132 650	544 075	72 9	
1175	Other work sent out	9 173		3 780		45 108	7 106		12 684	1	
	<u> </u>							100.050			
	Total Artide 117	9 173		3 780		45 108	7 106	132 650	556 759	72 9	
1181	Travel expenses	778	435	1 979	302	1 339	316	1 563	2 824		
1182	Installation allowances	5 040	2 818	12 828	1 960	8 680	2 048	10 133	18 305		
1183	Removal expenses	3 283	1 835	8 356	1 277	5 654	1 334	6 601	11 924	1	
1184	Temporary subsistence allowance	5 414	3 027	13 780	2 106	9 325	2 200	10 885	19 665	12	
	Total Article 118	14 515	8 114	36 943	5 645	24 998	5 897	29 182	52 718	32	
1190	Weightings	6 718	3 756	17 099	2 613	11 570	2 729	13 506	24 400	14	
	Total Article 119	6 718	3 756	17 099	2 613	11 570	2 729	13 506	24 400	14	
	Total Chapter 11	851 445	462 155	2 159 002	324 737	1 587 799	343 204	1 833 411	3 556 939		
4000		19 456	7 424						•	-	
1300	Mission expenses	1 1		13 696	1 248	15 552	7 872	12 288	13 888	1	
	Total Chapter 13	19 456	7 424	13 696	1 248	15 552	7 872	12 288	13 888	35	
1400	Restaurant/canteen running costs	110	59	275	41	203	44	233	451		
1401	Canteen alterations	635	341	1 579	237	1 165	255	1 341	2 594	1	
1402	Exceptional renovation costs										
	Total Chapter 14	745	401	1 853	278	1 368	299	1 574	3 046	2	
1520	Seconded national/international officials						• • • • • • • • • • • • • • • • • • • •				
	Total Chapter 15				· · · ·]		-	
										+	
1610	Staff social contacts	731	393		273	1 342	294	1 545	2 989		
1620	Other welfare expenditure	127	68	316	47	233	51	268	519		
1630	Early Childhood Centre	10 569	5 681	26 287	3 944	19 399	4 248	22 331	43 203	3 1	
	Total Chapter 16	11 428	6 143	28 422	4 264	20 974	4 593	24 144	46 712	34	
1701	Entertainment/representation expenses	2 673									
	Total Chapter 17	2 673				<u> </u>					
			476 100	2 202 072	220 527	1 605 600	255.009	1 071 410	2 620 694	267.6	
	Total Title 1	885 746	476 123		330 527	1 625 693	355 968	1 871 418	3 620 584	1	
2000	Rent	111 068	59 703		41 446	203 854	44 637	234 667	454 004	1	
2010	Insurance	103	56	[39	190	42	1	423		
2020	Water, gas, etc.	17 358	9 331	43 172		31 859	6 976	1	70 953		
2030	Cleaning/maintenance	19 759	10 621	49 143	7 373	36 265	7 941	1	80 767	1	
2040	Fitting-out of premises	4 857	2 611		1 812	8 914	1 952	1	19 853		
2050	Building security/surveillance	21 263	11 430		7 935	39 026	8 545		86 914		
2090	Other expenditure on buildings	3 673	1 974	9 135	1 371	6 741	1 476	7 760	15 014	11	
	Total Chapter 20	178 082	95 726	442 913	66 453	326 850	71 568	376 253	727 928	53	

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			Management			2/1			OF		
ltem	Heading		Management Secretariat	Staff	Contract management	Planning	General services	Staff	Manufacture	Proof- reading	Developme and methods
2100	Computer centre operations										
2120	Staff costs for computer operations										
	Tota	al Chapter 21									
2200	New purchases of technical equipment		9 328	5 0 1 4	23 199	3 481	17 120	3 749	19 707	38 127	2 81
2202	Hire of equipment/technical installations		15 647	8 411	38 916	5 839	28 719	6 288	33 059	63 959	4 72
2203	Maintenance/repairs to installations		6 759	3 633	16 811	2 522	12 406	2 716	14 281	27 629	2 04
2204	Office consumables		69	37	172	26	127	28	146	282	2
	Tot	al Article 220	31 803	17 095	79 098	11 868	58 370	12 781	67 193	129 997	9 60
2210	New purchases of furniture		2 318	1 246	5 765	865	4 255	932	4 898	9 475	70
2213	Maintenance/repair of furniture		14	7	34	5	25	6	29	56	
	Tot	al Article 221	2 332	1 253	5 800	870	4 280	937	4 927	9 532	70
2230	New purchases of vehicles						16 560				
2232	Hire of vehicles										
2233	Maintenance of vehicles						23 000				1
·····	Tot	al Article 223					39 560				
2250	Library/books		632	35				791			
2251	Library/documentation equipment		131	7				163			
2252	Subscriptions to newspapers/periodicals		316	17				396			
2253	News agency subsriptions		91	5				114			
2254	Binding/upkeep of books										
	Tot	al Article 225	1 170	65				1 464			
	Tota	I Chapter 22	35 304	18 4 13	84 897	12 738	102 210	15 182	72 120	139 529	10 31
2300	Stationery/office supplies		3 652	2 556	13 969	2 191	12 052	1 826	10 226	17 621	1 09
	Tota	al Article 230	3 652	2 556	13 969	2 191	12 052	1 826	10 226	17 621	1 09
2351	Uniforms/working clothes						10 362				
2352	Expenditure on internal meetings		3 900								
2353	Removals/handling						42 350				
2359	Other operating expenditure						500				
	Tota	al Article 235	3 900				53 212				
	Tota	I Chapter 23	7 552	2 556	13 969	2 191	65 264	1 826	10 226	17 621	1 09
2430	Postage etc.										
2410	Telephone, telex, etc., costs		7 840	5 480	29 800	4 720	25 880	3 920	21 960	37 640	2 36
	Tota	l Chapter 24	7 840	5 480	29 800	4 720	25 880	3 920	21 960	37 640	2 36
2500	Meetings in general										
		I Chapter 25									
		Total Title 2	228 778	122 175	571 580	86 102	520 204	92 497	480 559	922 718	67 56
3410	General publications		220110	122 175		00 102	320 204		+00 333	322 / 10	
3412	Publicity/promotion										1
		al Article 341									
		a Allice 541									
3430 3431	Databases dissemination CELEX databases dissemination										
3432	Database production								<u>├</u>		
		al Article 343									
	Tota	I Chapter 34							{		<u> </u>
		Total Title 3									
		Grand total	1 114 524	598 298	2 774 552	416 629	2 145 897	448 464	2 351 977	4 543 302	335 14

Table 19 (cont.) — Breakdown of Publications Office expenditure in 1997

			OF	2/3				O	P/4		
ltem	Heading	Staff	Manufacture	Proof- reading	Development and methods	Staff	Sales	Information/ promotion	Joint publishing licences	Logistics	Document delivery
1100	Basic salaries	236 386	1 529 054	2 180 712	206 571	268 330	719 805	498 327	379 069	278 978	278 97
1101	Family allowances	25 614	165 682	236 292	22 383	29 075	77 995	53 997	41 074	30 229	30 22
1102	Expatriation allowances etc.	32 119	207 760	296 304	28 068	36 459	97 804	67 710	51 506	37 906	37 90
1103	Secretariat allowances	4 537	8 482	1 111		2 833	24 964	9 075	3 945	6 241	3 42
	Total Article	110 298 656	1 910 978	2 714 420	257 022	336 698	920 568	629 108	475 594	353 354	350 53
1110	Auxiliary staff	27 378	29 348	20 942			19 842	12 897	3 929	6 945	5 95
	Total Article		29 348	20 942			19 842	12 897	3 929	6 945	5 95
1400	•	2/ 5/6						ł			
1120	Further training for staff		8 272	461	1 072		1 552	1 009	698	543	46
	Total Artide	112	8 272	461	1 072		1 552	1 009	698	543	46
1130	Sickness insurance	8 132	52 599	75 016	7 106	9 230	24 761	17 142	13 040	9 597	9 59
1131	Accident insurance	1 842	11 917	16 996	1 610	2 091	5 610	3 884	2 954	2 174	2 17
1132	Unemployment insurance (temporary agents)			2 519							
	Total Artide	113 9 974	64 516	94 531	8 716	11 322	30 371	21 026	15 994	11 771	11 77
1140	Birth/death grants							1		·	
1141	Annual leave travel expenses	4 477	28 960	41 302	3 912	5 082	13 633	9 438	7 180	5 284	5 28
1144	Fixed travel allowances										
1147	Shiftwork/standby allowances										
	Total Artide	114 4 477	28 960	41 302	3 912	5 082	13 633	9 438	7 180	5 284	5 28
++50			20 500	41 302	5512	5 002	13 003	3400	7 100	5 204	520
1150	Overtime										
	Total Anide	115						<u> </u>		· · · ·	
1174	Freelance proof-readers		106 050	824 775	1		24 850		6 825		
1175	Other work sent out			5 057	11 810	31 550			3 982		
	Total Article	117	106 050	829 832	49 610	31 550	24 850		10 807		
1181	Travel expenses	300	1 939	2 765	262	340	913	632	481	354	35
1182	Installation allowances	1 943		17 920		2 205	5 915	4 095	3 115	2 293	2 29
1183	Removal expenses	1 265	8 185	11 674	1 106	1 436	3 853	2 668	2 029	1 493	1 49
1184	Temporary subsistence allowance	2 087	13 498	19 251	1 824	2 369	6 354	4 399	3 346	2 463	2 46
	Total Article	118 5 594	36 187	51 610	4 889	6 350	17 035	11 794	3 971	6 602	6 60
1190	Weightings	2 589	· · · · · -	23 887		2 939	7 885	5 459	4 152	3 056	3 05
	Total Artide			23 887		2 939	7 885	5 459	4 152	3 056	3 05
	······································										
	Total Chapte		+	3 776 984		393 941	1 035 735	690 730	532 325	387 555	383 67
1300	Mission expenses	24 896	40 544	1 920	2 784	6 133	24 533	15 947	11 040	8 587	7 36
	Total Chapte	r 13 24 896	40 544	1 920	2 784	6 133	24 533	15 947	11 040	8 587	7 36
1400	Restaurant/canteen running costs	47	283	478	45	51	134	89	69	50	4
1401	Canteen alterations	271	1 629	2 746	258	292	770	513	395	288	28
1402	Exceptional renovation costs										
	Total Chapte	r 14 319	1 912	3 223	303	343	904	603	463	338	33
1520	Seconded national/international officials							1			
	Total Chapte	r 15						·			
1610	Staff social contacts	313	1	3 163		336	888	592	455	332	32
1620	Other welfare expenditure	54		549		58	154	103	79	58	5
1630	Early Childhood Centre	4 520	27 121	45 721		4 860	12 830		6 574	4 793	4 73
	Total Chapte	r 16 4 887	29 323	49 434	4 643	5254	13 872	9 244	7 108	5 182	5 11
1701	Entertainment/representation expenses					1 583	144				
	Total Chapte	er 17		1		1 583	144				
	Total Ti	tle 1 378 770	2 272 839	3 831 561	359 903	407 255	1 075 189	716 524	550 936	401 661	396 47
2000	Rent	47 496	··· ····	480 459		51 068	134 823		69 085	50 366	49 7
2000	Insurance	47 496		480 459		48	134 823		64	50 300	497
2010	Water, gas, etc.	7 423		75 087		7 981	21 071	14 042	10 797	7 871	77
2020	Cleaning/maintenance	8 449		85 473		9 085	23 985	1	12 290	8 960	88
2040	Fitting-out of premises	2 077		21 010		2 233	5 896		3 021	2 202	2 1
2050	Building security/surveillance	9 093		91 979		9 776	25 811		13 226	9 642	95
2090	Other expenditure on buildings	1 571		15 889		1 689	4 459	1	2 285	1 666	16-
			1			L					L

			OF	P/3				01	P/4		(ECI
ltern	Heading	Staff	Manufacture	Proof- reading	Development and methods	Staff	Sales	Information/ promotion	Joint publishing licences	Logistics	Documen delivery
2100	Computer centre operations										
2120	Staff costs for computer operations										
	Total Chapter 21										
2200	New purchases of technical equipment	3 989	23 935	40 349	3 790	4 289	11 322	7 545	5 802	4 230	4 17
2202	Hire of equipment/technical installations	6 691	40 151	67 686	6 358	7 194	18 994	12 658	9 733	7 096	7 00
2203	Maintenance/repairs to installations	2 890	17 344	29 239	2 746	3 108	8 205	5 468	4 204	3 065	3 02
2204	Office consumables	30	177	298	28	32	84	56	43	31	3
	Total Article 220	13 600	81 606	137 572	12 922	14 622	38 605	25 727	19 781	14 422	14 23
2210	New purchases of furniture	991	5 948	10 028	942	1 066	2 814	1 875	1 442	1 051	1 03
2213	Maintenance/repair of furniture	6	35	60	6	6	17	11	9	· 6	<u> </u>
	Total Article 221	997	5 984	10 087	948	1 072	2 831	1 886	1 450	1 057	104
2230	New purchases of vehicles										
2232 2233	Hire of vehicles Maintenance of vehicles										
				. <u> </u>							
	Total Article 223						·····				.
2250	Library/books	2 984				1 121					
2251 2252	Library/documentation equipment Subscriptions to newspapers/periodicals	616 1 492				231 560					
2253	News agency subsriptions	430				161					
2254	Binding/upkeep of books										
	Total Article 225	5 523				2 074					
	Total Chapter 22	20 120	87 590	147 659	13 870	17 768	41 435	27 613	21 232	15 479	15 27
2300	Stationery/office supplies	1 826	31 133	17 256	1 826	1 826	7 304	4 748	3 287	2 556	2 19
	Total Article 230	1 826	31 133	17 256	1 826	1 826	7 304	4 748	3 287	2 556	2 19
2351	Uniforms/working clothes										
2352	Expenditure on internal meetings										
2353	Removals/handling										
2359	Other operating expenditure										
	Total Article 235										
	Total Chapter 23	1 826	31 133	17 256	1 826	1 826	7 304	4 748	3 287	2 556	2 19
2400	Postage etc.										
2410	Telephone, telex, etc., costs	3 920	27 440	36 880	3 920	3 920	15 680	10 200	7 040	5 480	4 72
	Total Chapter 24	3 920	27 440	36 880	3 920	3 920	15 680	10 200	7 040	5 480	4 72
2500	Meetings in general					56 766					
	Total Chapter 25					56 766					
	Total Title 2	102 019	603 123	972 140	91 975	162 160	280 589	186 620	142 326	104 270	101 90-
3410	General publications					9 998					
3412	Publicity/promotion							219 999			
	Total Article 341					9 998		219 999			
3430	Databases dissemination					9 999					
3431	CELEX databases dissemination										
3432	Database production										
	Total Article 343					9 999					
	Total Chapter 34					19 997		219 999			
	Total Title 3					19 997		219 999			
	Grand total	480 789	2 875 962	4 803 701	451 8 78	589 412	1 355 777	1 123 143	693 262	505 932	498 38;

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Table 19 (cont.) — Breakdown of Publications Office expenditure in 1997

