

**ESO**

European Sources Online

# Information Guide



## Europe on the Internet

A selection of useful websites, databases and documents for information on the European Union and the wider Europe

Ian Thomson  
Director, Cardiff EDC



Cardiff University Press  
Gwasg Prifysgol Caerdydd

Latest revision: October 2016  
© Cardiff EDC





# Europe on the Internet



## Contents

- Searching for European information
- Legislative, judicial and policy-making information
- Keeping up-to-date
- Information on EU policies and countries
- Grants and loans – Statistics
- Contact information
- Terminological, linguistic and translation information

In addition to textual hyperlinks throughout this guide, many of the images are also hyperlinks to further information





# Europe on the Internet



## Searching for European Information





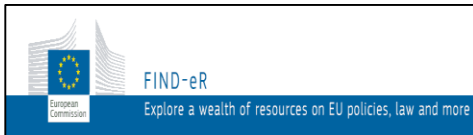
# Searching for European information



The EU's own search engine to find information from EU Institutions & Agencies published on EUROPA, the EU's portal  
[EUROPA Search does not find information in EUR-Lex]



The European Journalism Centre set up this *Search Europa* service, which uses the superior power of Google to search the EUROPA portal  
[Includes results from EUR-Lex]



FIND-eR (Find Electronic Resources) will help you find EU publications, academic books, journal articles, etc. on topics of interest to the EU  
[Offers hyperlinks to full text of sources if freely available, or via use of a Link-Resolver]  
[Formerly known as ECLAS]



You can search EU Bookshop to buy printed copies or freely download electronic copies of EU *publications*. [2015: New [Search Centre](#)]  
[Not all older publications are available electronically. Does not include EU documents]  
Subscribe to [Newsletter](#)  
EU Bookshop manages also: [TED](#) - [Open Data Portal](#) - [Cordis](#)



[EUR-Lex](#) is the official source of EU legislative and judicial information.  
Search for EU *documents*.





# Searching for European information



## REGISTER OF DOCUMENTS

The Registers of Documents from the [European Parliament](#), [Council](#) of the European Union and the [European Commission](#) + the [Comitology Register](#) can be used to find some 'unpublished' EU information not accessible via EUROPA

## Archive Repositories

Much older EU documentation is still not available electronically from the EU itself, although you can try the [Historical Archives](#). The HAEU also plan to regularly archive EU websites. Try these electronic repositories from external organisations as an alternative source of older material:

1. [ArchiDok](#)
2. [Archive of European Integration \(AEI\)](#)
3. [CVCE](#) [formerly European Navigator (ENA)]

+ [Blue Guide](#) to Archives of National Ministries and the EU



Google is obviously a further tool to use to find information from and about the EU and European information generally. However, do not assume that ALL such information can be found via Google.

NB: [Google Scholar](#) restricts search to more academic material

## ESO European Sources Online

Search ESO for EU documentation, websites, academic books & journal articles, stakeholder information, news sources etc.

[Free access added value information service; emphasis on English language sources + a unique set of 100 information guides to policies, institutions & countries]





# European Union Information



## Legislative and judicial information sources





# The European Union Legislative acts



- Legislative Acts
  - Primary legislation
    - The Treaties
  - Secondary legislation
    - Regulations [European law]
    - Directives [European framework law]
- Non-Legislative Acts
  - European regulations
  - European decisions
  - Recommendations
  - Opinions



[Further information](#)





# The European Union Judicial decisions



- **The Courts**
  - European Court of Justice (C cases)
  - General Court [formerly ECJI] (T cases)
  - Civil Service Tribunal (F cases)
- **Judicial acts**
  - Judgements
  - Opinions
  - Orders



[Further information](#)







# Legislative information

## The new EUR-Lex



The screenshot shows the EUR-Lex website interface. At the top, there is a navigation bar with links for 'About EUR-Lex', 'Site map', 'A-Z', 'FAQ', 'Help', 'Links', 'Legal notice', 'Cookies', and 'Contact'. The language is set to 'English (en)'. Below the navigation bar, there is a breadcrumb trail: 'EUROPA > EU law and publications > EUR-Lex'. The main content area is divided into several sections:

- Home**: A navigation menu with links for 'Official Journal', 'EU law and related documents', 'National law', 'Legislative procedures', and 'More'.
- Quick links**: A list of links including 'How to link to us', 'Types of documents in EUR-Lex', 'Summaries of EU Legislation', 'EU legislation on statistics', 'Budget', 'Legislative drafting guide', 'Previous version EUR-Lex', and 'Latest developments on EUR-Lex'.
- Search**: A search box with a 'SEARCH' button and a 'Share' button. Below the search box, there is a link to 'EUR-Lex Advanced search'.
- Find results by**: A section with filters for 'Document number', 'CELEX number', 'Year', 'Number', and 'Type'. The 'Type' filter is set to 'All'.
- Recently published**: A section with tabs for 'Legislation', 'International agreements', 'EU case law', 'COM and JOIN documents', and 'SWD documents'.
- My EUR-Lex**: A section with links for 'Sign in', 'Register', 'My searches (0)', 'My items (0)', and 'My RSS feeds (0)'.
- Twitter**: A section with a tweet from EUR-Lex (@EURLex) about sanctions against the Al-Qaeda network.