			OP/5		OF	P/6			OF	קי	
ltem	Heading		Electronic publishing and Internet distribution	Staff	Distribution	Print planning	Re-invoicing budget	Staff	Databases	Derived products	CELEX
1100	Basic salaries		257 682	268 330	1 277 761	1 230 910	217 219	374 810	432 309	423 791	204 442
1101	Family allowances		27 921	29 075	138 453	133 376	23 537	40 613	46 843	45 920	22 152
1102	Expatriation allowances etc.		35 013	36 459	173 616	167 250	29 515	50 9 27	58 740	57 583	27 779
1103	Secretariat allowances		1 704	4 537	9 000	7 963	5 130	3 945	5 130	1 111	
		Total Article 110	322 319	338 401	1 598 830	1 539 499	275 401	470 295	543 022	528 405	254 373
1110	Auxiliary staff			17 868	114 124	15 178					
-		Total Article 111		17 868	114 124	15 178					-
1120	Further training for staff		1 786	1 015	3 882	1 222		3 215		545	
		Total Article 112	1 786	1 015	3 882	1 222		3 215		545	
1120	Sidvere incurrent		<u>├───</u>	9 230	f		7 470	· · ·	14.071		7.00
1130 1131	Sickness insurance Accident insurance		8 864 2 008	9 230 2 091	43 955 9 959	42 343 9 593	7 472 1 693	12 893 2 921	14 871 3 369	14 578 3 303	7 033 1 593
1132	Unemployment insurance (temporary agents)		2 000	2 031	3 3 3 3 3	3 333	1033	2 321	5 505	629	1 3 3
		Total Article 110	10.070	11 200	52.012		0105	15.014	10.041		0.000
		Total Article 113	10 872	11 322	53 913	52 251	9165	15 814	18 241	18 511	8 626
1140	Birth/death grants			5 000							
1141	Annual leave travel expenses		4 880	5 082	24 201	23 313	4 114	7 099	8 188	8 027	3 872
1144 1147	Fixed travel allowances Shiftwork/standby allowances										
1147	Siniworksandby anowances										
		Total Article 114	4 880	5 082	24 201	23 313	4 114	7 099	8 188	8 027	3 87
1150	Overtime				1 500	14 526					
		Total Article 115			1 500	14 526					
1174	Freelance proof-readers										
1175	Other work sent out			5 074	5 275	4 368		4 788			
-		Total Article 117		5 074	5 275	4 368		4 788			
1181	Travel expenses		327	340	1 620	1 561	275	475	548	537	259
1182	Installation allowances		2 118	2 205	10 500	10 115	1 785	3 080	3 553	3 483	1 68
1183	Removal expenses		1 379	1 436	6 840	6 589	1 163	2 006	2 314	2 269	1 09-
1184	Temporary subsistence allowance		2 275	2 369	11 280	10 866	1 918	3 309	3 816	3 741	1 80
		Total Article 118	6 098	6 350	30 240	29 131	5 141	8 870	10 231	10 030	4 83
1190	Weightings		2 823	2 939	13 996	13 483	2 379	4 106	4 735	4 642	2 23
		Total Article 119	2 823	2 939	13 996	13 483	2 379	4 106	4 735	4 642	2 23
		Total Chapter 11	348 779	388 052	1 845 961	1 692 972	296 200	514 187	584 417	570 159	273 94
1300	Mission expenses		10 880	2 144	2 944	1 376	1 856	21 344	448	3 840	4 92
1300	Mission expenses	Total Chapter 13			2 944				448	_	
		Total Chapter 13	10 880	2 144	<u> </u>	1 376	1 856	21 344		3 840	4 928
1400	Restaurant/canteen running costs		45	49	234	214	38	68	74	73	3
1401	Canteen alterations		261	284	1 343	1 231	217	389	425	417	203
1402	Exceptional renovation costs								-		
		Total Chapter 14	307	333	1 577	1 445	254	457	499	490	23
1520	Seconded national/international officials								ļ		
		Total Chapter 15									
1610	Staff social contacts		301	327	1 548	1 418	250	448	490	481	23
1620	Other welfare expenditure		52	57	269	246	43	78	85	83	4
1630	Early Childhood Centre		4 352	4 721	22 370	20 500	3 606	6 479	7 076	6 945	3 374
		Total Chapter 16	4 705	5 104	24 186	22 165	3 899	7 006	7 651	7 509	3 64
1701	Entertainment/representation expenses										
		Total Chapter 17					1				
		Total Title 1	364 671	395 633	1 874 669	1 717 958	302 210	542 993	593 015	581 997	282 76
2000	Post				<u> </u>		+	· · · · · · ·	<u>+</u>		
2000 2010	Rent		45 728	49 610	1	215 423	37 896	68 089 63	74 361 69	72 980 68	35 45 3
2010	Insurance Water, gas, etc.		43	46 7 753		201 33 667	35 5 922	10 641	11 621	68 11 405	3 5 54
2020	Cleaning/maintenance		8 135	8 826		38 324	6 742	12 113		12 983	630
2030	Fitting-out of premises		2 000	2 169		9 420		2 977	3 252	3 191	1 55
2050	Building security/surveillance		8 754	9 497		41 241		13 035		13 971	6 78
2090	Other expenditure on buildings		1 512	1 641	7 774	7 124	1	2 252		2 413	1 17
	+ · · · · · · · · · · · · · · · · · · ·		1		+	<u> </u>	+	÷	+		

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		OP/5	<u> </u>	0	 P/6			0	 P/7	(ECL
ltern	Heading	Electronic publishing and Internel distribution		Distribution	Print planning	Re-invoicing budget	Staff	Databases	Derived products	CELEX
2100	Computer centre operations									
2120	Staff costs for computer operations				ļ					
	Total Chapt	er 21								
2200	New purchases of technical equipment	3 840	4 166	19 742	18 091	3 182	5 718	6 245	6 129	2 978
2202	Hire of equipment/technical installations	6 442	6 989	33 117	30 348	5 339	9 592	10 476	10 281	4 995
2203	Maintenance/repairs to installations	2 783	3 019	14 306	13 110	2 306	4 144	4 525	4 441	2 158
2204	Office consumables	28	31	146	134	24	42	46	45	22
	Total Article	220 13 094	14 205	67 310	61 683	10 851	19 496	21 292	20 897	10 153
2210	New purchases of furniture	954	1 035	4 906	4 496	791	- 1 421	1552	1 523	740
2213	Maintenance/repair of fumiture	6	6	29	27	5	8	9	9	4
	Total Article	221 960	1 042	4 935	4 523	796	1 430	1 561	1 532	744
2230	New purchases of vehicles			[
2232	Hire of vehicles		34 706							
2233	Maintenance of vehicles									
	Total Article	223	34 706							•
2250	Library/books	99	83							
2251	Library/documentation equipment	21	17							
2252	Subscriptions to newspapers/periodicals	50								
2253	News agency subsriptions	14	12							
2254	Binding/upkeep of books				6 493					
	Total Article		<u> </u>		6 493					-
	Total Chapte		-	72 245	72 699	11 646	20 926	22 853	22 429	10 897
2300	Stationery/office supplies	1 826	1	14 608	722 000	2 191	2 556	3 652	3 287	1 461
	Total Article	230 1 826	2 191	14 608	722 000	2 191	2 556	3 652	3 287	1 461
2351	Uniforms/working dothes				6 138					
2352 2353	Expenditure on internal meetings Removals/handling		7 650			·				
2353	Other operating expenditure		7 650							
	Total Article	225	7 650		6 138					
	Total Chapte			14 608	728 138	2 191	2 556	3 652	3 287	1 461
0400		123 1020	3 041		728 138	2 191	2 330	3 0 52	5207	1401
2400 2410	Postage etc. Telephone, telex, etc., costs	2 000	4 700	7 072 000	00.000	4 700	5 400	7.040	7.040	0.400
	Total Chapte	3 920 r 24 3 920		31 360 7 103 360	29 800 29 800	4 720 4 720	5 480 5 480	7 840 7 840	7 040 7 040	3 120
0500	· · ·	ar 24 3 920	4720	7 103 360	29 800	4 7 20	5 480	7 840	7 040	3 120
2500	Meetings in general									
	Total Chapte		ŀ							
	Total Ti	tle 2 93 301	144 210	7 567 120	1 176 037	79 318	138 132	153 573	149 768	72 328
3410	General publications									
3412	Publicity/promotion			·						
	Total Article	341								
3430	Databases dissemination									
3431 2422	CELEX databases dissemination							00 600		999 965
3432	Database production	<u> </u>						99 606		
	Total Antide			· · · - <u>-</u> ·				99 606		999 965
	Total Chapte							99 606		999 965
	Total Ti							99 606		999 965
	Grand	otal 457 972	539 843	9 441 789	2 893 994	381 527	681 125	846 193	731 764	1 355 056

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Table 19 (cont.) — Breakdown of Publications Office expenditure in 1997

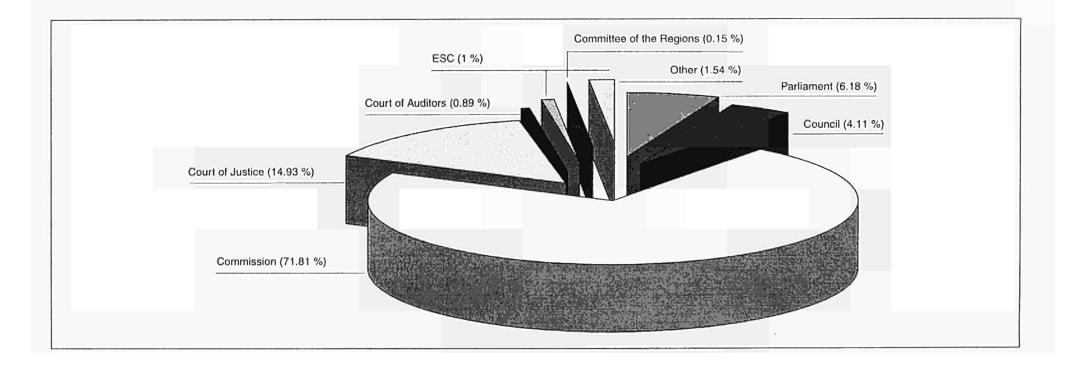
				OF	2/8			OP/9		
ltem	Heading		Staff	Project management	User support	Operations	Staff	Budget and accounting	Personal management	Out-turn (¹)
1100	Basic salaries		372 680	547 308	319 440	364 162	155 461	344 995	270 459	21 296 01
1101	Family allowances		40 382	59 304	34 613	39 459	16 845	37 382	29 306	2 307 54
1102	Expatriation allowances etc.		50 638	74 365	43 404	49 480	21 123	46 876	36 749	2 893 59
1103	Secretariat allowances		2 833		9 667	6 241	1 111	9 075	5 056	185 19
		Total Artide 110	466 534	680 977	407 124	459 342	194 540	438 328	341 570	26 682 34
1110	Auxiliary staff							11 288	33 430	480 32
		Total Article 111			-	-		11 288	33 430	480 32
1120	Further training for staff			12 464	7 642	11 402		470		94 00
		Total Artide 112		12 464	7 642	11 402		470		94 00
1130	Sickness insurance		12 820	18 827	10 989	12 527	5 348	11 868	9 304	732 57
1131 1132	Accident insurance		2 905	4 266	2 490	2 838 315	1 212	2 689	2 108	165 97 6 61
	Unemployment insurance (temporary agents)	Total Artide 113	15 725	23 093	13 478		6.550	14 557	11.412	
	D'ab (dooth a contr	Total Article 113	15725	23 093	13 478	15 680	6 559	14 557	11 412	905 16
1140 1141	Birth/death grants Annual leave travel expenses		7 059	10 366	6 050	6 897	2 944	6 534	5 122	403 34
1144	Fixed travel allowances		, 000	10 000	0.000	0007	2 544	0.004		-000
1147	Shiftwork/standby allowances					22 795				58 94
		Total Article 114	7 059	10 366	6 050	29 692	2 944	6 534	5 122	462 29
1150	Overtime							766		51 73
		Total Article 115						766		51 7:
1174	Freelance proof-readers								ĺ	1 750 0
1175	Other work sent out				3 293		6 350	5 510	3 091	168 0
		Total Article 117			3 293		6 350	5 510	3 091	1 918 0
1181	Travel expenses		473	694	405	462	197	437	343	27 0
1182	Installation allowances		3 063	4 498	2 625	2 993	1 278	2 835	2 223	175 0
1183	Removal expenses		1 995	2 930	1 710	1 949	832	1 847	1 448	114 00
1184	Temporary subsistence allowance		3 290	4 832	2 820	3 215	1 372	3 046	2 388	188 00
		Total Article 118	8 820	12 953	7 560	8 618	3 679	8 165	6 401	504 0
1190	Weightings		4 082	5 995	3 499	3 989	1 703	3 779	2 963	233 2
		Total Artide 119	4 082	5 995	3 499	3 989	1 703	3 779	2 963	233 2
		Total Chapter 11	502 219	745 848	448 647	528 724	215 777	489 396	403 989	31 331 12
1300	Mission expenses		1 696	13 824	576	7 520	448	1 536	5 888	320 00
	· · · · · · · · · · · · · · · · · · ·	Total Chapter 13	1 696	13 824	576	7 520	448	1 536	5 888	320 00
1400	Restaurant/canteen running costs		64	96	57	68	27	62	52	4 00
1401 1402	Canteen alterations Exceptional renovation costs		366	552	326	390	157	357	298	23 0
1402		Total Chapter 14	430	648	383	457	184	419	350	27 00
1520	Seconded national/international officials		430	040		437	- 104	415	330	270
1320		Total Chapter 15				 				·
1610		Total Griapter 15		600	076	449	181	411	343	26 50
1610 1620	Staff social contacts Other welfare expenditure		422 73	636 110	376 65	78	31	71	60	46
1630	Early Childhood Centre		6 097		5 435	6 488	2 616	5 940	4 959	383 0
		Total Chapter 16	6 592	9 938	5 876	7 015	2 829	6 422	5 362	414 10
1701	Entertainment/representation expenses									4 4
		Total Chapter 17				1				4 44
	······································	Total Title 1	510 937	770 257	455 483	543 716	219 238	497 773	415 588	32 096 6
2000	Rent		64 069		57 115	68 179	27 491	62 418	52 113	4 024 7
2010	Insurance		60	1	53	64	26	58	49	37
2020	Water, gas, etc.		10 013	1	8 926	10 655	4 296	9 755	8 144	629 0
2030	Cleaning/maintenance		11 398	4	10 161	12 129	4 891	11 104	1	716 0
2040	Fitting-out of premises		2 802		2 498	2 981	1 202	2 730	2 279	176 0
2050	Building security/surveillance		12 265		10 934	13 052	5 263	11 949	1	770 5
2090	Other expenditure on buildings		2 119	3 194	1 889	2 255	909	2 064	1 723	1350

			OF	2/8			OP/9		
ltem	Heading	Staff	Project management	User support	Operations	Staff	Budget and accounting	Personal management	Out-turn (1)
2100	Computer centre operations				2 065 000				2 065 00
2120	Staff costs for computer operations				2 284 999			ļ	2 284 99
	Total Chapter 21				4 349 999	· • = • · ·		ļ	4 349 9
2200	New purchases of technical equipment	5 381	8 111	4 797	5 726	2 309	5 242	4 376	338 0
2202	Hire of equipment/technical installations	9 026	13 607	8 046	9 605	3 873	8 793	7 342	567 0
2203	Maintenance/repairs to installations	3 899	5 878	3 476	4 149	1 673	3 799	3 171	244 9
2204	Office consumables	40	60	35	42	17	39	32	25
	Total Article 220	18 345	27 656	16 354	19 522	7 872	17 873	14 922	1 152 4
2210	New purchases of furniture	1 337	2 016	1 192	1 423	574	1 303	1 088	840
2213	Maintenance/repair of furniture	8	12	7	8	3	8	· 6	5
	Total Article 221	1 345	2 028	1 199	1 431	577	1 310	1 094	84 5
2230	New purchases of vehicles								16 56
2232	Hire of vehicles								34 7
2233	Maintenance of vehicles								23 00
	Total Article 223					- <u>-</u>			74 26
2250	Library/books	1 133				2 321			9 20
2251	Library/documentation equipment	234				479			1 9
2252	Subscriptions to newspapers/periodicals	567				1 161			4 6
2253	News agency subsriptions	163				334			13
2254	Binding/upkeep of books								64
	Total Article 225	2 097				4 295			23.5
	Total Chapter 22	21 788	29 684	17 553	20 954	12 744	19 183	16 016	1 334 7
2300	Stationery/office supplies	2 556	4 017	3 287	3 287	1 096	3 287	2 556	913 00
	Total Article 230	2 556	4 017	3 287	3 287	1 096	3 287	2 556	913 00
2351	Uniforms/working clothes								16 50
2352	Expenditure on internal meetings								3 90
2353	Removals/handling								50 00
2359	Other operating expenditure								50
	Total Article 235								70 90
	Total Chapter 23	2 556	4 017	3 287	3 287	1 096	3 287	2 556	983 90
2400	Postage etc.								7 072 0
2410	Telephone, telex, etc., costs	5 480	8 640	7 040	7 040	2 400	7 080	5 520	400 00
	Total Chapter 24	5 480	8 640	7 040	7 040	2 400	7 080	5 520	7 472 00
2500	Meetings in general								56 76
	Total Chapter 25								56 76
	Total Title 2	132 549	197 203	119 456	4 490 595	60 318	129 628	107 647	20 650 44
3410	General publications								9 99
3412	Publicity/promotion								219.99
	Total Article 341								229 99
3430	Databases dissemination								9 9
3430 3431	CELEX databases dissemination								999 91 999 91
3432	Database production								99 60
	Total Article 343								
	Total Chapter 34								1 109 5 1 339 56
	Total Title 3				_				1 339 56

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Table 20 — Pro forma invoicing in 1997 (global breakdown of Office costs by institution)

	OP/2 - Offi	cial Journal	OF	9/3 — Publicatio	ons	OP/6 —	Printing		OP/7 — Tools			
Institutions	Pages pr	roduced	ł	Pages produce	b	Print shop		Databases	CELEX	Derived	Out-turn cost	%
insulations	Number	Cost (ECU)	Proof-read	Manufactured	Cost (ECU)	Hours	Cost (ECU)	cost (ECU)	cost (ECU)	products cost (ECU)	(ECU)	10
Parliament	77 377	1 185 155	1 686	32 368	692 286	0.00	0	333 506	1 131 993	0	3 342 940	6.18071
Council	84 084	1 287 883	9 452	21 699	633 271	0.48	30 881	127 935	140 586	0	2 220 556	4.10555
Commission	1 004 944	15 392 354	161 735	456 665	12 571 493	88.52	5 695 026	1 375 579	1 527 309	2 277 274	38 839 035	71.80887
Court of Justice	8 513	130 390	152 565	203 533	7 239 139	5.73	368 646	217 599	117 586	0	8 073 360	14.92671
Economic and Social Committee	10 352	158 558	1 714	1 725	0	0.00	0	19 682	32 349	0	210 589	0.38935
Court of Auditors	9 408	144 099	7 052	7 760	301 114	0.30	19 301	12 028	6 262	0	482 804	0.89265
Committee of the Regions	4 169	63 855	55	132	0	0.00	0	7 654	11 753	0	83 262	0.15394
Other	2 085	31 935	3 767	15 393	389 505	4.97	319 750	92 944	0	0	834 134	1.54222
Total	1 200 932	18 394 229	338 026	739 275	21 826 808	100.00	6 433 604	2 186 927	2 967 838	2 277 274	54 086 680	100.00



4.2. Commercial accounting

4.2.1. Operating results

4.2.1.1. Balance sheet at 31 December 1997 (Table 21)

(a) Assets

The assets in bank accounts at 31 December 1997 amounted to ECU 7 890 230.45 (1996: ECU 5 714 834.44), including ECU 2 313 564.17 in national-currency accounts (1996: ECU 1 459 829.30) and ECU 5 576 666.28 in ecu accounts (1996: ECU 1 655 005.14). The increase is due to the invoicing of subscriptions, which took place a month later than in 1996 and swelled the end-of-year receipts.

The amount of accounts receivable was ECU 5 355 412.35 (1996: ECU 4 740 660.36). This represented 24.10% of the net total invoiced in 1997, as against 20.71 % in 1996. In 1997 the Office received ECU 21 881 972.02 in net sales revenue, compared with ECU 23 738 176.82 in 1996. This represented 98.49 % of net turnover (compared with 103.94 % in 1996). The drop in revenue is due in part to changes in payment arrangements in 1996 which at times boosted the 1996 receipts. This did not happen in 1997.

(b) Liabilities

Prepayments held in suspense accounts amounted to ECU 48 021.56 (1996: ECU 69 825.04). Part payments from our sales network came to ECU 424 342.63 (1996: ECU 191 122.51).

At the end of 1996, the amount of sales revenue received and payable to the institutions was ECU 7 400 845.89 (1996: 5 355 568.47), despite more sustained repayments in the first few months of the accounting year.

4.2.1.2. Profit-and-loss account at 31 December 1997 (Table 22)

In 1997, gross turnover amounted to ECU 32 674 794.19 compared with ECU 33 726 088.32 in 1996 (a drop of 3.12 %). The net figure fell by 2.94 % to ECU 22 217 383.33 (1996: ECU 2 891 125.87).

The expenditure side of this account includes marketing expenses totalling ECU 10 516 492.99, or 32.18 % of gross turnover in 1997 (33 % in both 1995 and 1996).

The amount under 'insolvent debtors' came to ECU 91 230.31 in 1997 (0.41 % of 1997 turnover), compared with ECU 151 229.96 in 1996 (0.66 % in 1996). The collection operation conducted by the Office during the year enabled it to recover some 25 % of the ECU 718 731.03 recorded as 'doubtful debts' in 1996.

Table 21 — Balance sheet at 31 December 1997

88

	Assets			Liabilities		
Item		1996	1997	Heading	1996	1997
Liquid assets				Short-term liabilities		
 Trade accounts receivable 		3 800 587.40	4 638 494.21	- Advance and part payments to client accounts	191 122.51	424 342.63
- Other accounts receivable		221 341.93	508 686.68	- Suspense accounts	69 825.04	48 021.56
— Doubtful debts		718 731.03	208 231.46	— Unidentified disbursements	43 133.30	17 020.37
		4 740 660.36	5 355 412.35	— Gateway advances	55 185.12	
Term deposits	1				359 265.97	489 384.56
— in ECU		2 600 000.00		Accounts receivable on behalf of the institutions		
Sight deposits				at 31 December	4 740 660.36	5 355 412.35
— in ECU		1 655 005.14	5 576 666.28			
- in other currencies		1 459 829.30	2 313 564.17			
	-	5 714 834.44	7 890 230.45	Sales proceeds payable to the institutions	5 355 568.47	7 400 845.89
	Total	10 455 494.80	13 245 642.80	Total	10 455 494.80	13 245 642.80

Table 22 — Profit-and-loss account at 31 December 1997

Expendit	ure		Income					
Heading	1996	1997	Heading		1996	1997		
Invoiced rebates	11 106 193.35	10 516 492.99	Gross sales revenue		33 726 088.32	32 674 794.19		
Insolvent debtors	151 229.96	91 230.31	Miscellaneous revenue		8 453.00	17 827.70		
Exchange losses	50 820.18	37 668.59	Exchange gains		113 781.34	219 379.42		
Adjustments to bank accounts		144 160.58	Adjustments to bank accounts		133 660.62			
Bank charges	19 861.77	16 502.44	Interest on assets		399 669.96	276 510.36		
			Invoiced interest		45 623.31	788.41		
			Invoiced costs and advances		225 607.59	58 293.72		
Amounts receivable on behalf of the institutions at 31 December	4 740 660.36	5 355 412.35						
Gateway advances	55 185.12							
1997 sales proceeds payable to the institutions	23 738 176,82	21 826 786.90	Amounts receivable on behalf of the institutions at 1 January		5 209 243.42	4 740 660.36		
Total	39 862 127.56	37 988 254.16		Total	39 862 127.56	37 988 254.16		

(ECU)

(ECU)

Client		Revenue at 31 December 1997					Withdrawals under budget item 2400		Amount available for 1997				
	-	fficiat urnal	Periodicals	Electronic products	Other publications	Total	Official Journal	Other publications	Official Journal	Other periodicals	Electronic products	Other publications	Total
Parliament	16	98 278.67	16 298.05		13 129.42	1 727 706.14	469 939.11	9 366.57	1 228 339.56	16 298.05		3 762.85	1 248 400.46
Court orf Justice	1 1	18 105.30	661 747.11		32 001.22	811 853.63	32 535.10	176 356.13	85 570.20	661 747.11		- 144 354.91	602 962.40
ESC	1	74 698.16	9 393.35		1 592.05	185 683.56	47 354.98		127 343.18	9 393.35		1 592.05	138 328.58
Court of Auditors		52 076.04			1 526.21	53 602.25	10 484.14		41 591.90			1 526.21	43 118.11
Council	13	76 964.26			12 485.19	1 389 449.45	384 415.02	558.50	992 549.24			11 926.69	1 004 475.93
Commission (1)	112	28 296.06	648 484.24	2 379 792.43	1 252 847.31	15 509 420.04	4 555 271.65	406 243.64	6 673 024.41	648 484.24	2 379 792.43	846 603.67	10 547 904.75
European Environment Agency					25 221.60	25 221.60		81.08	·			25 140.52	25 140.52
Cedefop			13 800.81		18 986.72	32 787.53		6 696.66		13 800.81		12 290.06	26 090.87
European Foundation, Dublin					38 136.09	38 136.09		735.66				37 400.43	37 400.43
ОНМІ		1	897 572.35		8 283.63	905 855.98				897 572.35		8 283.63	905 855.98
CPVO			32 396.42		278.51	32 674.93		1 888.71		32 396.42		- 1 610.20	30 786.22
Other		1	118.99		964.29	1 083.28		62.60		118.99		901.69	1 020.68
Publications Office			483.55	928 802.30	239 211.69	1 168 497.54				483.55	928 802.30	239 211.69	1 168 497.54
Тс	al 146	48 418.49	2 280 294.87	3 308 594.73	1 644 663.93	21 881 972.02	5 500 000.00	601 989.55	9 148 418.49	2 280 294.87	3 308 594.73	1 042 674.38	15 779 982.47

		Revenue at 31 December 1997					Withdrawals under budget item 2400		Amount available for 1997				
Client	Official Journal	Other periodicals	Electron c products	Other publications	Total	Official Journal	Other publications	Official Journal	Other periodicals	Electronic products	Other publications	Total	
Parliament		11.59	0.71		0.80	7.90	8.54	1.56	13.43	0.71		0.36	7.91
Court of Justice		0.81	29.02		1.95	3.71	0.59	29.30	0.94	29.02		- 13.84	3.82
ISC	1	1.19	0.41		0.10	0.85	0.86		1.39	0.41		0.15	0.88
Court of Auditors		0.36			0.09	0.24	0.19		0.45			0.15	0.27
Council		9.40			0.76	6.35	6.99	0.09	10.85			1.14	6.37
ommission (1)		76,65	28,44	71,93	76.18	70.88	82.82	67.48	72.94	28.44	71.93	81.20	66.84
uropean Environment Agency					1.53	0.12		0.01				2.41	0.16
edelop			0,61		1.15	0.15		1.11		0.61		1.18	0.17
uropean Foundation, Dublin					2.32	0.17		0.12				3.59	0.24
нмі			39,36		0.50	4.14				39.36		0.79	5.74
PVO			1,42		0.02	0.15		0.31		1.42		- 0.15	0.20
Other			0,01		0.06	0.00		0.01	•	0.01		0.09	0.01
Publications Office			0,02	28,07	14.54	5.34				0.02	28.07	22.94	7.40
	Total	100,00	100,00	100,00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00

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(%)

4.2.2. Breakdown of sales revenue (Table 22)	Net sales revenue for the institutions in 1997 totall broken down as follows:	ied ECU 21 881 972.02,					
	(E						
	Net amount invoiced in 1997	22 217 383.33					
	Net amount receivable:						
	— at 1 January 1997	4 740 660.36					
	— at 31 December 1997	5 355 412.35					
	Total sales revenue received at 31 December 1997	21 602 631.34					
	Insolvent debtors	91 230.31					
	Expenses	160 663.02					
	Revenue	476 048.89					
	Total net sales revenue received in 1997	21 826 786.90					
	Advances received in 1996 to be repaid in 1997	55 185.12					

4.2.3. Breakdown by type of publication

Net amount of invoices drawn up in 1995, 1996 and 1997

21 881 972.02

Total disposable revenue for the 1997 accounting year

	1995		1996		1997		
	ECU	%	ECU	%	ECU	%	
Individual publications	1 139 001.39	5.54	1 487 370.97	6.50	1 597 871.43	7.19	
Official Journal L, C, S	12 542 863.12	61.01	15 074 119.65	65.85	14 309 668.99	64.41	
Other periodicals	2 185 732.57	10.63	2 884 737.06	12.60	3 220 497.21	14.50	
Electronic products	4 630 144.32	22.52	3 399 274.88	14.85	3 030 263.57	13.64	
Miscellaneous	61 684.74	0.30	45 623.31	0.20	59 082.13	0.27	
Total	20 559 426.14	100.00	22 891 125.87	100.00	22 217 383.33	100.00	

Total net sales revenue in 1995, 1996 and 1997

	1995		1996		1997		
	ECU	%	ECU	%	ECU	%	
Individual publications	1 555 472.23	6.06	1 725 397.18	7.27	1 644 663.93	7.52	
Official Journal L, C, S	16 568 669.39	64.54	15 903 476.94	67.00	14 648 418.49	66.94	
Other publications	2 668 793.63	10.40	2 811 761.23	11.84	2 280 294.86	10.42	
Electronic products	4 880 361.75	19.01	3 268 708.89	13.77	3 308 594.74	15.12	
Miscellaneous			28 832.58	0.12			
Total	25 673 297.00	100.00	23 738 176.82	100.00	21 881 972.02	100.00	

5. Activities of the technical departments

- 5.1. General services
- 5.2. Workshops
- 5.3. Stock management and distribution.
- 5.4. Computer applications

	5.1. General services
5.1.1. Buildings	The conversion into offices of the old canteen on the eighth floor and the release of the third floor of the Mercier building, which had previously been occupied by the Luxembourg Government, permitted the return of the OP/1 departments, which had been provisionally accommodated in the Galerie Kons.
5.1.2. Canteen	The new canteen continued to be a success with the staff of both the Office and other nearby institutions (departments of the Court of Auditors and the Commission).
5.1.3. Switchboard	The number of outgoing telephone calls from the Office increased by 1.23 % from 378 963 to 383 625 (excluding calls to the Commission).
5.1.4. Mail room/messengers/ drivers	The number of letters dispatched and recorded by serial number rose by 11 % (from 44 751 to 49 451 originals and from 14 917 to 16 484 copies). The number of letters received and machine-recorded by time and date increased by 4.7 %, from 101 864 to 106 566.
	The number of envelopes stamped and posted was 16.8% up, from 31 000 to 36 257.
5.1.5. Physical inventory of property	Testing of the new inventory system for physical checking of all property was successfully completed during the year under review.

5.2. Workshops

The year 1997 was a record year for the Office's technical departments largely thanks to the first phase of the plan for modernising the print shop and the dissemination set up, and the direct involvement in major events such as the publication of the Treaty of Amsterdam and the active role played in major communication campaigns.

Several 'special operations' were carried out in 1997 by the Office's printing and dissemination department, for example formatting, printing, making up and distribution of 20 000 copies of the Treaty of Amsterdam in six languages in five days.

For the first edition, the Office received the manuscripts at midnight and by 9 o'clock the next morning printed and bound copies landed on the desks of the top officials of the institutions in Brussels and Luxembourg.

In the space of four days, the Office printed, made up and distributed 180 000 guides in connection with the 'Citizens first' campaign.

The Commission is still by far the main customer of the workshops, accounting for 90 % of the hours worked.

hop The entire print shop was modernised in 1997.

5.2.2.	Pre-printing	All the equipment was modernised, with the acquisition of a high-definition A3 flat scanner, an imposing machine and a dry developer.
		The pre-press section can now cope with the entire range of work done on the Office premises. Since autumn, 100 % of the Office's graphic design work has been done in-house.
5.2.3.	Printing	The arrival at the end of May of a new 74 x 52 five group printing press (five colours or four colours plus black or gloss) has already made it possible to increase the volume of four-colour production by 50 % in 1997 compared with 1996. In continuous production, this press can print at speeds of up to 15 000 sheets per hour.
5.2.4.	Post-printing (finishing, stitching)	The acquisition of a new folding machine — to replace two obsolete ones and better suited to present day production — also made it possible for the workshops to increase their productivity. The theoretical capacity of the new machine is 12 000 32-page B5 signatures per hour.
5.2.5.	LOD (industrial photocopiers)	All the rented LOD equipment (reproduction of documents on demand) was replaced in 1997.
		Production was substantially up, by 15 % over 1996 (20.3 million copies compared with 17.7 million).
		The great novelty in this sector was the arrival of a Docutech for repro- ducing publications on demand. This is a high-capacity photocopier (135 copies/minute) connected to the network, which means that it can receive electronic documents as input or search for them itself in its own electronic archive, in EUDOR or another text database. In addition to the traditional types of output, it can produce saddle stitched or square glued spine finishing, complete with cover.

Table 24 — Workshop productivity 1997

7.92 18.01	9.02 (¹)	13.89 (¹)
18.01	(1)	(1)
4.09	4.38	7.09
17 201.00	19 150.00	11.33
2 506.00	2 539.00	1.32
5 473.00	5 899.00	7.78
	17 201.00 2 506.00 5 473.00	17 201.00 19 150.00 2 506.00 2 539.00

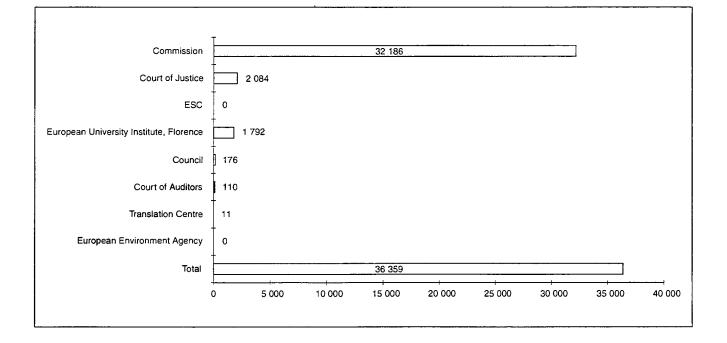
(') Since the purchase in 1997 of new pre-press equipment with electronic imposition, assembly work has been negligible; it is not, therefore, worth publishing assembly productivity figures for 1997.

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Institution	Planning/ Accounting	Photo- compo- sition	Assembly	Photo	Offset	Binding	LOD	Quality control	Total
Commission	4 085	2 404	870	801	6 844	10 344	4 584	2 255	32 186
Court of Justice	365	8	277	317	510	332	0	275	2 084
ESC	0	0	0	0	0	0	0	0	0
European University Institute, Florence	295	168	31	73	522	496	0	207	1 792
Council	105	6	35	2	4	3	11	12	176
Court of Auditors	25	0	15	3	13	5	41	10	110
Translation Centre	1	1	0	0	0	0	8	1	11
European Environment Agency	o	0	o	0	0	0	0	0	0
Total	4 876	3 122	2 080	1 102	11 175	11 179	4 203	2 760	36 359

Table 25 — Breakdown of workshop hours by institution, 1997

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Year		Total converted			
	A1	A2	A3	A4	to A4 format
1989	10 181 387	2 023 450	425 175	22 163	90 417 409
1990	11 367 752	1 495 400	22 113	673 920	97 641 762
1991	14 561 288	1 188 594	4 751	96 789	121 350 971
1992	13 985 662	1 073 681	9 349 100	11 800	134 890 020
1993	14 414 700	1 066 170	6 791 550	0	133 165 380
1994	13 633 800	1 675 100	6 176 800	0	128 124 400
1995	15 812 300	2 509 050	9 707 050	0	155 948 700
1996	18 537 050	4 044 510	13 860 115	0	192 194 670
1997	15 024 795	12 148 760	4 988 500	0	178 770 400

Table 26 — Comparison of pr	int output (1)	1
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Comparison of print output 200 000 000 180 000 000 160 000 000 140 000 000 120 000 000 100 000 000 80 000 000 133 165 380 128 124 400 155 948 700 134 890 020 178 770 400 60 000 000 192 194 670 121 350 971 90 417 409 97 641 762 40 000 000 20 000 000 0 1989 1990 1991 1992 1993 1994 1995 1996 1997

5.3.1. Service contracts

5.3. Stock management and distribution

A new contract for storage on the premises of an external contractor should have been concluded in 1997. However, the outcome of the invitation to tender was disappointing, in terms of both the quality of service offered and the fees, which were thought to be excessive. The current contract, therefore, had to be extended for a year and a new invitation to tender launched on different terms. This incident demonstrates both the high level of service which the Office demands and the complexity of the tasks and scale of the infrastructure required by this service, since, when this report was being drawn up, the storage volume in question was over 11 000 pallets (compared with 8 000 in 1996).

At the beginning of the year, the contractor responsible for the day-to-day transport of the Official Journal and other publications to the institutions in Brussels terminated his contract with the Office. In spite of the short notice given, the Office was able to draw up new specifications and to issue an invitation to tender, which led to the conclusion of a contract with another contractor, without interrupting this vital part of the Office's work.