EUR-Lex is the official source of EU Legislative and Judicial Information

Use EUR-Lex to find: Adopted / Proposed legislative texts / ECJ judgments etc.

EUR-Lex now includes: *PreLex* (now called '[Procedures](#)') and [Summaries of EU Legislation](#)

Gradually full text electronic versions of older legislative texts are being added to EUR-Lex





# Legislative information

## The new EUR-Lex – Features to look out for...



**EUR-Lex**  
Access to European Union law

About EUR-Lex | Site map | A-Z | FAQ | Help | Links | Legal notice | Cookies | Contact | English (en)

EUROPA > EU law and publications > EUR-Lex > Search results > EUR-Lex – 52012PC0360 –

Home | Official Journal | EU law and related documents | National law | Legislative procedures | More

Quick search  
Advanced search / Expert search

Document 52012PC0360 > Save to My items | Bookmark this item | Download notice

About this document | Text | Procedure | Linked documents | All

**Title and reference**  
Proposal for a DIRECTIVE OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL on insurance mediation (recast)  
/\* COM/2012/0360 final – 2012/0175 (COD) \*/

**Languages and formats available**

|      |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
|      | BG | ES | CS | DA | DE | ET | EL | EN | FR | GA | HR | IT | LV | LT | HU | MT | NL | PL | PT | RO | SK | SL | FI | SV |
| HTML |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
| DOC  |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
| PDF  |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |

**Multilingual display**  
Language 1: English (en) | Language 2: Please choose | Language 3: Please choose | Display

**Text**  
52012PC0360  
Proposal for a DIRECTIVE OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL on insurance mediation (recast) /\* COM/2012/0360 final – 2012/0175 (COD) \*/

**My EUR-Lex**  
Sign in or Register  
My searches (0)  
My items (0)  
My RSS feeds (0)  
RSS feeds  
Webservice registration  
Guided Tour  
Statistics  
We'd like to hear from

**Callout 1:** Easy Search from Home Page. There are also Advanced and Expert Search options

**Callout 2:** Options for displaying information ['Procedure' comprises information formerly listed separately in PreLex]

**Callout 3:** You can display a document in three language versions simultaneously

**Callout 4:** Register in My EUR-Lex to save searches and to receive RSS feeds





# Legislative information

## The new EUR-Lex – Features to look out for...



EUR-Lex  
Access to European Union law

About EUR-Lex | Site map | A-Z | FAQ | Help | Links | Legal notice

Quick search: insert free text, CELEX number or description

EUROPA > EU law and publications > EUR-Lex > Search results > EUR-Lex – 32002L0092 – EN

Home | Official Journal | EU law and related documents | National law | Legislative procedures | More

Back to result list

Document 32002L0092 > Save to My items | Bookmark this item | Download notice

About this document | Text | **Summary of legislation** | Procedure | Linked documents | All | NIM | Collapse all | Expand all

**Title and reference**

Directive 2002/92/EC of the European Parliament and of the Council of 9 December 2002 on insurance mediation

*OJ L 9, 15.1.2003, p. 3-10 (ES, DA, DE, EL, FR, IT, NL, PT, FI, SV)*  
*Special edition in Czech: Chapter 06 Volume 004 P. 330 – 337*  
*Special edition in Slovene: Chapter 06 Volume 004 P. 330 – 337*  
*Special edition in Bulgarian: Chapter 06 Volume 004 P. 246 – 253*  
*Special edition in Romanian: Chapter 06 Volume 004 P. 246 – 253*  
*Special edition in Croatian: Chapter 06 Volume 008 P. 23 – 30*

**Languages, formats and link to OJ**

|                  |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
|------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|
|                  | BG | ES | CS | DA | DE | ET | EL | EN | FR | GA | HR | IT | LV | LT | HU | MT | NL | PL | PT | RO | SK | SL | FI | SV |
| HTML             |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
| PDF              |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |
| Official Journal |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |

**Multilingual display**

Language 1  Language 2  Language 3





# Legislative information

## Key sections of EUR-Lex



- [Simple Search](#) / [Advanced Search](#)
- [Official Journal \[1952- \]](#)
- [Treaties](#)
- [Legislation](#) [NB. [Consolidated Legislation](#)]
- [Preparatory Acts](#) [COM / JOIN / SWD / SEC documents]
- [Summaries of EU legislation](#)
- [Procedures](#) [the former PreLex]
- Directories of [Legislation](#) / [Proposed Legislation](#) / [Consolidated Legislation](#) / [Case Law](#) / [International Agreements](#)
- [A-Z of EUR-Lex](#) / [EUROVOC](#) / [Site-map](#) / [NIMs](#) / [N-Lex](#) / [EEA-Lex](#)

Also see: Citizens Summaries:  
Some Commission DGs issue Citizens Summaries of major legislative proposals  
[e.g. DG SANTE / [DG AGRI](#) / [DG RTD](#)]

[Consolidation](#) / [Codification](#) / [Recasting](#)  
[[More information](#)]

Authoritative versions: [OJ](#) / [Case-Law](#)

[European Legislation Identifier \[ELI\]](#)



[Harmonising the numbering of EU Legal Acts](#)  
New system from January 2015

[Making NIMs directly accessible in EUR-Lex](#)





# Judicial information

## European Court of Justice: Case law



ECJ case law can be found via [EUR-Lex](#) or the ECJ website [CURIA](#)

Use these sources to find Judgments of the ECJ and also Opinions of the Advocate General

- CURIA

- [Search page](#)
- [Numerical Access](#)
- [ECJ Press Releases](#)
- [Diary](#)
- [Find academic analysis of ECJ caselaw](#)  
[Annotation of Judgments]

- EUR-Lex

- [Search](#)
- [Browse](#)
- [Directory of Case Law](#)  
[Note distinction between cases before and after 2010]

New rules of procedure of [General Court](#) from  
1 July 2015

+ [Summaries of important ECJ judgments 2005-2011](#)

[European Case Law Identifier](#) / [ECLI](#) / [ECJ and ECLI](#)

+ DG Competition of the European Commission  
maintains a [database](#) of Competition cases

[European e-Justice Portal](#) offers information on  
the legal system and procedures in each EU  
Member State





# Access to EU Member State National Legislation and Case Law



Use EUR-Lex to find details of [national legislation that implements EU law](#) [NIMs] and [national case law concerning EU law](#)



Use [N-Lex](#) to find sources of national legislation in most EU Member States. For some countries you can search directly for national legislation



InterParliamentary EU information eXchange allows [access](#) to reports from national parliaments concerning EU legislative proposals and initiatives



[COSAC](#) is the Conference of the Committees of the National Parliaments of the European Union Member States



[DEC.NAT – National Decisions](#) is a database of the Association of the Councils of State and Supreme Administrative Jurisdictions of the European Union. This allows access to a collection of the case law of national courts concerning EU law



Find links to EU Member State national legislation & case law through e-Justice Portal





# European Union Information



## Policy Monitoring





# Policy-tracking: Monitoring EU legislative proposals and other initiatives



Methods to help you follow the progress of EU legislative proposals and other initiatives and trace associated documents

EUROPEAN PARLIAMENT  
The Legislative Observatory

EU Legislation  
in Progress

Legislative history of European Commission proposals with hyperlinks to key documents + links to related pages in IPEX and the Legislative Procedures page in EUR-Lex [see [example](#)] and Summaries of key stages  
See also: EU Legislation in Progress – highlighting progress of current important legislative proposals

EUR-Lex  
Access to European Union law

Legislative Procedures

The [Legislative procedures](#) section of the new EUR-Lex allows you to monitor the progress of European Commission legislative proposals and other initiatives.  
[Incorporates what used to be contained in the stand-alone PreLex database]







# Policy-tracking: Registers of Documents



- [Council of the European Union](#)
- [European Parliament](#)
- [European Commission](#)
- [Comitology Committees](#)
  - [\[Old Register\]](#) / [\[List of Committees\]](#)
  - [\[Annual Reports\]](#)
- Other Institutions: [EEAS](#)

Despite failings, the various EU Registers of Documents can help you find EU documents not accessible elsewhere, especially draft documents, working party / committee papers and latest versions of adopted legislation before official publication