Two daily shuttles (a lorry and a van) proved necessary because of the large number of Commission buildings scattered around Brussels following the closure of the Berlaymont building and because of the increase in the volume of publications to be transported.

Until 1996, the work of entering data for address file management was partly entrusted to an outside contractor under a framework contract for computer services. The expiry of this contract led to the launching of a specific invitation to tender based on a clear understanding of the tasks to be performed in this field, followed by the establishment of a customised service provided by a new contractor during the period under review.

5.3.2. Equipment

5.3.3. File management

The handling equipment of the distribution section is being modernised: two invitations to tender resulted in the acquisition in 1997 of two forklift trucks and four electric pallet-stackers which meet current needs perfectly.

Another invitation to tender led to the ordering of a modular shrink-wrapping unit, to be delivered in 1998, to supplement the single unit currently available on the three rapid-packing lines.

The Office's workload in connection with address-file management continued to rise, bringing the total number of addresses to 881 000 in 1997 compared with 393 500 in 1994, 601 000 in 1995 and 769 000 in 1996.

The year was much quieter as regards interest surveys. However, the question of the appropriate selection parameters to be used in the SAGAP management application was examined. These options will permit more accurate targeting of mailing lists. The problems of e-mail addresses and dissemination through this channel were also studied.

The systematic use of specific selection fields is progressing and the Office is developing procedures for computerised integration of address files according to predefined electronic formats.

Staff were kept very busy with a number of important matters such as the increase in DG X's mailing lists and an advertising campaign for the publications of the Secretariat-General, for which files containing a total of 1 100 000 addresses had to be produced.

The distribution list for the *Euro News* bulletin has now reached the 110 000 mark and is continuing to increase given the great interest in this publication on the part of the public.

Table 27 — Trends in the volume of operations in the file management sector

	1996	1997	Change (%)
Number of files	827	843	1.93
Number of addresses	769 376	881 714	14.60
Number of subscriptions	1 205 763	1 375 117	14.05

5.3.4. Basic distribution (Tables 28 and 29)

Sales of the Official Journal continue to rise slightly, although an increasing number of subscribers have decided to take the fortnightly multilingual CD-ROM version of the S series in preference to the paper version.

The major highlights of 1997 were the continuation of the 'Citizens first' campaign and a number of large-scale one-off activities, such as the '9 May' kit, Agenda 2000 (16 volumes in 11 language versions), *Let's build Europe*, information on the euro and a set of promotional leaflets produced at the request of the Secretariat-General (1.2 million copies).

Sales of publications other than the Official Journal have also increased spectacularly: by 39.9 % in terms of number of titles and by 61.2 % in terms of number of copies. A total of more than 81 million copies were distributed in 1997, taking all publications together.

The Office's distribution capacities are increasingly in demand by the institutions. In spring 1997, the Office had to find solutions to meet this demand. Faced with an unprecedented distribution backlog, it had to change over from two shifts to three shifts working round the clock. Even so, occasional weekend deliveries were needed. This is as far as the resources currently available can be stretched, since, with the present set-up, the Gasperich distribution centre cannot take on any more staff or accommodate additional packaging equipment.

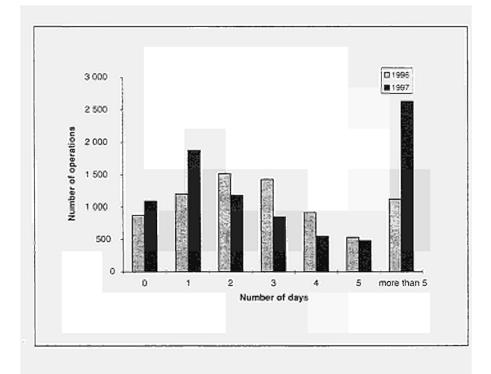
In spite of these difficulties, basic distribution of 47.8 % of articles to subscribers or the target population was possible within 48 hours of their arrival at the centre. The large number of publications which were delayed for more than five days (30.4 %) corresponded to the period described above, when the system was overloaded. This should be interpreted as a warning that the Office will be hard put to extend its activities beyond the present level without substantially expanding its facilities.

Table 28 — Trends in the volume of operations in the distribution sector

		1996	1997	Change (%)
Number of titles received				
— OJ		12 276	12 550	2.23
 Other publications 		8 212	14 236	73.36
— COM/ESC documents (¹)		8 393	8 847	5.41
	Total	28 881	35 633	23.38
Number of titles distributed				
— OJ		12 276	12 550	2.23
- Other publications		9 173	12 837	39.94
— COM/ESC documents (¹)		8 393	8 847	5.41
	Total	29 842	34 234	14.72
Number of copies received				
— OJ		26 537 535	23 824 539	- 10.22
 Other publications 		54 672 736	82 213 666	50.37
— COM/ESC documents		1 491 501	1 635 336	9.64
	Total	82 701 772	107 673 541	30.19
Number of copies distributed				
- OJ		21 514 534	19 773 657	- 8.09
 Other publications 		37 213 327	60 000 791	61.23
 COM/ESC documents 	l l	1 355 910	1 557 463	14.86
	Total	60 083 771	81 331 911	35.36
1) These figures represent titles in the strict ser	nse and do not take acco	unt of grouping of title	es by subject.	

Number of days	Number of operations		
Number of days	1996	1997	
0	874	1 094	
1	1 204	1 877	
2	1 518	1 183	
3	1 430	852	
4	917	548	
5	533	484	
more than 5	1 127	2 633	

Table 29 - Summary of distribution times in 1996 and 1997



5.3.5. Execution of orders (Tables 30 and 31)
As regards individual orders after basic distribution, demand was also highest for publications other than the OJ: 5 112 333 copies were dispatched — an increase of 72 % over the previous year. While the number of orders and lines ordered remained fairly stable over time, the number of copies involved increased: 1.6 million in 1995, 2.9 million in 1996, and 5.1 million in 1997.

Handling periods remained satisfactory with 88.5 % of orders executed within 24 hours.

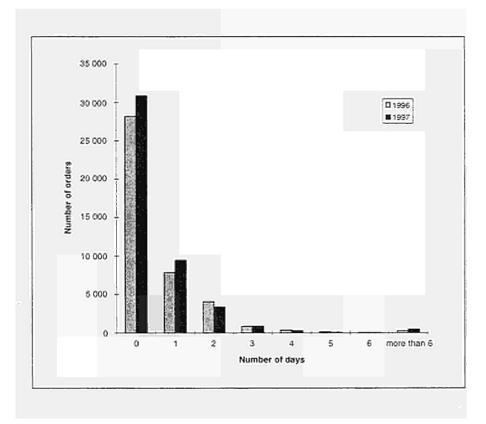
Table 30 — Trends in the volume of operations in the stock management sector in terms of number of copies

		1996	1997	Change (%)
Number of orders				
— OJ		12 102	14 527	20.04
- Other publications		24 550	25 814	5.15
 COM/ESC documents 		296	247	- 16.55
	Total	69 948	40 588	9.85
Number of lines ordered	Γ			
— OJ		161 680	135 746	- 16.04
- Other publications		114 402	126 906	- 9.85
 COM/ESC documents 	ľ	798	650	22.77
	Total	276 880	263 302	5.16
Number of copies dispatched				
— OJ		321 768	290 960 (¹)	- 9.57
- Other publications		2 960 605	5 112 333	72.68
 COM/ESC documents 		1 005	1 577	56.92
	Total	3 283 378	5 404 870	64.61

(1) These figures correspond to the number of individual OJs ordered. There were also sets of OJs subsequently gathered together in collections and sent to subscribers in the course of the year, accounting for around 350 000 copies per year in addition to those listed in the table.

Response time	Number of orders		
n working days	1996	1997	
0	28 185	30 866	
1	7 844	9 436	
2	4 071	3 408	
3	855	887	
4	359	305	
5	172	91	
6	62	41	
more than 6	273	489	

Table 31 — Summary of response times for orders in 1996 and 1997



5.3.6. Stock management (Table 32)

While the number of titles in stock fluctuates over a fairly constant range (between 34 000 and 40 000), the number of copies in stock has increased substantially in recent years, from 22.2 million in 1996 to 32 million in 1997.

Despite the withdrawal of a large volume of outdated material, print runs and the number of copies kept in stock for future orders are rising substantially (+ 43.7 %).

Table 32 — Trends in the volume of operations in the stock management sector

		1996	1997	Change (%)
Number of titles in stock				
— OJ		15 580	15 494	- 0.55
- Other publications		22 759	24 435	7.36
	Total	38 339	39 929	4.15
Number of copies in stock (1):	Γ			
— OJ		2 835 305	2 667 969	- 5.90
 Other publications 		19 442 503	29 344 849	50.93
	Total	22 277 808	32 012 818	43.70

(1) These figures give an indication of the number of copies in stock as at 31 December 1997. In addition, a variable number of certain articles, such as the collections of OJs and collections of the reports of cases before the Court, are added to stocks as they appear.

5.3.7. Summary

Long-term trends in distribution activities are set out in Table 33.

Table 33 — Long-term trends in distribution and stocks (millions of copies)

	1990	1991	1992	1993	1994	1995	1996	1997
Basic distribution	32.5	38.9	55	42.7	54.4	46.8	60	81.3
Orders	1.9	1.7	2.3	1.9	2.4	2.06 (¹)	3.28	5.4 (¹)
Stocks	n.d.	n.d.	12.2	12.2	13.6	14.9	22.2	32

(1) There are also a variable number of OJs in collections which are recorded as single copies.

5.3.8. Microfiches (Table 34)

The in-house production of microfiches was discontinued in 1997 because the equipment had become obsolete. Demand for these products is falling as a result of the increasing popularity of other electronic media.

Table 34 — Trends in the volume of operations in the micrography sector

82 656 3 050 155 33 512 624 914 509 550 59 056	1 115 2 365 835 32 472 580 352 520 111 38 159	- 98.65 - 22.44 - 3.10 - 7.13 2.07
3 050 155 33 512 624 914 509 550	2 365 835 32 472 580 352 520 111	- 22.44 - 3.10 - 7.13
33 512 624 914 509 550	32 472 580 352 520 111	3.10 7.13
624 914 509 550	580 352 520 111	- 7.13
509 550	520 111	
		2.07
59 056	29 150	
	30 159	- 35.39
4 359 843	3 538 044	- 18.85
22 994	23 093	0.43
1 663 255	1 655 825	- 0.45
1 815 789	1 659 773	- 8.59
955 077	905 452	- 5.20
2 770 866	2 565 225	- 7.42
844 986	864 576	2.32
-	1 663 255 1 815 789 955 077 2 770 866	1 663 255 1 655 825 1 815 789 1 659 773 955 077 905 452 2 770 866 2 565 225 844 986 864 576

5.3.9. Video sector

Outdated titles were withdrawn from the catalogue, which goes some way to explain the general decline in this sector.

	1996	1997	Change (%)
Number of copies received	1 707	663	- 61.16
Number of orders executed	256	239	- 6.64
Number of copies dispatched	930	715	- 23.12

Table 35 — Volume of operations in the video sector

5.4. Computer applications

In order more effectively to meet the needs of user departments, which had grown considerably over the previous period, the Office continued to invest in infrastructure, computer and telephone hardware and computer applications.

The quantitative and qualitative developments involve not only office automation but also the new generation of production systems, which very much rely on the new technologies available.

Above all, the departments responsible for computer applications have been reorganised with a view to improving the efficiency and quality of the services they provide.

The reorganisation carried out at the end of the year concerns three sectors:

- project management, responsible for development projects and methodology;
- exploitation, responsible for managing the technical infrastructure and non-local computer equipment (mainframe and servers);
- user support, with the extension of the Infocentre's functions.

On 31 December 1996, the computer equipment in use on the various premises in Luxembourg and Brussels consisted of:

- two mainframes under BS2000/OSD two Siemens H-11K;
- five advanced servers/LAN managers, our local network operating system;
- eight Route 400 electronic mail servers;
- more than a dozen application- or data-servers with a multiprocessor configuration;
- almost 180 workstations under UNIX, mainly used by the various publishing and documentary workshops;
- 665 PCs, most as office equipment and virtually all connected to the local area network and therefore able to use the various services provided (including access to the applications available on the Office's machines and departmental servers), e-mail, file transfer, data sharing, external access (including Internet applications/services);
- almost a dozen Macintosh workstations for users of graphic design applications;

5.4.1. General

- more than 450 printers, most of them laser printers, either with local configuration or connected directly to the network;
- more than 650 telephone sets, at least 30% of them digital;
- more than 40 fax machines with laser printing;
- almost 30 photocopiers.

This equipment has a total storage capacity of well over a terabyte.

The various sites in Luxembourg are linked by private lines which carry both computer and telephone traffic. The ISDN, which can be accessed from the various buildings, is used as the link between our telephone switchboard and the public telephone system and as a back-up for the abovementioned fixed links, and also to handle peak periods.

TCP/IP is the element common to the local network and the WAN.

There are also fixed links providing an interface with IDNET, the TCP/IP network which unified the Commission's local networks. These also give access to the local networks of other institutions such as the Council, the European Parliament, the Court of Justice and the Court of Auditors.

Links of the same type are used for electronic communications between the Office and some of its external suppliers.

This infrastructure serves almost 600 'internal' users, as well as at least a further 100 in the various institutions of the European Union which, through the Office's production applications, and the applications for monitoring manufacturing and management of stocks and orders, and in the field of distribution, play a part in preparing the electronic versions of documents originating with them and obtain information on the publications authorised by them or of which they wish to receive copies.

A number of important initiatives were taken up in 1997. These are listed below by subject area.

5.4.2. Project management Work continued on the additional Gescom modules with a view gradually to starting production in 1998. Gescom is the core of the Office's commercial and stock management activities.

The number of addresses managed under SAGAP, which had already more than doubled with the inclusion of addresses of the Secretariat-General of the Commission, is constantly increasing. The volume of this database has led the Office to set up a 'Datawarehouse' application under Oracle. The results seem quite promising and have been very much appreciated by the user department. This experiment has been continued and has permitted the archiving of data up to almost as far as the end of the past year, with all the benefits resulting from the consequent reduction in the volume of the central base.

The analysis of the new version of Planning made good progress, showing the usefulness from the operational and technical viewpoints of changing over to an open system for the production environment. The departments responsible for production showed increased interest in the development and introduction of a system for planning and monitoring production. In parallel, functions connected with the financial monitoring of work done under the heading of the authorising budget will be transferred to the new GdC (contract management) system, which will take over the existing functions of the DEVIS, Firmes and Contrat applications. An initial version of GdC has been set up as a prototype, and the application should come into operation in the first half of 1998.

Input for the new version of Planning should partly consist of files produced in connection with the 'requests for electronic publication' system, which is currently at the approval stage and which may soon be put into use on a pilot basis by certain authorising and/or originating departments. This new system will facilitate and speed up the dialogue between the various parties involved in the decision-making process in connection with publications.

Revision of the production chain for the Bulletin was completed in 1997. Apart from making it possible to take account of changes in the working environments of authors and translators (in terms of both the operating systems and the word-processing systems used), this revision will permit increased use of SGML, and thus facilitate the exchange of electronic documents between the various parties involved in the production and distribution of this publication.

The SEI-BUD system evolved considerably in 1997. It is now able to handle a larger part of the contents of the budgetary publications and thus serve a larger number of users in both originating departments and the translation services.

Thus, following the Commission, the European Parliament and the Council, which have already used SEI-BUD in connection with the previous budget procedure, the Court of Justice, the Court of Auditors, the Economic and Social Committee and the Committee of the Regions have joined the ranks of SEI-BUD users.

The architecture of the new generation of production systems was also at the centre of the Office's attentions.

The strategy document which is currently being finalised will provide the reference and should enable the Office to implement similar solutions to the various problems in the field of production.

A great deal of technical and logistical assistance was given to computer projects managed by other units — particularly 'EU law', ARCEL, CELEX and DB-REF, and to the various EUDOR projects.

5.4.3. Operational activities There was a great increase in operational activities in 1997, particularly in the area of open systems and, above all, where publishing and documentary production systems such as SEI-BUD, ARCEL, DB-REF and CELEX were concerned. Work was also done to meet the requirements of the new system 'EU law'.

To help cope with this increase in activity, the Office continued to invest in multiprocessor servers (of the 64-byte generation).

There was a very steady increase in disk space over the period.

Windows NT is a new addition to the Office's open systems and is used by the servers of the local network and the MS-SMS network.

The high sensitivity of certain production chains has necessitated operational back-up facilities guaranteeing availability rates which are very close to 100 %. Users have therefore been provided with alternatives to the activities covered by procedures of this kind, sometimes using failsoft approaches, if part of the infrastructure breaks down. All the applications running under BS2000 on the premises of the facilities management contractor already have an internal back-up at the Office. Similarly, negotiations with the Commission's Informatics Directorate are approaching completion, with a view to providing applications running under this system with an identical service at the Commission's computer centre. It should be stressed that the Office already provides the back-up for DG VIII applications running at the Commission's site.

Use of the various network services greatly increased in 1997. In order to meet requirements more effectively, the Office's local network servers migrated to Windows NT.

The number of messages exchanged between workstations or with servers continued to increase at a staggering rate for both office procedures and production. Currently, three servers are devoted exclusively to office procedures and five to production.

The logs kept of operational activities have been greatly expanded to shed further light on the use made of computer resources and to enable the costs of running our various applications or other production systems to be quantified.

'User support' is the Publications Office department which has the most direct contact with the various users of computer applications at the Office. Its activities are presented in the form of statistics, which give a view not only of the work done by this department during the period under review but of the services as a whole provided by the Office in this field.