# Policy-tracking: Transparency portal



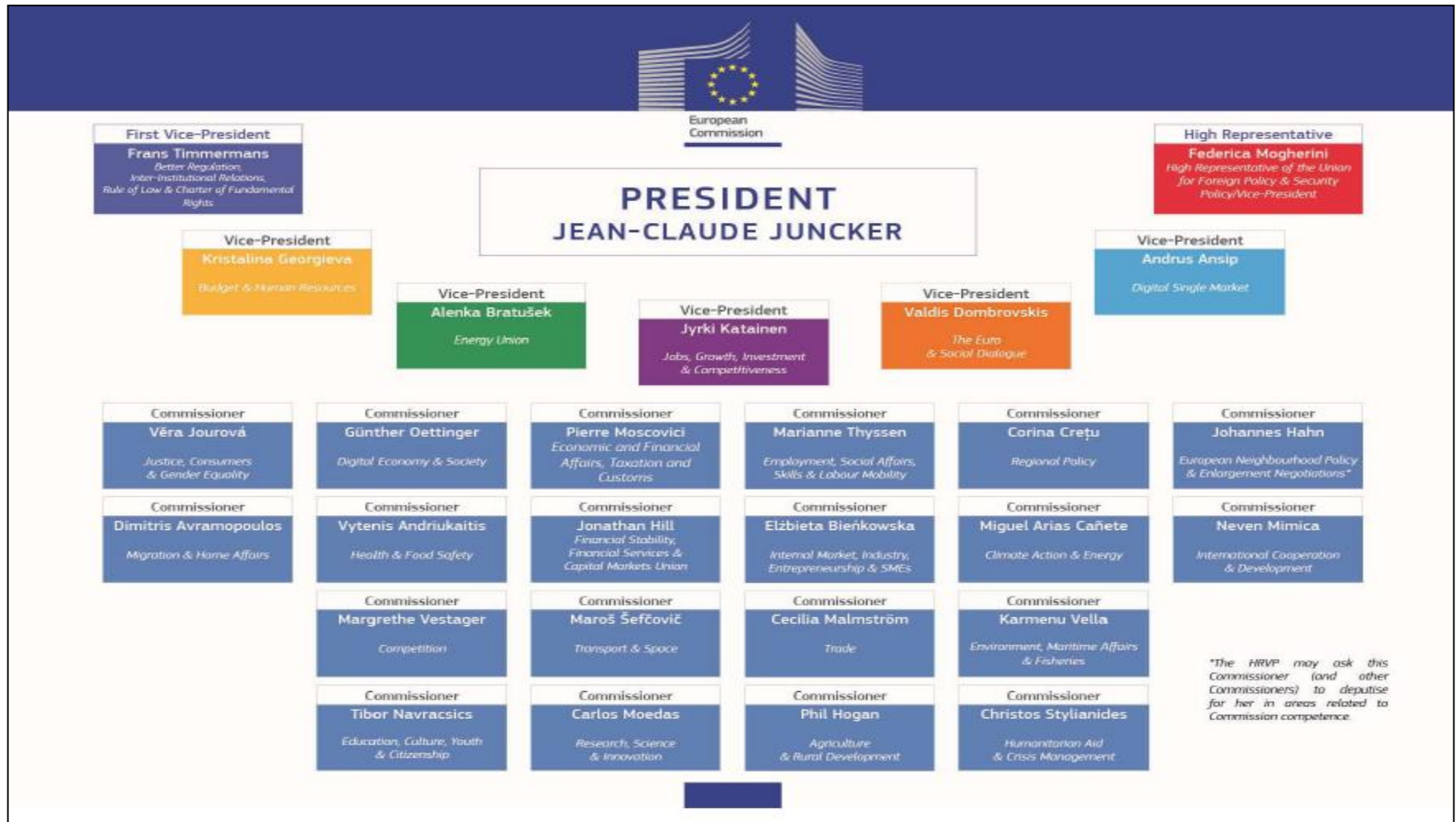
New Transparency portal launched in June 2012 brings together information to help citizens follow the EU policy making process more easily

- Access to legislation
- Your Voice in Europe – Consultations
- Impact assessment / Roadmaps
- Register of Expert Groups
- Comitology (Advisory Groups)
- Transparency Register
- Access to documents (Registers of documents)
- Recipients of EU funds
- Ethics for staff
- Open Data Portal





# Policy-tracking: European Commission





# Policy-tracking: European Commission

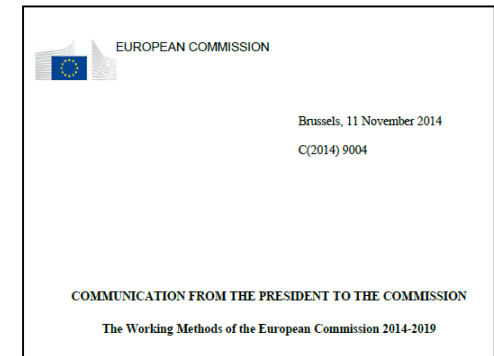




# Policy-tracking: European Commission



- Follow the key activities: [The European Commission at Work](#)
- [Political Guidelines](#) for new European Commission President Juncker, July 2014
- [State of the Union Speech](#) given in [September 2011-2013](#) (not in 2014), [2015](#), [2016](#)
- Legislative and Work Programme [[2016](#) + earlier LWPs]
- [List of Planned Commission Initiatives](#) [Latest version: 7 March 2016]
- Weekly Commission Meeting [[Agenda](#) & [Minutes](#)]
- [Websites](#) of Commission Directorates General & Services
- Management plans of DGs
  - [Strategic Plans 2016-2020 and Annual Management Plans 2016](#)
  - [Annual Activity Reports](#)



[Hearings](#) of Commissioners in the European Parliament, September-October 2014





# Policy-tracking: The EU Budget



Use this website to find information on the EU Budget

- [The Budget Explained](#)
- [Multiannual Financial Framework](#) [[2007-13](#) / [2014-20](#)]
- [Information](#) on the 2016 Budget
- [Information](#) on the 2017 Budget

[Booklet: [EU Budget At a Glance](#)]

Texts of proposed & adopted  
EU Budget are also  
available on EUR-Lex

[Budget](#) *on line*

ECA carries out the  
audit of the EU's  
Finances  
[Reports](#)





# Policy-tracking: European Council



- [Homepage](#)
  - [Homepage of the President of the European Council](#)
    - [Strategic agenda for the Union in times of change](#) [Priorities for the EU 2014-19]
  - [Press Releases](#) [tick box for European Council]
  - Presidency Conclusions
    - [Presidency Conclusions, 2014-](#)
    - [Conclusions of EU Presidencies, 1975-2006](#)
    - [Find via the Council Register, 2004-](#)
- +
- EPRS: [European Council Conclusions: Rolling Check-List of Commitments](#)  
[Latest: October 2016]