5.4.4.1. Introduction

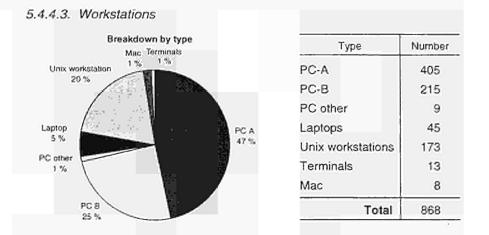
5.4.4. User support

For the third year in a row, the number of requests for assistance by the help desk continued to rise, as a result of the increase in the number of workstations and amount of software used, the number of applications accessible, and the limitations of the standard configuration of the PC workstations.

Parameter (number or average)		1996		1997	Change 1997-96 (%)
PCs (A, B, laptop)		575		665	+ 16
Unix workstations		166		173	+ 4
Laser printers		422		452	+ 7
Requests for assistnce	5 333	444/month	5 922	494/month	+ 11
Requests for access	1 030	86/month	1 1 1 4	93/month	+ 8
Requests for equipment	927	77/month	857	71/month	-7
Infocentre projects	-		35	3/month	
Requests for training (internal)			146	12/month	_

5.4.4.2. Key figures

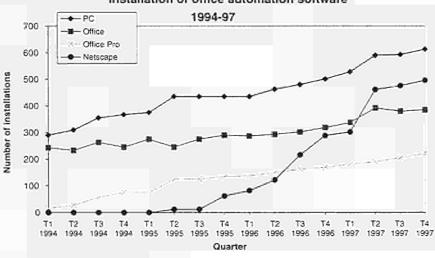
87



The number of powerful PCs installed increased substantially in preparation for the migration to NTP (next technological platform).

5.4.4.4. Local software packages

The number of PC workstations installed on the Office's network doubled in the space of three years. Winword (MS-Office) has been installed on virtually all the machines, and Access (MS-Office Pro) on 30 % of them. Netscape has become practically universal.



Installation of office automation software

5.4.4.5. Infocentre projects

The Infocentre was redefined and presented to the Office's computer correspondents in September 1997.

In all, 35 requests were subsequently received, 15 of which were fulfilled in 1997. The 1997 workload was 55 person-days.

A total of 19 projects were requested by the units, the remainder being projects specific to OP/8 or projects of general interest.

The requests can be classified as follows:

- 15 requests for development of an application;
- 11 requests for specially configured PCs (demo, test, etc.);
- 5 requests for data retrieval/processing;
- 4 requests for help in choosing a tool.

Work started on migration to NTP (next technological platform), since the limits of Windows 3.1 had been reached. New programs are taking up more and more memory and the limits of the current standard configuration have also been reached. For example, in order to use the Intranet Netscape browser, practically all other applications had to be closed.

The Office took part in the Informatics Directorate's pilot experiment; the problem statement and preliminary study have been completed. A laboratory was set up to carry out tests and define the standard configuration.

As regards Intranet developments, a EUR-OP homepage has been created and a user guide is being drawn up. The Netscape browser is becoming the standard way of accessing the Commission servers and EUR-OP homepages.

This section has continued to keep an eye on the quality and security of all the services provided by the Informatics Unit. In particular:

5.4.5.1. Quality

Quality control for applications has been stepped up, with the Quality Control and Security section carrying out an increasing number of formal checks of deliverables and technical studies to monitor compliance with the Office's specifications. Acceptance procedures of this kind have already been carried out for GdC, SEI-BUD, CELEX and EUDOR, and the aim is to conduct such procedures systematically for all the Office's computerised projects.

As regards deliverables, further consideration has been given to the idea of establishing directories for managing the various elements obtained from development work, be they documentation or source-code entities.

More generally, work proceeded on the *Quality vade-mecum*, a document describing how to go about achieving quality and setting out all the technical specifications and the methodological approach which contractors must respect and adopt when developing applications.

Particular efforts were devoted to producing statistics on the Office's entire work in the field of computerised applications, especially the yardsticks for assessing the quality of the services provided.

5.4.5.2. Security

Work continued on studying and improving the security of the computerised systems, taking account of the various equipment (servers or clients' workstations) and the network. The conclusions appear to show that the level of overall security is constantly rising. A basic element in the system for controlling access to the Office's local network is the 'Firewall' installed in 1997. This was essential if the Office was to enjoy the status of decentralised 'telecom centre', which was the only way it could continue to belong to IDNET while having a certain degree of flexibility in its direct dealings with suppliers, including the printers of the various Office publications.

5.4.5.3. Working procedures

The sets of procedures, which are vital components in the Office's quality and security systems, were extended to ensure better coverage of all the problems associated with the management of production activities in the field of computer systems.

5.4.5. Quality control and security

Certain developments were also decided upon in the field of budgetary monitoring, partly with a view to keeping the procedure as brief as possible and having access to precise figures showing the costs of the various activities in the computer field.

5.4.5.4. System administration tools

A study, entitled 'SMS', was launched with a view to selecting and introducing tools for the administration and management of system resources. These tools should enable the Office to automate some of its activities at a time when the demands of user departments are constantly increasing and when it has not been possible to take on many more staff.

- 6. The award and management of contracts concluded by the Office on its own behalf and on behalf of the institutions
- 6.1. Introduction
- 6.2. Activities by sector
- 6.3. Contracts for services and supplies chargeable to the Publications Office budget

6.1. Introduction

Technical and administrative activity reflects the extent of the demand from the institutions for Publications Office capacity.

While remaining at very high levels, the traditional activities of the Contract Management and Planning sections stabilised or saw a slight downturn in 1997, following the exceptional growth experienced in recent years.

In contrast, the number of invitations to tender launched and the contracts concluded rose considerably in terms of both publications and internal Office operations (+ 85.3 % for invitations to tender and + 97.9 % for contracts/ special agreements).

Where publications are concerned, this upsurge can be explained by the increasingly systematic use of specific contracts for each publication wherever possible, and by the conclusion of eight multiple framework contracts covering most of the printing work of the Office.

Where Office operations are concerned, numerous contracts had to be renewed. The foremost of these was the framework contract for computer services, which consisted of 34 lots and was concluded on a cascade basis, with three successful tenderers for each lot.

The services of the Contract Management section were thus in great demand this year, particularly for drawing up reports for the CCPC. In all, 45 reports were compiled in 1997 (a 50 % increase over the 1996 figure).

The Office also began preparations for renewing all contracts relating to the various series of the Official Journal. An interinstitutional committee consisting of units relevant to the Office was set up. The invitation to tender will be launched officially in 1998, subdivided into 15 lots instead of the six current ones in view of the complexity of the services and to enhance the competitive aspects.

Lastly, the negotiations concerning the renewal of the lease and the renovation of the old part of the Mercier building were pursued and are expected to yield results shortly.

6.2. Activities by sector

6.2.1. Official Journal and related products

Order for		Invoices								
	115	Handled	Paid	Adjusted						
Paper version	p.m.	1 099 (+ 2.6 %)	1 003 (+ 2 %)	48 (+ 4 %)						
Other products	247	1 811 (+ 1.9 %)	1 659 (+ 14.7 %)	22 (+ 4 %)						
Total	247	2 910	2 662	70						

NB: The figures in brackets show the percentage change from 1996.

$\overset{\circ}{2}$ Table 36 — Invoicing of the OJ to the institutions in 1997

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										(ECU)
	EP	Council	Comr	hission	Court	ESC	Court	Committee of the	Other	Total
		Counter	A-3400	B-5304	of Justice		of Auditors	Regions		
Paper version										
L series	1 889 288.27	4 747 147.24	15 196 939.13	0.00	7 125.57	0.00	0.00	0.00		21 891 777.18
C series	1 885 523.18	930 853.69	11 210 037.40	0.00	583 098.86	592 210.25	685 318.64	303 342.07	58 387.39	16 248 771.48
S series	0.00	0.00	0.00	15 525 582.72	0.00	0.00	0.00	0.00	0.00	15 525 582.72
Subtotal 1	3 774 811.45	5 678 000.93	26 406 976.53	15 525 582.72	590 224.43	592 210.25	685 318.64	303 342.07	109 664.36	53 666 131.38
(of which carried forward)	2 161 324.77	1 027 580.77	4 365 515.40	1 825 464.26	99 006.14	4 947.45	437 516.05	89 754.35	0.00	10 011 109.19
Miscellaneous products										
Proof-reading and reprinting	0.00	0.00	26 446.34	0.00	0.00	0.00	0.00	0.00	0.00	26 446.34
Transport/packaging/										
dispatch	471 549.97	98 407.77	658 545.84	655 229.51	9 039.31	11 049.44	12 748.72	0.00	0.00	1 916 570.56
Magnetic media	33 589.60	22 932.94	87 941.16	35 178.60	2 131.54	2 530.75	2 527.42	0.00	0.00	186 832.01
OJS	0.00	0.00	0.00	24 006 617.22	0.00	0.00	0.00	0.00	0.00	24 006 617.22
Indexes	9 162.66	163 619.05	899 250.13	0.00	236 920.41	0.00	0.00	1	0.00	1 308 952.25
MCAs	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Budget documents	67 516.86	1 068 781.64	1 726 580.49	0.00	0.00	0.00	0.00	0.00	32 349.77	2 895 228.76
Microfilming	115 577.85	76 753.24	296 657.00	0.00	7 268.88	8 108.45	8 722.89	0.00	0.00	513 088.31
Nimexe	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
CELEX	0.00	0.00	240 070.58	0.00	0.00	0.00	0.00	0.00	0.00	240 070.58
Eurovoc	366.85	6 550.81	36 003.18	0.00	9 485.56	0.00	0.00	0.00	0.00	52 406.40
Indexing system	3 430.79	72 891.68	336 706.83	0.00	88 710.23	0.00	0.00	0.00	0.00	501 739.53
SEI	511 983.08	168 404.98	1 351 442.26	3 975 672.16	9 546.31	12 043.75	27 316.46	0.00	0.00	6 056 409.00
Treaties	10 077.60	0.00	237 698.48	0.00	0.00	0.00	0.00	0.00	0.00	247 776.08
Directory	0.00	262 945.24	613 538.89	0.00	0.00	0.00	0.00	0.00	0.00	876 484.13
Formex	134 005.39	92 910.19	558 621.87	0.00	8 546.79	10 490.98	10 065.72	0.00	0.00	814 640.94
Consolidation	2 700.00	33 337.20	1 922 215.89	0.00	0.00	0.00	0.00	0.00	0.00	1 958 253.09
PAIs	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Various IT products	1 013 166.17	434 887.94	2 131 274.92	11 394.00	40 911.91	47 647.92	48 694.82	0.00	0.00	3 727 977.68
Syspub	0.00	0.00	2 510 205.27	0.00	0.00	0.00	0.00	0.00	0.00	2 510 205.27
Arcdon	13 196.36	7 890.73	31 468.18	0.00	803.46	683.21	1 006.61	0.00	0.00	55 048.55
Secondary legislation	0.00	273 784.08	136 618.93	0.00	0.00	0.00	0.00	0.00	0.00	410 403.01
EUDOR	1 077 670.44	681 838.03	2 727 651.89	0.00	62 608.70	77 293.54	73 647.30	0.00	0.00	4 700 709.90
CD-ROM	3 365.30	2 512.33	9 401.97	809 156.79	220.07	313.24	250.59	0.00	0.00	825 220.29
Subtotal 2	3 467 358.92	3 468 447.85	16 538 340.10	29 493 248.28	476 193.17	170 161.28	184 980.53	0.00	32 349.77	53 831 079.90
(of which carried forward)	779 660.45	551 512.90	2 536 127.67	4 673 769.32	93 059.81	16 821.57	32 293.67	0.00	0.00	8 683 245.39
Grand total	7 242 170.37	9 146 448.78	42 945 316.63	45 018 831.00	1 066 417.60	762 371.53	870 299.17	303 342.07	142 014.13	107 497 211.28
1997 appropriations	4 301 185.15	7 567 355.11	36 043 673.56	38 519 597.42	874 351.65	740 602.51	400 489.45	213 587.72	142 014.13	88 802 856.70
Carried forward from 1996	2 940 985.22	1 579 093.67	6 901 643.07	6 499 233.58	192 065.95	21 769.02	469 809.72	89 754.35	0.00	18 694 354.58

(ECU)

Table 36 (cont.) —	Invoicing of the	he OJ to the	institutions in 1997
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											(ECU)	
				Comm	ission	Court		Court	Committee			
		PE	Council	A-3400	B-5304	of Justice	ESC	of Auditors	of the Regions	Other	Total	
Pages invoiced												
L series		25 163	65 811	133 415	o	88	0	0	0	528	225 005	
C series		68 576	13 585	130 347	0	7 938	9 387	9 5 1 8	4 790	303	244 444	
S series		0	0	0	738 430	0	0	0	0	0	738 430	
	Total	93 739	79 396	263 762	738 430	8 026	9 387	9 518	4 790	831	1 207 879	

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8 Table 37 — Monthly breakdown by institution of OJ pages produced in 1997

Institution	January	February	March	April	Мау	June	July	August	September	October	November	December	Total 1997	1996	Change 1997/96	Relative change (%)
European Parliament	6 437	22 447	6 391	7 462	2 055	9 935	5 126	2 690	44	6 145	5 672	4 857	79 261	98 706	- 19 445	- 19.70
Council	6 173	6 820	5 291	7 007	9 025	4 599	8 362	12 326	5 612	2 810	8 4 47	7 228	83 700	71 789	+ 11 911	+ 16.59
Commission	70 237	73 597	82 994	120 711	73 331	70 809	95 782	97 795	73 663	80 061	93 505	72 819	1 005 304	968 234	+ 37 070	+ 3.83
Court of Justice	457	792	616	704	704	887	724	528	616	440	813	495	7 776	6 307	+ 1 469	+ 23.29
Court of Auditors	264	352	806	0	1 100	836	88	0	0	110	5 676	880	10 1 12	8 970	+ 1 142	+ 12.73
ESC	1 298	1 144	1 892	528	880	0	1 540	0	2 068	23	968	11	10 352	7 156	+ 3 196	+ 44.66
Committee of the Regions	0	924	0	1 144	0	0	572	704	0	11	0	814	4 169	3 575	+ 594	+ 16.62
Other	0	0	0	0	61	0	66	693	847	0	11	440	2 118	1 342	+ 776	+ 57.82
Total	84 866	106 076	97 99 0	137 556	87 156	87 066	112 260	114 736	82 850	89 600	115 092	87 544	1 202 792	1 166 079	+ 36 713	+ 3.15

L, C and S series

L series

Institution	January	February	March	April	Мау	June	July	August	September	October	November	December	Total 1997	1996	Change 1997/96	Relative change (%)
European Parliament	472	18 667	88	66	88	374	605	2 690	44	177	385	517	24 173	30 111	- 5 938	- 19.72
Council	5 664	5 511	4 290	4 873	7 909	3 542	7 909	9 509	3 749	2 337	3 710	5 600	64 603	53 974	+ 10 629	+ 19.69
Commission	11 660	6 886	9 658	10 909	7 623	10 896	11 742	10 065	8 983	9 590	22 841	9 283	130 136	130 602	- 466	- 0.36
Court of Justice	0	0	0	88	0	0	0	0	0	0	0	11	99	0	+ 99	—
Court of Auditors	0	0	0	0	0	0	0	0	0	0	0	0	0	275	- 275	- 100.00
ESC	0	0	0	0	0	0	0	0	0	0	0	11	11	0	+ 11	—
Committee of the Regions	0	0	0	0	0	0	0	0	0	0	0	22	22	0	+ 22	_
Other	0	0	0	o	0	0	0	528	0	0	0	440	968	726	+ 242	- 3.45
Total	17 796	31 064	14 036	15 936	15 620	14 812	20 256	22 792	12 776	12 104	26 936	15 884	220 012	215 688	+ 4 324	+ 2.00

Table 37 (cont.) — Monthly breakdown by institution of OJ pages produced in 1997

97

Institution	January	February	March	April	Мау	June	July	August	September	October	November	December	Total 1997	1996	Change 1997/96	Relative change (%)
European Parliament	5 965	3 780	6 303	7 396	1 967	9 561	4 521	0	0	5 968	5 287	14 430	65 178	68 595	- 3 417	- 4.98
Council	509	1 309	1 001	2 134	1 116	1 057	453	2 817	1 863	473	4 737	1 628	19 097	17 815	+ 1 282	+ 7.20
Commission	3 027	4 495	11 032	46 926	4 856	5 245	6 314	20 454	6 996	4 119	8 624	4 400	126 488	134 237	- 7 749	- 5.77
Court of Justice	457	792	616	616	704	887	724	528	616	440	813	484	7 677	6 307	+ 1 370	+ 21.72
Court of Auditors	264	352	806	0	1 100	836	88	0	0	110	5 676	880	10 1 12	8 695	+ 1 417	+ 16.30
ESC	1 298	1 144	1 892	528	880	0	1 540	0	2 068	23	968	0	10 341	7 156	+ 3 185	+ 44.51
Committee of the Regions	0	924	0	1 144	0	0	572	704	0	11	0	792	4 147	3 575	+ 572	+ 16.00
Other	0	0	0	0	61	0	66	165	847	0	11	0	1 150	616	+ 534	
Total	11 520	12 796	21 650	58 744	10 684	17 586	14 278	24 668	12 390	11 144	26 116	22 614	244 190	246 996	- 2 806	- 1.14