Donald Tusk is the [European Council President](#)





# Policy-tracking: EU Presidency



- Trio Presidency Programmes

- [18 month Programme of the Netherlands, Slovak Republic and Maltese Presidencies, January 2016 – June 2017](#)

- Presidency Programmes and Website

- [The Slovak Republic: EU Presidency, July-December 2016](#)
  - [Work Programme](#)



- Presidency Conclusions

- [Presidency Conclusions, 2014-](#)
- [Conclusions of EU Presidencies, 1975-2006](#)
- [Find via the Council Register, 2004-](#)
- [EPRS: European Council Conclusions: Rolling Check-List of Commitments \[Latest: June 2016\]](#)







# Policy-tracking: Council of the European Union



- Council operates at two levels
  - Ministerial / National Officials meeting at Working Party level
- Ministerial
  - [Meetings of the Council at Ministerial level](#)
  - [Web-streaming of Council events and meetings](#)
  - [Agenda of future Council meetings](#)
- National Officials meeting at Working Party level
  - [List of Council preparatory bodies](#)
  - [Agendas](#) / [COREPER](#)



Agendas, Minutes, Outcomes and Summary Records of Council meetings and of COREPER, SCA and other Council preparatory bodies can also be accessed through the [Register of Council Documents](#)



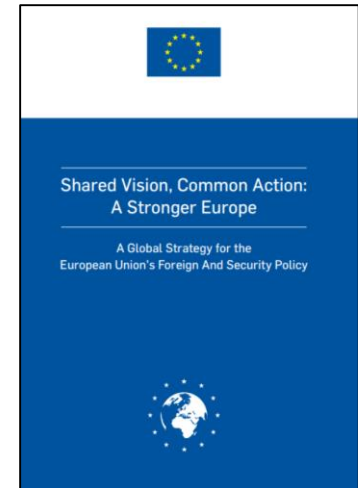


# Policy-tracking:



## High Representative of the Union for Foreign Affairs and Security Policy

- High Representative of the Union for Foreign Affairs and Security Policy



- European External Action Service (EEAS)



[EU Global Strategy on Foreign and Security Policy](#)  
 to guide the European Union's global actions in the future  
 launched in June 2016





# Policy-tracking: European Parliament



- [Activities of the European Parliament](#)
- [Newsroom](#)
- [Debates](#)
  - [Watch current and previous debates](#)
  - [EP Live](#)
  - [EuroparlTV](#)
- [Minutes](#)
- [Texts adopted](#)
- [Committees](#)

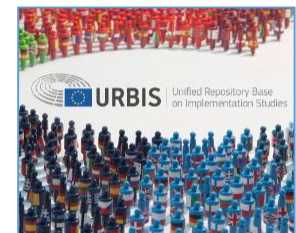


[Find information](#) on the European Parliament Elections, May 2014 via ESO



## European Parliamentary Research Service

- [Studies / In-Depth Analysis / Fact Sheets](#)
- [EPRS Briefings / EPRS Publications / What Think Tanks Are Thinking / Key sources](#)





# Policy-tracking: Citizens



Citizens can play a part in EU policy making  
Consultations – Citizens Dialogues – Suggest a new EU law





# European Union Information



## Keeping up-to-date: EU sources





# Keeping up-to-date: EU sources: Web sources



**Newsroom**  
Latest news and media resources

The main entry point for EU news and media services



The main database for EU\* Press Releases, Speeches & other news type sources  
[Midday Express](#) / [Latest](#) / [Upcoming events](#)

\* Since 2014 RAPID focuses on European Commission sources



Use this website to search for details of future and past events in all the EU Institutions



Find all EU RSS feeds  
[+ mailing lists / podcasts]

News sources from other EU Institutions:

[Council](#) / [European Parliament](#) / [ECJ](#) / [EEAS](#) / [Others](#)





# Keeping up-to-date: EU sources: TV / Webstreaming / Videos



- [EU: Newsroom: Audiovisual](#)
- [Europe by satellite \(EbS\)](#)
- [Europarl tv](#)
- [EPTV](#)
- [Council Live](#)
- [TV Newsroom](#)
- [European Central Bank](#)

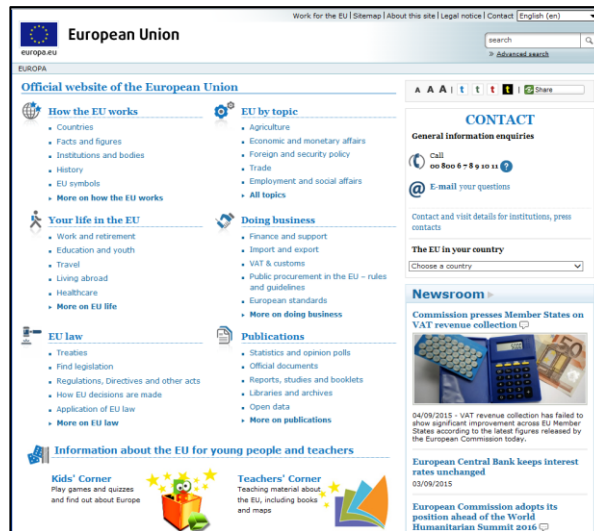




# Keeping up-to-date: EU sources: For the Citizen



- General Report on the Activities of the European Union
- EUROPA: Entry point for EU information on the web