C series

S series

Institution	January	February	March	April	Мау	June	July	August	September	October	November	December	Total 1997	1996	Change 1997/96	Relative change (%)
European Parliament	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	_
Council	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	—
Commission	55 550	62 216	62 304	62 876	60 852	54 692	77 726	67 276	57 684	66 352	62 040	59 136	748 704	703 395	+ 45 309	+ 6.44
Court of Justice	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Court of Auditors	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	—
ESC	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	_
Total	55 550	62 216	62 304	62 876	60 852	54 692	77 726	67 276	57 684	66 352	62 040	59 136	748 704	703 395	+ 45 309	+ 6.44
Number of notices	12 063	12 817	12 838	13 512	12 932	11 341	15 399	13 600	11 723	14 160	12 225	12 576	155 186	140 576	+ 14 610	+ 10.39

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Institution	January	February	March	April	Мау	June	July	August	September	October	November	December	Total 1997	1996	Change 1997/96	Relative change (%)
European Parliament	8 728	2 939	6 681	10 742	25 388	3 115	2 326	3 084	6 951	3 971	6 066	13 748	93 739	95 923	- 2 184	2.27
Council	3 772	9 661	5 262	10 445	3 034	6 501	7 996	6 876	11 689	9 194	616	4 350	79 396	78 466	+ 930	1.18
Commission	62 994	112 475	33 179	98 588	85 415	90 120	99 005	33 475	191 933	68 854	62 216	63 938	1 002 192	1 031 930	- 29 738	- 2.88
Court of Justice	887	677	132	792	616	704	704	887	724	792	1 100	11	8 026	6 641	+ 1 385	20.86
Court of Auditors	132	4 224	396	377	781	0	2 442	132	924	0	0	110	9 518	2 140	+ 7 378	344.77
ESC	14	22	0	1 276	3 036	528	0	880	1 540	0	2 079	12	9 387	9 666	- 279	- 2.89
Committee of the Regions	803	632	0	924	0	0	1 144	0	1 276	0	11	0	4 790	p.m.		
Other	0	0	0	0	0	0	61	0	759	0	0	11	831	p.m.		
Total	77 330	130 630	45 6 50	123 144	118 270	100 968	113 678	45 334	215 796	82 811	72 088	82 180	1 207 879	1 224 766	- 16 887	- 1.38

L, C and S series

L series

Institution	January	February	March	April	Мау	June	July	August	September	October	November	December	Total 1997	1996	Change 1997/96	Relative change (%)
European Parliament	1 892	286	81	1 447	17 336	143	143	319	550	2 679	66	221	25 163	32 710	- 7 547	- 23.07
Council	3 318	9 05 3	4 910	9 125	2 035	4 884	6 424	5 819	9 735	7 863	99	2 546	65 811	55 093	+ 10 718	19.45
Commission	15 906	18 733	7 029	9 064	10 318	14 033	8 129	12 390	19 607	1 430	2 563	14 213	133 415	136 882	- 3 467	- 2.53
Court of Justice	0	0	0	0	0	88	0	0	0	0	0	0	88	66	+ 22	33.33
Court of Auditors	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
ESC	0	0	0	0	0	0	0	0	0	0	0	0	0	275	- 275	
Committee of the Regions	0	0	0	0	0	0	0	0	0	0	0	0	0	p.m.		
Other	0	0	0	0	0	0	0	0	0	0	0	0	528	p.m.		
Total	21 116	28 072	12 020	19 636	29 689	19 148	14 696	18 528	30 420	11 972	2 728	16 980	225 005	225 026	- 21	- 0.01

Institution	January	February	March	April	Мау	June	July	August	September	October	November	December	Total 1997	1996	Change 1997/96	Relative change (%)
European Parliament	6 836	2 653	6 600	9 295	8 052	2 972	2 183	2 765	6 401	1 292	6 000	13 527	68 576	63 213	+ 5 363	8.48
Council	454	608	352	1 320	999	1 617	1 572	1 057	1 954	1 331	517	1 804	13 585	23 373	- 9 788	- 41.88
Commission	5 464	16 280	1 972	5 088	3 025	6 875	41 376	6 829	19 976	10 576	5 885	7 001	130 347	145 189	- 14 842	- 10.22
Court of Justice	887	677	132	792	616	616	704	887	724	792	1 100	11	7 938	6 575	+ 1 363	20.73
Court of Auditors	132	4 224	396	377	781	0	2 442	132	924	0	0	110	9 518	2 140	+ 7 378	344.77
ESC	14	22	0	1 276	3 036	528	0	880	1 540	0	2 079	12	9 387	9 391	- 4	- 0.04
Committee of the Regions	803	632	0	924	0	0	1 144	0	1 276	0	11	0	4 790	p.m.		

61

49 482

0

12 608

231

33 026

0

12 550

0

13 991

.

11

22 476

0

15 592

303

244 444

p.m.

- 5 437

- 2.18

249 881

Table 38 (cont.) — Official Journal — Pages invoiced, 1997 accounting year — 1996 production carried forward and 1997 production, by institution

S series

Institution	January	February	March	April	Мау	June	July	August	September	October	November	December	Total 1997	1996	Change 1997/96	Relative change (%)
European Parliament	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	_
Council	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	-
Commission	41 624	77 462	24 178	84 436	72 072	69 212	49 500	14 256	152 350	56 848	53 768	42 724	738 430	749 859	- 11 429	- 1.52
Court of Justice	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	_
Court of Auditors	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	-
ESC	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	—
Total	41 624	77 462	24 178	84 436	72 072	69 212	49 500	14 256	152 350	56 848	53 768	42 724	738 430	749 859	11 429	- 1.52

C series

Other

0

14 590

Total

0

25 096

0

9 452

0

19 072

0

16 509

6.2.2. Publications other than the Official Journal

Publications of this kind are handled by the Planning Office. The trend in the number of files opened was as follows:

Туре	1996	1997
Periodicals	207	136
Minor jobs	35	48
Individual publications (including published and COM documents)	2 756	2 384
Total number of files	2 998	2 568

The administrative and financial management of these publications can be summarised as follows:

Nature of work	1996	1997
Invitations to tender		
 notices published in the OJ 	19	29
 firms invited to tender 	372	1 317
- bids examined	118	477
New contracts (including contracts for OJ)	44	87
CCPC reports/opinions	11	32
Quotations/estimates	3 920	3 127
Order forms	3 246	3 028
Invoices	3 824	4 192
Credit notes	18	97
Price revisions	24	3

The 4 192 invoices checked represent a total of ECU 331 546 052.92, broken down as follows amongst the institutions:

Institution	Amount (ECU)	%
European Parliament	1 074 943.10	3.41
Council	538 290.31	1.71
Commission	26 540 576.78	84.13
Court of Justice	2 236 513.20	7.10
Court of Auditors	48 642.25	0.15
ESC	31 368.41	0.10
Cedefop	95 752.97	0.30
Publications Office	625 258.88	1.98
Other	354 707.02	1.12
То	tal 31 546 052.92	100.00

The 97 credit notes obtained totalled ECU 491 885.78.

The total value of the invoices checked was 9.62 % higher than in 1996.

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6.3. Contracts for services and supplies chargeable to the Publications Office budget

The table below summarises the work done in connection with services and supplies chargeable to the Publications Office budget:

Nature of work	1996	1997
Procurement requests	443	546
Invitations to tender	22	33
- notices published in the OJ S series	15	10
 firmes invited to tender 	302	577
— bids examined	88	204
New contracts and special agreements	50	99
CCPC reports	19	13
Quotations/estimates	751	770
Commitments	1 217	1 216
Order forms	1 123	1 305
Invoices/credit notes	4 434	5 277
Price revisions	16	27
Recovery orders	147	250
VAT exemption certificates	905	1 095

7. Staff of the Office and personnel matters

- 7.1. Officials
- 7.2. Temporary staff
- 7.3. Auxiliary staff
- 7.4. Back-up and freelance proof-readers
- 7.5. Training
- 7.6. Consultations with staff representatives
- 7.7. Consultations with trade unions and professional bodies

7.1. Officials

The number of posts in the Office establishment plan remained the same as in 1996.

Categorie and grade		Number of permanent posts
A 1		_
A 2		1 (¹)
A 3		2
A 4		5
A 5		10
A 6		10
A 7		12
A 8		<u> </u>
	Total	40
B 1		32
B 2		59 (²)
B 3		75 (²)
B 4		58
B 5		29
	Total	253
C 1		29
C 2		32
C 3		38
C 4		38
C 5		18
	Total	155
D 1		29
D 2		30
3		18
0 4		—
	Total	77
Grand	total	525 (³)

Table 39 — 1997 establishment plan

(1) The director of the Publications Office is an official in grade A1 ad personam.

(2) Including two technical and secretarial assistants.

,

(3) Part-time occupation of certain posts may be compensated for by engaging other staff up to the equivalent of the number of posts thus liberated in each category.

In 1997, 43 officials joined the Office by recruitment, internal transfer or individual transfer. The details of these changes and of other administrative procedures (departures, promotions, etc.) are given in Table 40 below.

Table 40	 Administrative	procedures

.

	Staff	Number
Offi	cials	
A —	– Arrivals	
1.	Appointment as probationer official following:	
	- open competition	34
	- internal competition	0
	Internal transfer to the Office	5
	Transfer to the Office from other institutions	4
	Placed at the disposal of the Office	2
 5.	Secondment to the Office	
0. 6.	Reinstatement after	U U
	 being assigned non-active status 	0
	 leave on personal grounds 	1
	- military service	0
	 — secondment to the CLP (Local Staff Committee) 	1
	- secondment	
	Southanian	
в –	– Departures	
1.	Transfer to another DG	16
2.	Transfer to another institution	1
3.	Leave on personal grounds	
	- granted	5
	 extended from 1996 to 1997 	4
4.	Leave for military service	
	- granted	0
	 extended from 1996 to 1997 	0
5.	Placed at the disposal of another DG	
	- granted	0
	 extended from 1996 to 1997 	0
6.	Secondment from the Office	2
7.	Assigned non-active status	0
8.	Invalidity	2
9.	Early retirement	0
	Retirement	2
	Resignation	0
12.	Retirement in the interests of the service	0
13.	Dismissal for incompetence	0
14.	Death	1
с -	– Miscellaneous	
1.	Promotion:	
••	- within a career bracket	29
	- to another career bracket	27
	- to another category:	
	 following an internal competition 	2
	 following an open competition 	0
2.	Appointment	4
3.	Temporary post	
	— granted	0
	- extended from 1996 to 1997	0
4.	Half-time and part-time working	
т.	- granted	6
	- extended from 1996 to 1997	27
5.	Mobility within the Office	5

• -

Staff	Number
Temporary staff	
A — Arrivals	
 Appointment for a fixed period new appointment renewal Open-ended appointment new appointment renewal 	4 19 0 0
B — Departures	
 End of contract Establishment after competition Resignation Death 	9 2 1 0
Auxiliary staff	
A — Arrivals	
 Appointment for a fixed period new appointment renewal Open-ended appointment new appointmentt renewal 	19 1 0 0
B — Departures	
 End of contract Establishment after competition Resignation Death 	25 0 0 0

7.2. Temporary staff

In order to cover certain languages for which the reserve lists had proved insufficient, the contracts of 19 temporary members of staff were renewed during the year. A competition for proof-readers is under preparation.

7.3. Auxiliary staff

In order to cover ad hoc proof-reading requirements and medium-term absences of clerical and secretarial staff (e.g. on maternity leave), the Office awarded a total of 19 new contracts to auxiliary staff during the year.

By the end of the year, there were still eight auxiliary members of staff, five in category B, two in category C and one in category D.

7.4. Back-up and freelance proof-readers

The original 1997 budget appropriation covering fees for back-up and freelance proof-readers amounted to ECU 1 200 000.

A transfer of ECU 550 000 was made to this item during the year.

Total appropriations spent on reinforcing the proof-reading teams in the Office were therefore ECU 1 750 000.

In order to swell the reserve lists of back-up proof-readers in the 11 Union languages, the Publications Office organised several aptitude tests during the year. A total of 359 applications were processed and 243 applicants took the tests.

Table 41 — Results of tests organised for back-up proof-readers

Language of test	Number of applications	Number of candidates invited to tests	Number of participants	Passed
ES, DA, DE, EL, EN, FR, IT, NL, PT, FI, SV	359	352	243	47

The success rate was 19.34 %.

From 1 July 1997, the Publications Office made a clearer distinction between proof-reading done *intra muros* and *extra muros*.

The Office has since that date awarded temporary and auxiliary contracts for *intra muros* services. *Intra muros* services are restricted to a cumulative maximum of three years.

Payment is made for work able to be done *extra muros* on the basis of the number of pages proof-read, under conditions which have remained largely unchanged.

These arrangements required an update to the code of conduct 'Employment of back-up and freelance proof-readers by the Publications Office', drawn up in close collaboration with the Local Staff Committee.

To implement the new code, a joint monitoring group consisting of members nominated by the administration and two members nominated by the Staff Committee met three times in the second half of the year in order to lay down the procedural rules for the new code of conduct and to discuss the few ad hoc problems which arose.

OP	Staff employed (man-months)
— OP/2 (Official Journal):	
• ES	1
• DA	11
• DE	6
• EL	9
• EN	10
• FR	13
• IT	7
• NL	6
• PT	5.5
• Fl	9.5
• SV	6
 — OP/2 (Manufacture) 	36
 — OP/3 (Manufacture) 	13
 OP/3 (Methods and development) 	6
- OP/3 (Proof-reading):	
• ES	8
• DA	13.5
• DE	12
• EL	7.5
• EN	10
• FR	12
● IT	4
• NL	_
• PT	6
● Fl	4
• SV	11.5
— OP/4	4
— OP/5	1.5

While the new system was in operation, from 1 July 1997 to 31 December 1997, the Office employed a total of 265.5 man-months (temporary and auxiliary staff), broken down as follows:

The work done for the Court of Justice during this reference period required 32.5 man-months, all languages taken together.

7.5. Training

7.5.1. Training plan

The implementation of the Office's training plan for 1997-98 involved the issuing of three invitations to tender for the design of training courses tailored to Office requirements.

7.5.2. Attendance at training courses in 1997
 In 1997, 394 officials attended 1 137 training courses, the most popular being language courses (184) and computer courses (699). Apart from language courses, this training covered 76 different subjects. Over 77 % of the Office staff attended at least one training course during the year.

The number of training courses fell noticeably in 1997 owing to the ongoing replacement of computer equipment, which reached a peak in 1996.

The Office organised 51 training courses, tailored specifically to its needs, out of its own budget; these were attended by 382 persons. These courses included:

- Interleaf;
- Business object (Datawarehouse project);
- DTP (desktop publishing);
- XML, SGML;
- ARTOP, COMOP and Gescom BDP (business management systems).

For these training operations, the Office committed a total of ECU 94 000.

7.6. Consultations with staff representatives

Seven regular meetings were held during the year between staff representatives and the Office management with the aim of keeping the staff informed of the daily problems faced by the Office and the solutions sought.

The meetings also enabled the staff representatives to raise matters of concern, chiefly regarding buildings and staff policy.

7.7. Consultations with trade unions and professional bodies

On 16 May 1997, the Office management met a delegation of the trade unions and professional bodies (OSPs), primarily to discuss the preliminary budget for 1998.

The OSPs were still concerned about the increase in the Office workload while the number of staff remains unchanged. They asked whether the publications of the new agencies were being produced by the Office. They also asked the Office to clarify its intentions concerning the future of category D.

The Office confirmed that the agencies were using its services and that they must pay the ensuing costs.

Where category D was concerned, the Office considered that the number of posts in this category was bound to diminish in parallel with changes in the work of the Office. The appropriate number of category D posts was expected to fall from the current 75 to around 50, accompanied by an equivalent rise in the number of category C posts. 8. Application of the current provisions relating to medium- and long-term translations

In 1997, Department G of the Translation Service translated 17 178 pages for the Office.

As in previous years, *EUR-OP News* accounted for much of this workload. As from 1997, this quarterly publication will be translated into all the Community languages.

The Translation Service was also regularly asked to translate invitations to tender and did a certain amount of work under the terms of the contract for rendering services in connection with the CELEX database.

Lastly, mention should be made of the effective cooperation between the Office, the Translation Service and other directorates-general of the Commission in setting up systems for managing and exchanging computerised textual data. This will substantially reduce the time required for publishing the Commission's major documents, such as the *Bulletin of the European Union*, the budget and Community agreements.

Annex I — CELEX

(interinstitutional computerised documentation system for Community law)

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General overview

CELEX (*Communitatis Europeae Lex*), the official legal database of the European Union institutions, covers the following:

- Community legislation, including preparatory documents and references to national implementing measures;
- Court of Justice reports of cases;
- Parliamentary questions.

CELEX came into operation in the early 1970s for internal use by the Commission; in the course of that decade it became interinstitutional, and at the beginning of the 1980s it was converted to a multilingual system accessible to the general public. CELEX is now distributed by the Publications Office's server and some 40 other servers, gateways and CD-ROM distributors in Europe and the United States.

During 1997 the Publications Office achieved three main objectives:

- the graphic interface was made available to the public;
- the Finnish and Swedish versions of CELEX were made available to outside users;
- the Directory of Community legislation in force was produced in Finnish and Swedish;

Other important work was continuing at the same time:

- further qualitative revision of the CELEX base ('Upgrading project');
- loading of texts of resolutions and written questions of the European Parliament;
- loading of day-to-day administrative acts.

Since the graphic interface became available, there has been a sharp increase in the direct use of the original CELEX database. In spite of this increase the change in tariffs resulted in a considerable drop in revenue in 1997. The policy of transparency aimed at guaranteeing free access to Community legislation in force may aggravate this tendency in 1998. This drop in revenue will directly affect the CELEX budget and decisions will have to be made at the appropriate level.

The work of managing and disseminating CELEX was directed by the CELEX Interinstitutional Group (GIC), which reports to the Publications Office Management Committee, with the assistance of the Council Working Party on the Processing of Legal Data, which held two meetings (on 11 June and 26 November).

The work of the GIC particularly involved examining the results of the survey of outside users and considering how the access and consultation functions should be maintained with an eye to future technological developments. It also gave its opinion on the terms of invoicing for consulting CELEX via the Internet. The GIC subgroup on methodology made proposals on the management of corrigenda, the implications of the Amsterdam Treaty and the linking of the various stages in the legislative procedure. The GIC was regularly informed on the progress of projects connected with CELEX, such as the one aimed at improving access to Community law and its transposition into national law.

1. Input -- loading

1.1. Production

A CELEX document consists of two basic parts:

- the analytical part, containing the titles, dates, various descriptors and the links between documents, which is created for each language version by a program on the basis of the same coded version of the document; because of this parallelism between all the versions the term 'documentary unit' is used below to refer to a given document;
- the textual part, containing the text and annexes to the documents (except for Sectors 7 and 9, without text, and Sector 5 partly loaded see 1.1.3); these texts were loaded in the past as they became available, which explains the differences in the text coverage.

These two parts are now loaded on a weekly basis.

1.1.1. Loading of documentary units

Table 1 — Number of documentary units ('analytical part') Ioaded in 1996 and 1997

Sector		1996	1997
Treaties		0	0
Secondary legislation		1 997	7 305
Supplementary legislation		40	72
International agreements		434	536
Commission preparatory documents		935	979
Council preparatory documents		384	56
Parliament preparatory documents		1 182	670
Economic and Social Committee		156	169
Committee of the Regions		39	58
Court of Justice		342	596
Court of Auditors		2	2
National measures		52	88
Parliamentary questions		4 602	4 980
Corrigenda etc.		672	742
	Total	10 837	16 253

The sharp increase in the number of acts under secondary legislation in 1997 is due to the loading of acts relating to day-to-day management (cf. 3.1)

1.1.2. Loading of texts

The work of loading full texts is summarised in the following tables:

(a) Legislative texts

Table 2 — Text coverage of CELEX Sectors 1-4 (documents in force on or after 1 January 1995 (1)

	Coverage %	Target	Situation at 1.1.1998		
Language	Situation at 1.1.1997	for 1.1.1998	Documents with text	%	
S	97,8	23 066	22 615	98.0	
A	97,2	23 066	22 509	97.6	
E	97,8	23 066	22 627	98.1	
L	97,6	23 066	22 571	97.9	
N	97,8	23 066	22 639	98.1	
R	97,9	23 066	22 656	98.2	
r l	94,8	23 066	21 994	95.4	
L	97,2	23 066	22 501	97.6	
т	95,8	23 066	22 202	96.3	
I	_	23 066	11 406	49.4	
v		23 066	10 124	43.9	
Total	97,1	253 726	223 844	88.2	

Average coverage of the language versions apart from FI and SV is 97.45%.

(b) Case-law texts

Table 3 — Coverage on 15 January 1998: Case-law (Sector 6) — Judgments and other documents (excluding opinions of the advocates-general)

Language version	Number of documentary units present	Target full-text coverage (1)	Number of texts loaded	Coverage rate on 15 January 1998 (%)	Coverage rate on 30 April 1993 (%) (for comparison)
ES	5 992	3 562	2 399	67	0
DA	5 992	5 380	4 406	82	71
DE	5 992	5 935	5 443	92	89
EL	5 992	4 518	2 875	64	35
EN	5 992	5 380	4 912	91	86
FR	5 992	5 935	5 549	93	95
IT	5 992	5 935	5 495	93	8 6
NL	5 992	5 935	5 422	91	8 7
PT	5 992	3 562	2 273	64	0
Fl	5 992	1 125	442	39	0
sv	5 992	1 125	466	41	0
Total		48 392	39 682	74	50

(') For DE, EN, FR, IT and NL, documents published from the outset; for DA, documents published since 1 January 1973; for EL, documents published since 1 January 1981; for ES and PT, documents published since 1 January 1986, for FI and SV documents published since 1 January 1995.

Language version	Number of documentary units present	Target full-text coverage (1)	Number of texts loaded	Coverage rate on 15 January 1998 (%)	Coverage rate on 30 April 1993 (%) (for comparison)
ES	4 306	2 142	1 289	60	0
DA	4 306	2 142	1 365	64	70
DE	4 306	2 142	1 704	80	76
EL	4 306	2 142	1 290	60	27
EN	4 306	2 142	1 559	73	70
FR	4 306	2 142	1 837	86	90
т	4 306	2 142	1 735	81	79
NL	4 306	2 142	1 544	72	72
РТ	4 306	2 142	1 300	61	0
FI	4 306	602	268	45	0
sv	4 306	602	285	47	0
Total	_	20 482	14 176	66	44

Table 4 — Coverage on 15 January 1997: Case-law (Sector 6) — Opinions of the advocates-general

1.1.3. Extending coverage

Loading of acts relating to the day to day management of the common agricultural policy began in 1997. All documents published in the L Series of the Official Journal since 1 January 1995 are now available in CELEX.

Work on making available the full texts of Sector 5 documents continued in 1997. Dissemination of texts was extended to include European Parliament resolutions published in the Official Journal since 1 January 1995.

Coverage was also extended to include the texts of European Parliament written questions (Sector 9).

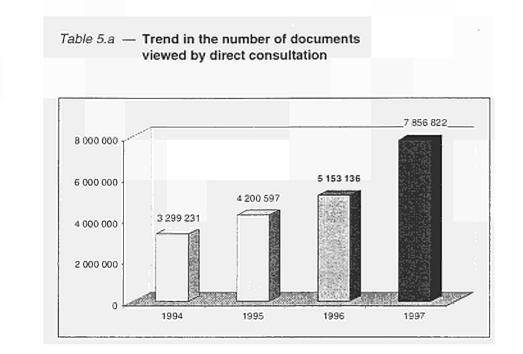
1.2. Production tools

The recasting of the production system continued throughout 1996. This has permitted in particular:

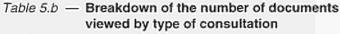
- loading of acts relating to the day-to-day management of the common agricultural policy;
- indexing of Sectors 2, 3, 4 and 5 documents using Eurovoc descriptors; and
- making European Parliament texts available (cf. 1.1.3).

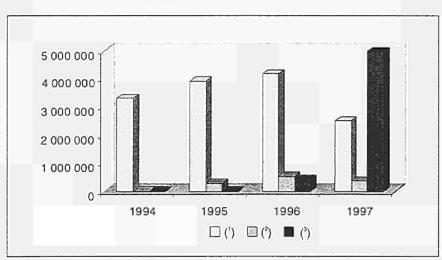
2. Dissemination

This chapter provides statistics on the dissemination of the CELEX reference bases and derived versions. Use of the CELEX reference bases increased substantially in 1997, when all users were provided with a userfriendly interface based on Web technology. This section is therefore structured in such a way as to show the development of direct dissemination of the CELEX reference bases to the institutions and outside users (2.1), the commercial aspects of the direct dissemination of these bases to the public (2.2) and the dissemination of the derived versions (2.3).



2.1. Total direct use of the CELEX reference bases





- (1) Consultation in Mistral mode,
- (²) Consultation in menu assisted mode (available to the institutions since 1 January 1995 and to outside users since 1 September 1995).
- (3) Consultation via the graphic Web interface (available to the institutions since 15 October 1996 and to outside users since 1 August 1997).

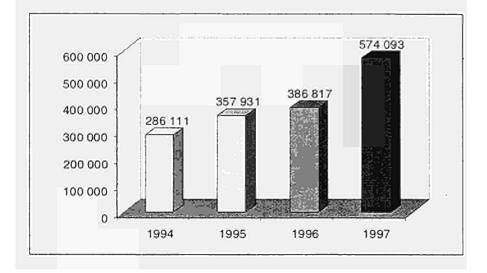
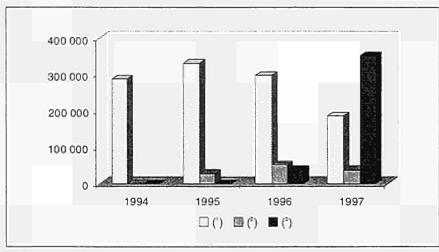


Table 6.a - Trend in the number of direct consultation sessions

Table 6.b — Breakdown of the number of sessions by type of consultation



- (1) Consultation in Mistral mode.
- (²) Consultation in menu assisted mode (available to the institutions since 1 January 1995 and to outside users since 1 September 1995).
- (³) Consultation via the graphic Web interface (available to the institutions since 15 October 1996 and to outside users since 1 August 1997).

2.2. Access to reference bases by external users	The Publications Office's Unit 4.C is responsible for on-line dissemination of the reference bases, the computer infrastructure being provided by the Commission's Computer Centre. There are two types of use:
	 direct: users (standard or privileged) which have concluded an access contract with the Publications Office;
	 indirect: users which have concluded a contract with an official gateway.

Table 7 — External on-line dissemination of the CELEX reference bases in 1997 — Direct and indirect use

Use		- 19	1996			
	Documents (1)	%	Hours (²)	%	Hours (²)	%
Direct (3)	80 741	65.79	4 611	64.46	6 872	66.82
Indirect (4)	41 991	34.21	2 542	35.54	3 413	33.18
Total	122 732	100.00	7 153	100.00	10 285	100.00

(1) Consultation via the graphic Web (as from 1 August 1997).

(²) Consultation in Mistral or menu assisted mode.

(3) Eurobases clients.

(4) Gateway clients.

Table 8 External on-line dissemination of the CELEX reference bases in 1997: number of Eurobases contracts by country and connection time (Eurobases and gateways)

Country	Eurobases contracts (at 31.12.1997)				Connection time (total direct (1) and indirect (2) use)		Individual documents (4)	
Country		19	97		19	97	19	97
	Number	%	Number	%	Hours	%	Number	%
Belgium	163	17.60	- 9	- 10.47	1 130	15.80	14 661	11.95
Denmark	49	5.29	17	19.77	436	6.10	9 354	7.62
Germany	87	9.40	-2	- 2.33	818	11.44	9 263	7.55
Greece	14	1.51	-2	- 2.33	142	1.99	1 579	1.29
Spain	83	8.96	15	17.44	1 499	20.96	17 246	14.05
France	68	7.34	0	0.00	313	4.38	6 101	4.97
Irelande	22	2.38	0	0.00	23	0.32	292	0.24
Italy	90	9.72	31	36.05	704	9.84	5 404	4.40
Luxembourg	4	0.43	2	2.33	28	0.39	1 289	1.05
Netherlands	39	4.21	-2	- 2.33	461	6.44	12 263	9.99
Austria	28	3.02	3	3.49	165	2.31	5 715	4.66
Portugal	26	2.81	0	0.00	345	4.82	1 845	1.50
Finland	19	2.05	1	1.16	158	2.21	11 367	9.26
Sweden	21	2.27	- 1	- 1.16	139	1.94	8 955	7.30
United Kingdom	95	10.26	-2	- 2.33	398	5.56	7 545	6.15
Norway	4	0.43	0	0.00	78	1.09	361	0.29
Switzerland	8	0.86	0	0.00	213	2.98	4 842	3.95
Other	106	11.45	35	40.70	103	1.44	4 650	3.79
Total	926	100.00	86	100.00	7 153	100.00	122 732	100.00

(1) Eurobases clients.

(2) Gateway clients.

(3) Consultation via graphic Web interface (since 1 August 1997).

(4) Consultation in Mistral or menu assisted mode.

Contracts for access to CELEX are divided into the following categories:

- standard, full price: all private or public users in countries not covered by a gateway, except for;
- semi-privileged, half price: universities in the Member States of the EU, members of the public information relays network (United Kingdom);
- privileged, free of charge: (centres for rural development, European documentation centres, urban forums for sustainable development, Info-Points Europe, Permanent Representations of the Member States to the European Union), freelance translators under contract to the European Commission; or at one third of the full price (members of BC-NET, BRE correspondents, Euro Info Centres).

Language	1997				1996	
version	Documents	%	Hours	%	%	
ES	16 973	13.83	1 362	19.04	17.1Q	
DA	7 677	6.26	425	5.94	7.60	
DE '	18 058	14.71	1 056	14.76	13.00	
EL	1 346	1.10	49	0.69	0.50	
EN	34 649	28.23	1 654	23.12	22.60	
FR	14 341	11.68	997	13.94	15.00	
IT	5 496	4.48	653	9.13	11.40	
NL	9 461	7.71	567	7.93	6.90	
PT	1 726	1.41	322	4.50	5.90	
FI	6 175	5.03	36	0.50	—	
SV	6 830	5.56	32	0.45	—	
Total	122 732	100.00	7 153	100.00	100.00	

Table 9 — External on-line dissemination of the CELEX referencebases in 1997: connection time per language version
(total Eurobases and gateways clients)

2.3. Access to the derived versions of CELEX

At 31 December 1997, 22 licence contracts were in force, authorising the dissemination of the derived versions of CELEX on-line or on CD-ROM. The breakdown was as follows:

Table 10 — CELEX licence contracts

Type of activity		1996	1997
'commercial' on-line server		9	9
'administrative' on-line server		4	4
CD-ROM publisher		7	9
	Total	20	22

NB: Two of the CD-ROM publishers also disseminate an on-line version of their product.

As for many years now, in November 1997 Unit OP/4 conducted a survey of CELEX licence holders with a view to obtaining figures on the use of the derived versions of CELEX.

Replies were received for 11 of the 15 on-line versions and 13 of the 16 titles published on CD-ROM.

(a) Dissemination by on-line servers

The survey clearly showed that measuring the use of on-line systems in terms of connection time was becoming less and less appropriate. Nevertheless, we can mention as a guide that 15 119 hours were consumed in 1997 (compared with 25 821 in 1996) by 9 of the 15 on-line versions (compared with 12 of the 14 in 1996). Two servers had already given up accounting by connection time.

(b) Dissemination on CD-ROM

The same survey revealed that there were 2 478 subscriptions for 13 of the 16 CD-ROM titles derived from the CELEX base (compared with 1 885 in 1996).

Even taking account of the difficulty of comparing the 1997 results with those for 1996, the traditional on-line versions ('ASCII') would appear to be stagnating or even declining, while the CD-ROM versions, particularly titles offering integrated national data or a 'vertical view' of a given area of legislative activity, are on the up and up.

Internet has been slow to make its mark, but it will obviously soon contribute towards a renaissance in on-line dissemination, or the emergence of hybrid forms (CD-ROM plus on-line) using the same publishing platform for the two media.

The 28th and 29th editions of the directory appeared in February and September respectively. The 29th edition also appeared in Finnish and Swedish for the first time.

2.4. Publishing the Directory of Community legislation in force

3. Major projects

3.1. Upgrading Sector 2	Work on upgrading the sector began with making up the backlog on the decisions of the joint committees. A systematic examination of the official journals enabled us to identify missing documents and enter them into the base in order to offer exhaustive coverage of published acts.
	Upgrading was then extended to cover international agreements in force on 1 January 1995.
	Documentary data were verified and supplemented in the follow-up to the upgrading of Sectors 3 and 4:
	 indication of the last page and the number of annexes in the publication reference;
	 indexing by means of Eurovoc descriptors and verification of subject and directory codes;
	 indication of whether the act is a basic instrument or a modifier.
	The various annexes were added to the titles of agreements. If agreements were not available in the language version of the base, the title was translated, thus substantially increasing the efficiency of consultation by title.
	In the French version of the base, the texts loaded into CELEX are compared with the texts published in the Official Journal. Any missing parts are entered or loaded from other databases.
3.2. Revision of Sector 7	CELEX Sector 7 contains the publication references of national measure officially reported by the Member States as measures implementing Euro- pean directives. Loading of Austria's, Finland's and Sweden's measures was completed at the beginning of 1997.
	The main purpose of revising Sector 7 in 1997 was to standardise and amplify all the references to national measures. This was done in three stages for each measure:
	 verifying the reference in the national official publications;
	 loading the reference in a standardised stable format using new input masks;
	adding the title of the national measure.
3.3. Graphic interface	One of the tools for improving user-friendly access to CELEX documents, the Web graphic interface created by the Publications Office during 1996, was made available to external users on the europa Internet server on 1 August 1997.
	The displays making up this interface exist in four language versions (ES, DE, EN and FR) and will be translated into the other languages during 1998. The interface also permits navigation between hyperlinked documents.

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3.4. Finnish and Swedish databases

The Finnish and Swedish databases were made available to external users on 1 May 1997 and are now therefore available to all users. They contain all analytical CELEX data, the Finnish and Swedish titles of documents published since 1 January 1995 and the Finnish and Swedish titles of special editions.

Substantial progress was made in clearing the backlog of texts for input, to the extent that the average rate of input of legislative texts in force is now 46.6 %.

4. Resources

4.1. 19	97 fina	ancial	year
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The Publications Office spent ECU 1 330 686.39 on CELEX in 1997, broken down as follows:

- item 3431, production (including reuse): ECU 972 805.39;
- item 3431, dissemination: ECU 70 291.00;
- item 3431, major projects: ECU 287 590.00.

Tables XII and XIII give the breakdown of these amounts.

In 1997 the CELEX team at the Publications Office comprised 8 posts: 6 Å, 1 B and 1 C.

The human resources allocated to dissemination within the OP/4 team are estimated at three man-years.

The work done by the Translation Service (language checking, etc.) amounted to approximately two man-years.