# Keeping up-to-date: EU sources: Europe Media Monitor



Europe Media Monitor  
**Emm**

15:45 - Saturday, 29 August 2009

Research and development efforts at the **Joint Research Centre** produced novel and unique software that gathers reports from news portals world-wide in 43 languages, classifies the articles, analyses the news texts by extracting information from them, aggregates the information, issues alerts and produces intuitive visual presentations of the information found.

|   |  |   |   |
|---|--|---|---|
| <b>NewsBrief</b>  | <b>NewsExplorer</b>  | <b>MediSys</b>  | <b>EMM-Labs</b>   |
|   |  |   |   |
| <p><b>Breaking News and Live News of the Last Few Minutes and Hours</b></p> <p>News classified according to subjects</p> <p><a href="#">click here for more</a></p> | <p><b>Daily News Summary</b></p> <p>Analysis Across Languages and Over Time</p> <p>Information About People and Organisations</p> <p><a href="#">click here for more</a></p> | <p><b>Real-Time News Analysis for Medical and Health-Related Topics</b></p> <p>Early Warning Alerts per Category and Country</p> <p><a href="#">click here for more</a></p> | <p><b>Adding Value to News through Graphical Analysis</b></p> <p>Social Networks, Trends</p> <p>Latest Research Developments</p> <p><a href="#">click here for more</a></p> |

**User-driven Multilingual News Gathering and Aggregation**

The European Commission's **Joint Research Centre** (JRC) has developed a number of news aggregation and analysis systems to support EU institutions and Member State organisations. The three **Web Portals** **NewsBrief**, **NewsExplorer** and **MediSys** are publicly accessible and attract up to 1,2 Million hits per day. The system was initially developed as an in-house application for the European Commission's Directorate General Communication (DG COMM) to replace their tedious and expensive manual media monitoring and press cutting services. Since then, EMM has become a crucial instrument in the daily work of almost all Commission services and many other public organisations. EMM is the news gathering engine behind a number of applications. EMM monitors the live web, i.e. the part of the web that has ever changing content, such as news sites, discussion sites and publications. All applications are developed, maintained and run by the JRC.

Europe Media Monitor (EMM) is a news aggregation and analysis system to support EU institutions and Member State organisations. The three Web Portals [NewsBrief](#), [NewsExplorer](#) and [MediSys](#) are publicly accessible





# European Union Information



## Keeping up-to-date: Non-EU sources





# Keeping up-to-date: Non-Official Sources



- Web-based news sources

- [EUObserver](#)
- [EurActiv](#)
- [Politico.EU](#)
- [The Parliament Magazine](#)
- [EUBusiness](#)
- [Agence Europe](#)



- Newspapers / Newsletters

- [European newspapers](#)
- [Euro|Topics](#)
- [Vox Europ](#)
- [EUFeeds](#)
- French language sources:



Many newspapers / newsletters listed here are available in both paper and electronic formats



Use ESO to find articles from news sources on a daily basis





# Keeping up-to-date: Non-Official Sources



- European broadcasters

- [Members of the European Broadcasting Union](#)
- [Euronews](#)
- European News from: [BBC](#) / [DW](#) / [France24](#) etc
- [Euranet](#) [European radio network reduced in coverage from 2013 after withdrawal of EU financial support]
- [EurActiv](#)
- [viEUws](#)





# Keeping up-to-date: Selection of news sources



All these sources offer European news in English





# Keeping up-to-date: Social media



Work for the EU | Sitemap | About this site | Legal notice | Cookies | Contact | English (en)

**European Union**  
europa.eu

EUROPA > Contact > Social networks

Home | How the EU works | EU by topic | EU law | Life and business in the EU | **Contact the EU** | Publications

**Contact the EU**

**General information**

- EU information service – Europe Direct

**Institutions, bodies and agencies**

- Contact details
- Visit an institution
- EU offices within and outside the EU

**Stay connected**

- Social networks and the EU**

**Press contacts**

- For journalists and media professionals

**Feedback on this website**

- Contact the team managing this website

## Social networks and the EU

Interested in checking EU content on Twitter, Facebook and the rest? Use this **search tool** to find social media accounts with EU input.

Select the network(s) and/or use the filter(s) below:

|                                    |                                     |                                  |
|------------------------------------|-------------------------------------|----------------------------------|
| <input type="checkbox"/> Twitter   | <input type="checkbox"/> Facebook   | <input type="checkbox"/> Google+ |
| <input type="checkbox"/> Youtube   | <input type="checkbox"/> LinkedIn   | <input type="checkbox"/> Flickr  |
| <input type="checkbox"/> Pinterest | <input type="checkbox"/> Instagram  | <input type="checkbox"/> Spotify |
| <input type="checkbox"/> Storify   | <input type="checkbox"/> Foursquare | <input type="checkbox"/> Vine    |
| <input type="checkbox"/> MySpace   | <input type="checkbox"/> Blogs      |                                  |

Select all | Deselect all

Filter by institution or agency:  [+ ADD MORE](#)

Filter by topic:  [+ ADD MORE](#)

European Commission

## SOCIAL MEDIA GUIDELINES FOR ALL STAFF

Commission staff are increasingly called upon to communicate with the general public and stakeholders via a wide variety of channels. One recent development is that social media such as Twitter, Facebook or professional networks like LinkedIn and Yammer are growing more popular for people-to-people communication. In fact, social media are becoming one of the busiest media platforms where citizens are spending more and more time. Based on user participation and user-generated content, social media provide a means of gathering and sharing information, knowledge and opinions in an easy, conversational manner.

**EP NEWSHUB**  
Voices from the European Parliament

The EU Institutions are increasingly using social media to reach new audiences



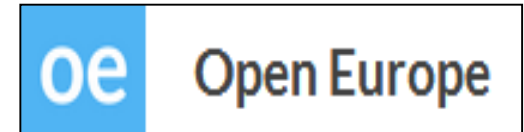


# Keeping up-to-date: Social media: Blogs



Blog Aggregators bring together a selection of Europe focused blogs

A sample of blogs offering a range of insights on Europe





# Keeping up-to-date: Social media: Twitter



Many EU Institutions, officials, MEPs, Stakeholders and news sources are using Twitter – although some question its value



Tweet Aggregators: attempts to bring together EU tweets



Who are the key players in the EU-tweetersphere?  
TweetLevel evaluates tweets



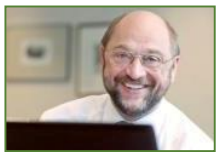




# Keeping up-to-date: Social media: Facebook



Facebook is also being used by the  
European Union Institutions  
(and by other European stakeholders)

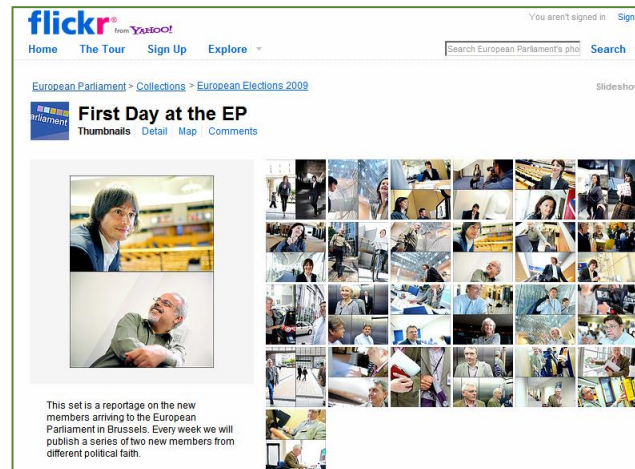




# Keeping up-to-date: Social media: Flickr



Flickr is also being used by the  
European Union Institutions  
(and by other European stakeholders)





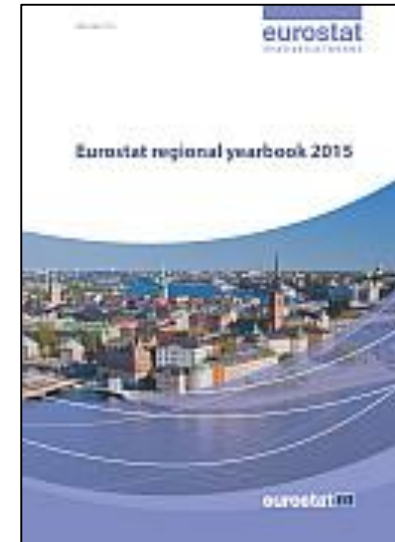
# Information on European Statistics



Eurostat Statistics are available electronically and free of charge:

- [Database](#)
- [Statistics by Theme](#)
- [Statistics A-Z](#)
- [Statistics explained](#)
- [Eurostat Yearbook](#)

To use enhanced functionalities on the Eurostat website you are recommended to [register to ECAS](#)



Some statistics are also published in printed and pdf formats but this is decreasing.