The human resources allocated by the other institutions to CELEX input in 1997 were as follows:

- European Parliament: 1.5 man-years;
- Court of Justice: 3 man-years;
- Council: 1 man-year;
- Economic and Social Committee: 0.5 man-years;
- Committee of the Regions: 0.5 man-years.

CELEX revenue is summarised in Table 11.

Table 11 — CELEX revenue

	Amounts invoiced 1.1.1997 to 31.12.1997	Revenue collected 1.1.1997 to 31.12.1997	3431 reuse of 1997 revenue
Royalties and licences	458 410.15	473 365.43	
Consultation (end-user)	111 724.12	108 780.04	
Training	0.00	660.00	
Total	570 134.27	582 805.47	532 118.83 (1)

() Of which ECU 202 916.81 from the fourth quarter of 1996 and ECU 329 202.02 from the third quarter of 1997.

4.2. 1998 financial year

The 1998 draft CELEX budget gives the following estimates:

- item 3431, production (including reuse): ECU 720 000.00;

--- item 3431, dissemination: ECU 260 000.00;

item 3431, major projects: ECU 470 000.00.

The total budget is ECU 1 450 000 (an increase of 3.57 % over 1997).

Table 12 - 1997 expenditure and 1998 forecasts

		Summary of CELEX a	s at 6 February 1998	(EC
Item 3431 CELEX	1997 expenditure			Forecasts for
	Planned Committed		Invoiced	1998
Production	300 000	642 084.39	597 884.37	170 000
Subtotal	300 000	642 084.39	597 884.37	170 000
I — Dissemination				
1. Documentation	100 000	0	0	110 000
2. Interrogation interface	150 000	28 000	28 000	150 000
3. Eurovoc on CD-ROM	О	42 291	25 840	Ο.
Subtotal	250 000	70 291	53 840	260 000
II — Major projects				
. Qualitative upgrade	100 000	131 910	103 548.65	120 000
2. Consolidated texts				
? (a) Current texts	50 000	0	0	50 000
(b) Historical texts	0	0	0	0
B. Improved access to Community law	0	0	0	0
. CELEX 2000				
(a) CELEX Version 2	0	0	0	0
(b) Modernisation of methods	300 000	155 680	92 400	300 000
Subtotal	450 000	287 590	195 948.65	470 000
Total	1 000 000	999 965.39	847 673.02	900 000
Reuse	400 000 (¹)	330 721 (²)	330 574.77	550 000 (¹
Grand total	1 400 000	1 330 686.39	1 178 247.79	1 450 000

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(2) Actual figure.

Annex II — Balance sheet and profit-and-loss account

Revenue and expenditure account of the Publications Office's own budget for 1997

12 667 863.69 1 375 000.32 854 685.75 31 448 762.40 66 574.05 0.00 3 007 839.74	54 355 000.00 5 143 063.31 4 975 057.57 14 042 864.01 + 78 515 984.89 + 32 370 022.20 33 093 989.99
1 375 000.32 854 685.75 31 448 762.40 66 574.05 0.00 3 007 839.74	4 975 057.57 14 042 864.01 + 78 515 984.89 + 32 370 022.20
1 375 000.32 854 685.75 31 448 762.40 66 574.05 0.00 3 007 839.74	14 042 864.01 + 78 515 984.89 + 32 370 022.20
1 375 000.32 854 685.75 31 448 762.40 66 574.05 0.00 3 007 839.74	+ 78 515 984.89 + 32 370 022.20
1 375 000.32 854 685.75 31 448 762.40 66 574.05 0.00 3 007 839.74	+ 32 370 022.20
854 685.75 31 448 762.40 66 574.05 0.00 3 007 839.74	+ 32 370 022.20
31 448 762.40 66 574.05 0.00 3 007 839.74	+ 32 370 022.20
31 448 762.40 66 574.05 0.00 3 007 839.74	32 370 022.20
31 448 762.40 66 574.05 0.00 3 007 839.74	
31 448 762.40 66 574.05 0.00 3 007 839.74	33 093 989.99
66 574.05 0.00 3 007 839.74	33 093 989.99
0.00	33 093 989.99
3 007 839.74	33 093 989.99
	33 093 989.99
17 206 060 40	
17 326 262.48	
3 923 400.34	
8 836 487.43	
	2 695 097.10
703 552.80	
947 779.42	
961 539.27	
82 225.61	
	- 68 159 109.29
	10 356 875.60
	- 57 6 985.02
	- 23 543.91
	- 268 319.75
	9 488 026.92
4 363 875.95	
	4 363 875.95 5 124 150.97

Covering memorandum

The balance sheet for the Publications Office shows the results of its commercial management, i.e. the sale on behalf of the other institutions of the Official Journal, other publications and databases, the out-turn on transactions connected with the printing of the Official Journal, for which the Office has a floating capital consisting of contributions from the institutions, and the value of the stocks to be used for its commercial and administrative activities.

Assets

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I. INTANGIBLE FIXED ASSETS

The amount shown in the balance sheet represents the cost of purchasing software packages (mainly graphics).

II. TANGIBLE FIXED ASSETS			11 162 269.39
B. Fixtures and fittings, machinery and tools:		85 465.17	
Telecommunications equipment			
<i>C. Furniture and transport equipment:</i> Furniture (¹) Transport	5 324 313.72 150 906.72 5 475 220.44	5 475 220.44	
(1) 513 items to a total value of ECU 86 558.36 are currently be	eing decommissio	oned (Steering C	ommittee)
D. Computer equipment: Publications Office budget OJ budget	3 478 034.12 1 309 108.65 4 787 142.77	4 787 142.77	
E. Financial leasing and similar entitlements:		814 441.00	
The amount corresponds to the capital value of leased printing	equipment.		
VI. STOCKS			9 786 281.06
A. Office supplies and publications:			
Office supplies Computer parts Workshop Paper, board, boxes, etc. Publications kept by the Office on behalf of the institution	14 549.84 28 498.00 366 165.96 606 433.18 <u>8 770 634.08</u> <u>9 782 281.06</u>		
VII. SHORT-TERM ASSETS			26 393 832.02
B. Current receivables		26 393 832.02	
3. Amounts receivable from the Community institutions and organisations	21 038 419.67		
136			

This heading shows:

 recovery orders issued by the Office and not yet collected for the recovery of costs and re-invoicing of services: (the 1997 value of the recovery orders issued by the Office is ECU 14 461 795.38)

1 845 215.42

5 355 412.35

- amounts due to the Office from the institutions for operations connected with the printing of the Official Journal:

 Parliament 	1 170 728.31
Council	1 354 744.35
Commission	14 470 671.46
 Court of Justice 	194 111.04
• ESC	162 207.30
 Court of Auditors 	39 057.40
 European Monetary Institute 	7 367.14
• EMEA	1 679.26
 European Environment Agency 	32 210.50
 Committee of the Regions 	1 502.16
Mediator	34 118.04
	17 468 396.96
 Invoices for products related to the Official Journal 	
which the Office has not yet broken down:	1 724 807.29
	21 038 419.67

4.	Sundry	receivables	
÷.	Sunury	receivables	

This heading concerns only commercial accounting and corresponds to the balance of the invoices still to be collected by the Office on behalf of the institutions.

- direct customers	625 804.96
 sales offices, gateway, etc. 	4 729 607.39
	5 355 412.35

IX. DISPOSABLE ASSETS

This heading shows the balances of the current bank accounts used for transactions linked to the Official Journal and for sales of publications.

 Official Journal sales of the OJ and other publications: 	7 010 198.17
 current account in ecus: current account in other currencies: 	5 576 666.28 2 313 564.17
	7 890 230.45
	14 900 428.62

X. ACCRUALS

The figure shown in the balance sheet concerns only the OJ	
and represents the bank interest receivable	3 337.59
— 1997 appropriations carried over and to be booked in 1998	9 448 026.92
	9 491 364.51

9 491 364.51

14 900 428.62

The amount shown under this heading represents the balance of sales proceeds received at 31 December 1997 of which the office is the beneficiary.

1.	CAPITAL

Liabilities

A. Net capital resulting from economic adjustments to the balance sheet

This heading shows the assets acquired by the Office on its own behalf:

 intangible fixed assets (software) 	30 230.00
 tangible fixed assets: leasing annuity paid in 1997 property in the inventory independent (cost centre) 	181 791.55 9 038 719.74
— stocks:	
 consumables 	1 015 646.98
 stocks of publications at the Office 	87 641.86
 balance of sales revenue of which the Office 	
is the beneficiary institution	554 028.78
 balance of recovery orders still to be collected 	1 845 215.42
 — 1997 appropriations carried over 	9 488 026.92
	<u>22 241 301.25</u>

III. LONG-TERM LIABILITIES

B. Other debts

The amount shown under this heading corresponds to the balance on leasing annuities payable over more than one year.

IV. SHORT-TERM DEBTS			48 235 752.16
A. Debts on borrowings over more than one year falling due	during the year	180 559.14	
The amount concerned is the leasing annuity payable in 1998	8.		
C. Current liabilities		48 055 193.02	
2. Institutions and organisations			
This heading on the liabilities side comprises:			
 Official Journal floating capital 	25 800 000.00		
- advance on production payment (OJ)	19 899.71		
OJ computer equipment	1 309 108.65		
 stocks of publications generating revenue held 			
by the Office on behalf of the institutions	8 682 992.22		
 borrowing interest on the OJ account to be repaid 			
to the institutions	386 840.30		
 balance on sales proceeds received in 1997 and 			
to be repaid to the institutions during 1998	6 565 584.01		
 sales proceeds receivable on behalf of the institutions 			
at 31 December 1997	4 801 383.57		
	47 565 808.46		
3. Sundry creditors			
This heading shows part payments, unknown payments			
and payments not yet booked, received from commercial			
customers	489 384.56		

V. ACCRUALS

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835 261.88

22 241 301.25

452 090.31

138

Institution

Balance sheet (OJ and Publications Office)

Assets

	31.12.1997	
	Installation costs	
11	Intangible fixed assets	30 230.00
111	Tangible fixed assets	11 162 269.39
A B C D E F G	Land and buildings Fixtures and fittings, machinery and tools Furniture and transport equipment (¹) Computer equipment Financial leasing and similar entitlements Other tangible fixed assets Assets under construction and payments on account 1. Assets under construction 2. Payments on account	85 465.17 5 475 220.44 4 787 142.77 814 441.00 0.00
IV	Financial assets	0.00
A	Investments in linked organisations Subscriptions and participations Receivables Other financial assets Subscriptions and participations Receivables Guarantees and advances granted Other 	0.00
V	Long-term assets	0.00
A B	Loans on budget appropriations Loans on borrowed funds	
VI	Stocks	9 786 281.06
A B	Office supplies Stocks of publications held on behalf of the institutions (²) Scientific equipment	1 015 646.9 8 8 770 634.08
VII	Short-term assets	26 393 832.02
A	Short-term financial assets 1. Loans on budget appropriations 2. Loans on borrowed funds	0.00
В	Current claims Advances to Member States Amounts owed by Member States (a) EAGGF (b) VAT owed by Member States (c) Amounts other than VAT owed by Member States 	26 393 8 32.02 0.00
С	 Amounts receivable from the Community institutions and organisations Sundry receivables: (commercial claims) Sundry claims Amounts owed by staff Other 	21 038 419.67 5 355 412.35 0.00 0.00
VIII	Cash investments	0.00
IX	Disposable assets	14 900 428.62
x	Accruals	9 491 364.51
	Total	71 764 405.60

(1) Including file No 9700037 currently being declassified (513 items valued at ECU 86 558.36).

(2) Of which ECU 87 641.86 for the Publications Office (capital) and ECU 8 682 992.22 for the institutions (Liabilities IV.C.2).

(ECU)

Institution

Balance sheet (OJ and Publications Office)

LIABILITIES

(ECU)

	31.12.1997	
1	Capital	22 241 301.25
A B C	Net capital resulting from economic adjustment to the balance sheet Operating profit Profits carried over from borrowing and lending operations	22 241 301.25 0.00
	Provisions for liabilities and charges	0.00
A B	Provisions for major repairs and maintenance Other provisions for liabilities and charges	0.00
11	Long-term liabilities	452 090.31
A B	Financial liabilities Other liabilities	452 090.31
IV	Short-term liabilities	48 235 752.16
A B	Debts on borrowings over more than one year falling due during year Other financial liabilities	180 559.14
С	Current liabilities 1. Amounts owed by Member States and EFTA countries	48 055 193.02
	2. Institutions and organisations	47 565 808.46
D	3. Sundry creditors (payments on account by Publications Office customers) Other liabilities	489 384.56 0.00
v	Accruals	835 261.88
	Total	71 764 405.60

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XI. Capital

XI.1. The table below shows the amounts included in the net capital resulting	
from economic adjustments to the balance sheet.	

	Balance on 31.12.1997
A.1. Net value of capital on the assets side of the balance sheet	
(a) Installation costs	0.00
(b) Intangible fixed assets	30 230.00
(c) Tangible fixed assets	9 220 511.29
(d) Financial assets	0.00
(e) 1997 appropriations carried over	9 488 026.92
(f) Stocks	1 103 288.84
(g) Claims to be recovered	2 399 244.20
Total net value	22 241 301.25
A.2. Value adjustments in respect of assets other than those under A.1	
Total net capital resulting from economic adjustments to the balance sheet	22 241 301.25

II. Intangible fixed assets

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	Computer software
A. Purchase price	
At the end of the last accounting year	
Changes during the accounting year	
 Additions (in the 1997 inventory) 	30 230.00
 Transfers and write-offs 	
 Reclassifications from one heading to another 	0.00
At end of year	30 230.00
B. Capital consumption and depreciation	
At the end of the last accounting year	
Changes during the accounting year	
- Additions	
Transfers and write-offs	
 Reclassifications from one heading to another 	
At end of year	0.00
Net accounting value (A-B)	30 230.00

III. Tangible fixed assets

	Land and buildings	Installations, machinery and tools	Furniture and rolling stock	Computer equipment	Financial leasing and similar entitlements (1)	Other tangible fixed assets	Assets under constructior and payments on account
A. Purchase price							
At the end of the last accounting year		0.00	5 875 781.66	4 068 618.79	0.00		
Changes during the accounting year							
- Additions		69 611.68	685 403.62	1 049 156.47	814 441.00		
 Transfers and write-offs 		23 958.23	1 240 004.46	429 385.28	0.00		
 Reclassifications from one heading to another 		39 811.72	154 039.62	98 752.78	0.00		
At end of year	0.00	85 465.17	5 475 220.44	4 787 142.77	814 441.00	0.00	0.00
B. Appropriations							
At the end of the last accounting year							
Changes during the accounting year							
- Additions							
 Cancelled following transfer 							
 Reclassifications from one heading to another 							
At end of year	0.00	0.00	0.00	0.00	0.00	0.00	0.00
C. Depreciation and value adjustments							12
At the end of the last accounting year							14. • X
Changes during the accounting							
- Additions		69 930.09	3 989 575.13	2 516 549.59	101 805.13		
- Cancelled							
 Reclassifications from one heading to another 							
At end of year	0.00	69 930.09	3 989 575.13	2 516 549.59	101 805.13	0.00	
Net accounting value (A + B – C)	0.00	15 535.08	1 485 645.31	2 270 593.18	712 635.87	0.00	0.00

(1) The amounts shown in this column are broken down in the following table, which shows financial leasing.

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III. Breakdown of fixed assets under financial leasing arrangements and similar entitlements

	Land and buildings	Furniture and transport equipment	Computer equipment	Assets under construction and payments on account
A. Purchase price				
At the end of the last accounting year				
Changes during the accounting year				
- Additions		814 441.00		
 Transfers and write-offs 				
 Reclassifications from one heading to another 				
At end of year	0.00	814 441.00		0.00
B. Appreciation				
At the end of the last accounting year				
Changes during the accounting year				
- Additions				
 Cancelled following transfer 				
 Reclassifications from one heading to another 				
At end of year	0.00	0.00		0.00
C. Depreciation and value adjustments				
At the end of the last accounting year				
Changes during the accounting year				
- Additions		101 805.13		
- Cancelled				
 Reclassifications from one heading to another 				
At end of year	0.00	101 805.13		
Net accounting value $(A + B - C)$	0.00	712 635.87		0.00

VI. Stocks

Description	Purchase price	Depreciation of obsolete, outworn and surplus stock	Net accounting value
A. Office supplies and materials			
 office supplies 	14 549.84		14 549.84
- materials	972 599.14		972 599.14
- publications	8 770 634.08		8 770 634.08
– computer parts	28 498.00		28 498.00
Total	9 786 281.06	0.00	9 786 281.06
3. Scientific equipment	0.00		0.00
Total	0.00	0.00	0.00
Grand total	9 786 281.06	0.00	9 786 281.06

VIII. Investments

Breakdown

Description	31.12.1997
I. Shares	
2. Fixed-interest securities	
3. Fixed-term deposits	
- maturity < 1 month	
— maturity > 1 month and < 1 year	
— maturity > 1 year	
Total	· · · ·

IX. Disposable assets

Breakdown

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Description	31.12.1997	
A. Accounts with Treasuries		
B. Accounts with central banks		
C. Accounts for borrowing and lending operations		
D. Current accounts	14 900 428.62	
E. Imprests		
F. Cash in hand		
Total	14 900 428.62	

X. Suspense accounts on the assets side

Description	31.12.1997
Interest receivable	3 337.59
Appropriations carried over and not yet booked	9 488 026.92
Expenditure to be settled between institutions	
Prepaid expenses	
Other expenses to be carried over and accrued income	
Total	9 491 364.51

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