[Printed sources](#)  
[Forthcoming publications](#)





# Information on European Statistics



Additional sources of European statistics can be found from the following organisations and sources





# Information on EU grants and loans



## Grants of the European Union

ESO European Sources Online

Information Guide  
[Funding](#)

[Access to finance](#)

Website for businesses and entrepreneurs  
to access EU funds





# Information on beneficiaries of EU grants and loans




EU grants & loans managed by the EU Institutions



EU grants & loans managed by the Member States





# Contacting the EU



- [EU Institutions](#)
- [EU Agencies](#)
- [Contact the European Union](#)
- [EU: WhoisWho](#)



A print version of Who Is Who is published annually

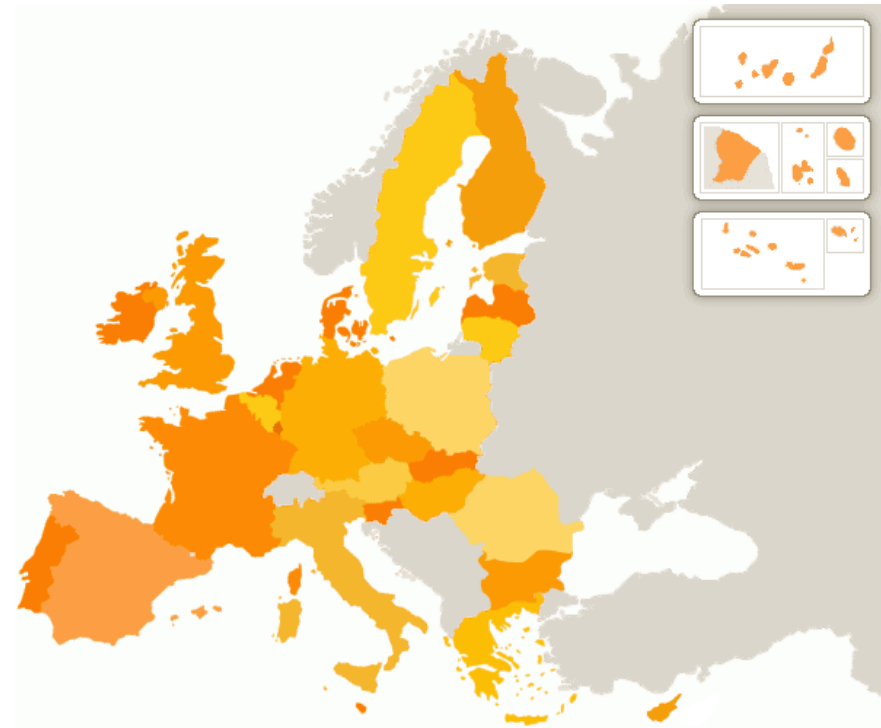




# Contacting the EU



- Contact MEPs



Contact details for MEPs for the period 2014-2019







# Contacting the EU



- Information sources:  
Whom to contact



- Europe Direct

Europe Direct Information Centres (EDICs)  
European Documentation Centres (EDCs)  
Contact Centre, Brussels



- The EU in your country

EDICs, EDCs and Team Europe members in your country

[Representations](#) / [EP Offices](#) / [Enterprise Europe Network](#)  
in your country

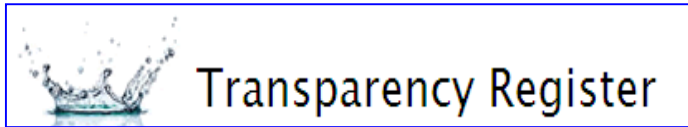


- EU information & assistance services





# Contacting the EU



Find details of organisations that seek to influence ('lobby') the EU. Currently, the Register is a voluntary requirement. Transparency Register was new in 2011 and combined the functions of the old European Commission Register of Interest Representatives and European Parliament Register of Lobbyists.



Details of the people / representatives appointed to Expert Groups to advise the European Commission.



Search the two registers above + TED & Financial Transparency System in one search.





# Terminological information



- [Aids for translators](#)
- [IATE: InterActive Terminology for Europe](#)
- [Acronyms and abbreviations](#)
- [Google Translate](#)
- [Patent Translate](#)
- [MT@EC](#)
- [JRC: Language Technology Resources](#)
- [EuroVoc](#)





# Think Tanks



There are many think tanks discussing issues relating to the EU and Wider Europe – find out from these links...

General Secretariat of the Council  
Central Library  
**THINK TANK REVIEW**

The Library of the Council of the European Union issues a monthly review summarising new think tank reports with hyperlinks to the full text

  
[Panorama](#) des think tanks

The Permanent Representation of France to the EU issues a review twice a year summarising new think tank reports with hyperlinks to the full text (main text is in French)

 **EPIN - European Policy Institutes Network**  
Networking the Future of Europe

EPIN comprises 38 renowned think tanks and policy institutes working on EU affairs from 27 European countries

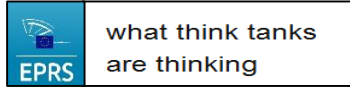
 **TTCSP**

Think Tanks and Civil Societies Program (TTCSP) at the University of Pennsylvania issues an annual list of Think Tanks in the world, including in Europe

You can find many reports and other publications of think tanks through ESO, AEI, ERPA and the EPRS

 **ESO** European Sources Online

 **ARCHIVE of EUROPEAN INTEGRATION (AEI)**

 **EPRS** what think tanks are thinking

 **ERPA**





The Cardiff EDC provides a professional and neutral information service on the European Union and the wider Europe

Enquiry service – Publication of [European Sources Online](#) – Events

<http://www.cardiff.ac.uk/european-documentation-centre>

